

## SUPPORTING PEOPLE IN SHROPSHIRE - SERVICES BY CLIENT GROUP



### SERVICES FOR A RANGE OF VULNERABLE PEOPLE

Provider Name	Service Type	Client Group	Area	Contact
Shropshire Council - Bridgnorth Landlord Services	Floating Support	A Range of Vulnerable People	South	01746 713127
South Shropshire Housing Association	Floating Support	A Range of Vulnerable People	South	01588 676200
Stonham Housing Association (Part of HomeGroup)	Floating Support	A Range of Vulnerable People	North	01939 236817 (01743 457170 answer machine)
Trident Housing Association	Floating Support	A Range of Vulnerable People	North	01743 709184

### GYPSIES AND TRAVELLERS

Provider Name	Service Type	Client Group	Area	Contact
Shropshire Council	Floating Support	Gypsy and Traveller	Countywide	01743 252364

### SERVICES FOR PEOPLE WITH A PHYSICAL DISABILITY

Provider Name	Service Type / Description	Client Group Supported	Area	Contact
Bromford Housing Group	Floating Support	Physical Disability	Countywide	01952 582617
Habinteg Housing Association	Floating Support	Physical Disability	North	0845 601 3389
Transhouse (Oswestry) Ltd	Supported Housing & Floating Support in Oswestry	Physical Disability	North	01691 404359

## **DRUG & ALCOHOL SUPPORT SERVICES**

<b>Provider Name</b>	<b>Service Type</b>	<b>Client Group</b>	<b>Area</b>	<b>Contact</b>
Stonham Housing Association (Part of HomeGroup)	Floating Support Countywide	Drug Alcohol	Countywide	01743 457178 (01743 457170 answer machine)
Stonham Housing Association (Part of HomeGroup)	Accommodation Based with floating/resettlement/ outreach support	Drug	Shrewsbury	01743 457178 (01743 457170 answer machine)

## **EX-OFFENDER SERVICES**

<b>Provider Name</b>	<b>Service Type</b>	<b>Client Group</b>	<b>Area</b>	<b>Contact</b>
Stonham Housing Association (Part of HomeGroup)	Supported Housing Shrewsbury	Ex Offenders	Central	01743 240532 (01743 457170 answer machine)

## **HOMELESSNESS SERVICES**

<b>Provider Name</b>	<b>Service Type</b>	<b>Client Group</b>	<b>Area</b>	<b>Contact</b>
Shropshire Housing Alliance	Floating Support	Homelessness	North	01743 341900
Mercian Housing Association	Supported Housing Bridgnorth	Homelessness	South	01746 762015
Mercian Housing Association	Floating Support	Homelessness	South	01746 762015
Sevenside Housing	Floating Support	Homelessness	Central	0845 234 2424

**SERVICES FOR PEOPLE WITH LEARNING DIFFICULTIES**

Provider Name	Service Type	Client Group	Area	Contact
Perthyn	Supported Housing Shrewsbury, Harmer Hill & Church Stretton	Learning Difficulties	Countywide	01743 466658
Pontesbury Project for People with Special Needs	Supported Housing Pontesbury	Learning Difficulties	Central	01743 791975
Shropshire Council	Floating Support	Learning Difficulties	Countywide	01743 254080

**SERVICES FOR PEOPLE WITH MENTAL HEALTH PROBLEMS**

Provider Name	Service Type	Client Group	Area	Contact
Bromford Housing Group	Floating Support	Mental Health	Countywide	01743 242637
Bromford Housing Group	Supported Housing Shrewsbury	Mental Health	Central	01743 242637
Shropshire Council - Mental Health Services	Floating Support	Mental Health	Countywide	01743 254050 / 244300

## **OLDER PEOPLES' SERVICES - SHELTERED HOUSING**

<b>Provider Name</b>	<b>Service Type</b>	<b>Client Group</b>	<b>Area</b>	<b>Contact</b>
Abbeyfield Bishops Castle	Sheltered Housing Bishops Castle	Older People	South	01588 630000
Anchor Trust Housing Association	Community Alarms / Sheltered Housing Shrewsbury	Older People	Central/North	08457 758595
Anchor Trust Housing Association	Community Alarms / Sheltered Housing Wem	Older People	Central/North	08457 758595
Beth Johnson Housing Association	Sheltered Housing Market Drayton	Older People	North	0800 0234503
Shropshire Council - Bridgnorth Landlord Services	Sheltered Housing throughout the Birdgnorth Area	Older People	South	01746 713127
Bromford Housing Group	Sheltered Housing Bridgnorth	Older People	South	01746 765179
Equity Housing Group Ltd	Sheltered Housing Whitchurch	Older People	North	0800 733233
Holy Cross Hospital Trust	Sheltered Housing Shrewsbury	Older People	Central	01743 353869
Hosyer Foxe Charity	Sheltered Housing Ludlow	Older People	South	01584 875462
Housing 21	Sheltered Housing Ludlow, Shrewsbury & Oswestry	Older People	Countywide	0370 192 4000
Shropshire Housing Group	Sheltered Housing throughout the North and South of the County	Older People	North and South	01588 676200
Northern Counties Housing Association	Sheltered Housing Shrewsbury	Older People	Central	0845 605 9000
Shropshire Council - Oswestry Landlord Services	Sheltered Housing throughout the Oswestry area	Older People	North	01691 677367
Severnside Housing	Sheltered Housing Shrewsbury	Older People	South	0845 234 2424

