



NEW!

Customer First Point Cleobury Mortimer

Your new Customer First Point lets you access services from a range of organisations at the touch of a button. Gain support and confidential advice with advisors from:

Shropshire County Council

Your council offers access to a wide range of services and information. Talk with your council to renew your library books, to report a pothole in the road, to find out about travel and transport or with any general query about council services.

A4U

A4U promotes Action, Advice and Advocacy for disabled people.

The service provides independent information and advice on all aspects of disability for adults and children with disabilities, their families, carers, and health and social care professionals.

Citizens Advice Bureau

Citizens Advice Shropshire provide free, independent and confidential advice on many subjects including debt, employment and housing.

This project is initially running for a trial period. Feedback from people about the service would be very welcome.

Age Concern

Independent and trustworthy support for older people, including help for those facing care home charges, disputes with service providers as well as benefits advice, checks and assistance in completion of claims and representation at tribunals.

South Shropshire Housing Association

South Shropshire Housing help people of all ages with their housing needs. We also develop and maintain affordable homes, can offer support to people with their tenancies and encourage community involvement.

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When your Customer First Point is available

Tues 10am - 1pm* Age Concern, Council Services, South Shropshire Housing Association, A4U (*until 12pm only)

Wed 10am - 1pm CAB Shropshire

Thu 10am - 1pm* Council Services, South Shropshire Housing Association, Age Concern (*until 12pm only)

Simply call 01299 270024 to make an appointment or for further information.

You can also contact Shropshire County Council on 0845 6789000 or visit us online at www.shropshire.gov.uk

Where to find us

The Market Hall, Church Street, Cleobury Mortimer, DY14 8BX



Getting there by bus

The 292 bus travels between Ludlow and Cleobury Mortimer. For more information about services contact Traveline on 0871 200 233 or visit www.travelinemidlands.co.uk. If you are unable to use public transport call the community car scheme on 01299 270592

If you can read this but know someone who can't, please contact us on 01743 210364.

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