

Developing Health and Health Care: A Strategy for Shropshire, Telford and Wrekin

Proposed Guiding Principles and Options Appraisal Framework

Introduction

Work is currently underway to develop an overarching strategy for Health and Health Care in Shropshire, Telford and Wrekin. This will build on the strengths of the NHS, but also ensure that the quality of NHS services is maintained and improved to reflect the changing needs of local communities over the next five years and beyond.

The local NHS is committed to working in partnership with people in Shropshire, Telford and Wrekin to develop this strategy. This includes seeking your views on the **principles** on which decisions about future health services should be based.

We believe that there are two overarching principles:

- **Proposals must make sense clinically**
- **Proposals must make sense to the communities we serve**

We have begun to develop these overarching principles into a more detailed framework. When completed, this would be used to evaluate and appraise any recommendations for improving and developing health services.

For each of the two **principles** we have proposed three **themes**. Within each of these **themes** we have then set out **criteria** that would be used to evaluate and appraise options for health services.

The framework is set out overleaf. It is as at an early stage of development, and we need your help to ensure that it includes the right criteria and is set out in a way that people can understand. For example, we recognise that the words and language need further work but we wanted to discuss the framework with our partners as part of this process.

What Happens Next?

We are seeking your views so that we can develop the right framework for assessing options for future health services. We are sharing this draft framework with our partners and local communities during January and February.

Based on the feedback we receive, we will develop an updated framework which will be used by the eight Pathway Development Groups as they develop and refine options for improving health and health services and addressing the challenges we face.

Making Your Views Known?

We welcome your views on this draft framework. For example:

- Do you think these are the right criteria for assessing options for future health services?
- Do you think any of these criteria are more important than others?
- Can you suggest factors that we have missed that will be important when making decisions about how health services should change and develop?
- Do you have any other comments on how decisions about future health services should be made?

Your views are welcomed and can be sent to communications@sath.nhs.uk by 15 February 2008.

Document Information		Status	Draft for Comment
Date	11 January 2008	Version	Version 1
Author	Shropshire, Telford and Wrekin Clinical Leaders Forum	Intended Audience	Public, Partner Organisations

Making Sense Clinically	Themes	Criteria
	<i>Health, Wellbeing and Equity</i>	<ul style="list-style-type: none"> - To offer equitable access to health and healthcare services according to need across the populations we serve, taking personal circumstances and diversity into account. - To develop and commission all health care based on locally agreed care pathways. - To maximise the opportunity to avoid preventable disease including through primary prevention and clinical pathway redesign. - To meet the current, forecast and changing needs of the populations of Shropshire and Telford & Wrekin.
	<i>Quality, Safety and Effectiveness</i>	<ul style="list-style-type: none"> - To deliver care and dignity in patient services which are safe, of good quality and clinically effective. - To ensure that care is responsive to emerging policy, evidence and technology, including that clinical teams are appropriately configured to deliver safe and effective care. - To deliver evidence-based care within patient care pathways (from prevention to tertiary care) which minimise gaps, duplication and delay.
	<i>Supporting and Developing the Workforce</i>	<ul style="list-style-type: none"> - To ensure the Shropshire and Telford & Wrekin local health economy is an attractive and effective place for the training of clinical staff. - To deliver organisational sustainability and accredited clinical services through carefully planned change, while recognising that the role of individual clinicians may need to change. - To ensure that NHS workforce planning becomes a robust exercise conducted in close partnership across the organisations.

Making Sense to the Communities we Serve	<i>Involving People in making decisions about their future Health Services</i>	<ul style="list-style-type: none"> - To improve opportunities for people to be fully engaged in their own personal health and lifestyle choices. - To increase personalisation and choice in health services. - To ensure that all stakeholders are involved and influential in the development of options for clinical services from an early stage. - To help people navigate their way through the health and care system.
	<i>Affordable, Sustainable and Fit for Purpose</i>	<ul style="list-style-type: none"> - To be affordable within available resources. - To take into account forecast changes in demographics and to be robust in the short term (2009) and in the medium term (2020). - To ensure that process leads to the right framework of health services for people in Shropshire and Telford & Wrekin that supports equity in health status and health services
	<i>Personalised Services and Access to Care, Closer to Home</i>	<ul style="list-style-type: none"> - To assure the public that in formulating and assessing options for safe and appropriate services, the Pathway Development Groups will have demonstrated that balanced consideration has been given to both the Princess Royal Hospital and the Royal Shrewsbury Hospital - To promote independence by providing equitable health at home or as close to home as possible, whenever this is clinically safe, clinically effective and affordable - To continue to develop clinically appropriate alternatives to hospital admission, so that patients are only admitted when their needs cannot be met outside hospital - To deliver enhanced access to diagnostic services, without the need for hospital-based out-patient or in-patient assessment - Where hospital-based services must, by necessity, be provided further away, patient travel plans will be developed to ensure appropriate access according to clinical need, including for clinical emergencies - To develop clinical pathways and discharge arrangements which facilitate early yet safe hospital discharge