



RENTAL AGREEMENT



What We Will Do If You Owe Rent

We take rent debt very seriously. This leaflet outlines how we deal with rent debt.

If you have rent debt, we will:

- Inform you of your rent debt at the earliest opportunity and keep in regular contact with you
- Provide you with advice in the best way to suit you either at the office, over the telephone or in your home
- Work with you to establish a realistic repayment method
- Ensure you receive relevant welfare benefits advice
- Directly refer you to specialist debt counselling within 5 days of your request (where appropriate)
- Offer you a selection of different ways to pay your rent
- As a last resort, if you do not contact us and you do not pay your rent debt we will take you to court
- If you are evicted as a result of your rent debt, Shropshire Council may not have a duty to re-house you
- If we take you to court and we are not granted possession of your home, you will be subject to a court order to pay your weekly rent plus an amount on top to reduce your rent debt each week
- If you are evicted, your rent debt will still exist and Shropshire Council will pursue you for payment.



If you would like this information in large print, braille, on audio cassette, in a language other than English or as an easy read document please contact landlord services on: 0345 678 9005 or email: council.landlordservices@shropshire.gov.uk

Get in touch...

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