

Services for Children and Young People

October 2010

Assessment and Support Service

The Assessment and Support Service provides a full range of interventions through a county wide child protection team and locally based children in need teams.

If you have concerns about a child or young person where they have a number of complex needs and/or you feel they are at risk of significant harm:

Call the Initial Contact Team on 0345 678 9008

After 5pm or at the weekends please telephone the Emergency Social Work Duty Team: **08456 789040**

Children and families who need non-social work services should be supported through the Common Assessment Framework (CAF) process as outlined below.



www.shropshire.gov.uk/childprotection.nsf



Multi-Agency Teams

The Multi-Agency Teams (MATs) co-ordinate targeted support for vulnerable children and young people through the Common Assessment Framework (CAF) process and other processes.

For support with the CAF process, please contact your Information Sharing and Assessment (ISA) Co-ordinator at the local MAT office.

You may also contact the following targeted support partners at the MAT offices for consultation about potential referrals:

- Lifelines,
- DIVERT,
- Barnardo's Family Support Service,
- Youth Inclusion Support Project (YISP) and
- Child and Adolescent Mental Health Service (CAMHS).

Shropshire Council has five locally based MATs:

• **Shrewsbury**

01743 210940

• **Bridgnorth**

01746 713114

• **Oswestry**

01691 688841

• **Market Drayton**

01630 695220

• **Craven Arms**

01588 536400