<b>OLDER PEOPLES' SERVICES - SHELTERED HOUSING (contd)</b>				
<b>Provider Name</b>	<b>Service Type</b>	<b>Client Group</b>	<b>Area</b>	<b>Contact</b>
Shrewsbury Drapers Company	Sheltered Housing Shrewsbury	Older People	Central	01743 344886
Shropshire Rural Housing Association	Sheltered Housing Shawbury	Older People	North	01743 874848

<b>OLDER PEOPLES' SERVICES - COMMUNITY ALARMS</b>				
<b>Provider Name</b>	<b>Service Type</b>	<b>Client Group</b>	<b>Area</b>	<b>Contact</b>
Anchor Trust Housing Association	Community Alarms	Older People	Central	08457 758595
Beth Johnson Housing Association	Community Alarms	Older People	Oswestry/ North	0800 0234503
Shropshire Council - Bridgnorth Landlord Services	Community Alarms	Older People	South	01746 713127
Bromford Housing Group	Community Alarms	Older People	Countywide	0845 60 50 603
Bromford Housing Group	Community Alarms	Older People	North	0845 60 50 603
Equity Housing Group Ltd	Community Alarms	Older People	North	0800 733233
Equity Housing Group Ltd	Community Alarms	Older People	North	0800 733233
Meres and Mosses Housing Association	Community Alarms	Older People	North	0800 434 6289
Northern Counties Housing Association	Community Alarms	Older People	Central	0845 605 9000
Shropshire Council - Oswestry Landlord Services	Community Alarms	Older People	North	01691 677367 (out of office hours 01743 246058)
Severnside Housing	Community Alarms	Older People	Central	0845 234 2424
Shropshire Rural Housing Association	Community Alarms	Older People	Countywide	01743 874848
South Shropshire Housing Association	Community Alarms	Older People	South	01588 676200
Trident Housing Association	Community Alarms	Older People	North	01691 658415

<b><u>OLDER PEOPLES' SERVICES - FLOATING &amp; OTHER SUPPORT</u></b>				
<b>Provider Name</b>	<b>Service Type</b>	<b>Client Group</b>	<b>Area</b>	<b>Contact</b>
Sevenside Housing	Floating Support	Older People	Central	0845 234 2424
South Shropshire Housing Association	Floating Support	Older People	South	01588 676200
South Shropshire Housing Association	Domestic Enablement Service	Older People	South	01588 676200
Mears Shropshire Home Services	Home Improvement Agency	Older People	Countywide	01743 458332

**SERVICES FOR YOUNG PEOPLE WITH SUPPORT NEEDS**

Provider Name	Service Type	Client Group	Area	Contact
Bromford Housing Group	Supported Housing Oswestry	Young People	North	01691 656525
Shropshire Housing Alliance	Supported Housing Shrewsbury	Young People	South	01743 341900
Shropshire Housing Alliance	Floating Support	Young People	Central	01743 341900
South Shropshire Housing Association	Supported Housing Ludlow	Young People	South	01588 676200
Stonham Housing Association (Part of HomeGroup)	Supported Housing Wem	Young People	North	01939 236004 (01743 457170 answer machine)
Stonham Housing Association (Part of HomeGroup)	Supported Housing Whitchurch	Young People	North	01948 667068 (01743 457170 answer machine)
Stonham Housing Association (Part of HomeGroup)	Supported Housing Market Drayton	Young People	North	01630 655110 (01743 457170 answer machine)
Stonham Housing Association (Part of HomeGroup)	Supported Housing Shrewsbury	Young People	Central	01743 344101 (01743 457170 answer machine)
Stonham Housing Association (Part of HomeGroup)	Supported Housing Ludlow	Young People	South	01584 875915 (01743 457170 answer machine)

## **DOMESTIC VIOLENCE SERVICES**

For security purposes details of individual services cannot be disclosed.

**For Emergency Accommodation please contact the Customer Service Centre on 0345 678 9005**

Freephone National 24-hour Domestic Violence  
Helpline

0808 2000 247

[www.refuge.org.uk](http://www.refuge.org.uk)

Shropshire & Herefordshire Womens Aid 24-hour  
helpline

0800 783 1359

[www.womensaid.org.uk](http://www.womensaid.org.uk)

Montgomeryshire Family Crisis Centre (Male  
and female domestic violence ) 24 hr helpline

01686 629114

[www.familycrisis.co.uk](http://www.familycrisis.co.uk)

## **Shropshire Council Customer Service Centre**

Telephone calls only

0345 678 9005

Email - [customer.service@shropshire.gov.uk](mailto:customer.service@shropshire.gov.uk)