



Date: Thursday, 19 May 2022

Time: 9.30 am

Venue: Shrewsbury Room, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND

Contact: Michelle Dulson, Committee Officer
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HEALTH AND WELLBEING BOARD

TO FOLLOW REPORT

5 System Update (Pages 1 - 6)

Joint Commissioning Board/Better Care Fund (BCF)

Report to follow

Laura Tyler, Assistant Director, Joint Commissioning, Shropshire Council and STW CC / Penny Bason, Head of Joint Partnerships, Shropshire Council and Shropshire, Telford & Wrekin Clinical Commissioning Group (STWCCG)

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| SHROPSHIRE HEALTH AND WELLBEING BOARD | | | | |
|---|--|---|--|---|
| Report | | | | |
| Meeting Date | 19 th May 2022 | | | |
| Title of Paper | Better Care Fund (BCF) Update | | | |
| Reporting Officer | Penny Bason/Laura Tyler | | | |
| Which Joint Health & Wellbeing Strategy priorities does this paper address? Please tick all that apply | Children & Young People | x | Joined up working | X |
| | Mental Health | x | Improving Population Health | x |
| | Healthy Weight & Physical Activity | | Working with and building strong and vibrant communities | x |
| | Workforce | x | Reduce inequalities (see below) | X |
| What inequalities does this paper address? | <p>A pilot project has been launched to support people in Oswestry who are experiencing poor mental health and/or substance misuse. (See report)</p> <p>A project is being delivered in Telford in relation to developing materials used to promote cancer screening in ethnic minority groups in Telford</p> | | | |
| Risk assessment and opportunities appraisal (NB This will include the following: Risk Management, Human Rights, Equalities, Community, Environmental consequences and other Consultation) | <p>The HWB Strategy requires that the health and care system work to reduce inequalities in Shropshire. All decisions and discussions by the Board must take into account reducing inequalities.</p> <p>The schemes of the BCF and other system planning have been done by engaging with stakeholders, service users, and patients</p> <p>This grant funding to support system flow, admissions avoidance and transfers of care schemes, holds significant financial risk should the grant funding stop.</p> | | | |
| Financial implications (Any financial implications of note) | The BCF financial details are included in the year-end report, Appendix A | | | |
| Climate Change Appraisal as applicable | All projects and commissioned services need to evaluate climate impact on all service delivery if applicable. | | | |
| Where else has the paper been presented? | System Partnership Boards | | | |
| | Voluntary Sector | | | |
| | Other | | | |
| List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information) | | | | |
| Cabinet Member (Portfolio Holder) or your organisational lead e.g. Exec lead or Non-Exec/Clinical Lead (List of Council Portfolio holders can be found at this link: https://shropshire.gov.uk/committee-services/mgCommitteeDetails.aspx?ID=130) | | | | |
| Cllr Simon Jones, Portfolio Holder for Adult Social Care and Public Health | | | | |
| Appendices Appendix A BCF 2021-22 Year end template | | | | |

SHROPSHIRE HEALTH AND WELLBEING BOARD

Meeting Date: 19th May, 2022

Paper title: Better Care Fund (BCF) Update

Responsible Officer: Laura Tyler/Penny Bason

Email: Laura.Tyler@shropshire.gov.uk; penny.bason@shropshire.gov.uk

1. Summary

This report provides an update from the Joint Commissioning Board and highlights a number of developments and system risks that have developed over the last number of months. These include:

- 2021/22 Better Care Fund (BCF) Year End Report (Appendix A)
- An update from the Joint Commissioning Delivery Board and Delivery Group including Joint Commissioning projects and the cost of care exercise
- Progress on prevention and early help work to support Children and Young People (CYP) in Shropshire
- Progress on Personalisation

2. Recommendations

- 2.1 The HWBB asked to endorse the report.
- 2.2 The HWBB is asked to approve the BCF Year End report 2021/22

3. Report

BCF End of Year Report

- 3.1 The BCF end of year report needs to be submitted by the 27th of May 2022. It provides an overview of spend and activity for 2021/22.
- 3.2 The framework details for 2022/23 are yet to be released; it will be a two year plan which will offer some continuity compared to the current annual plans which have been subject to annual planning guidance being released very late into the financial year with annual metrics also changing.
- 3.3 The end of year report highlights that Shropshire has fulfilled its financial obligation and has met or exceeded all BCF metric targets, except 14 day length of stay; which was only narrowly missed by 0.4% (based on a weighted average from April 2019 to Feb 2022). Work continues through the Discharge Alliance to improve discharge and system flow. It continued to be a difficult year to work through challenges the system faced with regard to Covid. The report describes how we continue to improve length of stay and system flow through working creatively with NHS Providers, the VCSE and the market to meet demand. A few examples include: i) 2 Carers in a Car ii) national grants, iii) winter support projects, iv) enhanced fees to support discharge; v) Shropshire Council's Start service and vi) Recruitment and retention Campaign.
- 3.4 The report also highlights within the year-end feedback that the BCF continues to provide a positive contribution to enabling integration, and specifically highlights how Shropshire has been able to align budgets in our programme House2Home to support people to remain independent in their own home.
- 3.5 The greatest challenges that are highlighted, as part of the report, are our local context, which include financial, demographic and rural challenges, that make delivering services and reducing inequalities more difficult.

Joint Commissioning Update

- 3.6 The Joint Commissioning Delivery Group (JCDG) is currently reviewing the community equipment contract and is in early discussions with health and social colleagues to consider one contract across the ICS. It is vitally important that the community equipment contract is reviewed and is seen as an important element that supports both children and adults to remain in their homes safely with the right equipment. This is essential part of supporting swift discharge and admission avoidance and a clear policy and therapeutic input to support independence and wellbeing across all ages.
- 3.7 A review of the current housing relating support contract 'Sustain' is underway to focus on where the demand is and how best to target the resources at those who need it the most. This includes reviewing eligibility and considering how people are triaged and moved through the service and appropriately supported in their communities.
- 3.8 Commissioners are focussed on the completing a fair cost of care exercise; the DHSC issued a Policy Paper on 16th December 2021 that set out additional funding available to councils to support reform and "move towards paying providers a fair cost of care" [Market Sustainability and Fair Cost of Care Fund](#) policy paper. The Government recognises that council fee rates are in many cases unsustainably low at present, and it plans to support moves towards a Fair Cost of Care (FCoC) with new injections of central Government money, starting in financial year 2022/23. The focus will be on residential and nursing care for people aged 65+ and home care for people aged 18+. Alongside this and a 3-year strategic plan for how councils will develop their market to meet local needs will all have to be submitted to the DHSC by the 14th of October 2022, the concern is that the funding available (although Shropshire will not know what this will be yet) has been significantly underestimated.
- 3.9 Alongside this work; commissioners and stakeholders are developing a wider all-ages Market Position Statement (MPS). This will include a focus on prevention and commissioning models to manage demand and trends Providers will be able to use to inform their business.
- 3.10 As part of market management, a recruitment and retention campaign is being driven with recruitment fayres being planned for June across Shropshire. In addition, videos are being developed and Officers are looking at work experience with providers with a focus on together on supporting 16+ LAC and Care leavers, with our inhouse service Enable to start matching young people to placements.
- 3.11 A new SEND Commissioning group has also formed across both health and social care to link need and demand to future commissioning activities; this will ensure resources are being targeted when and where they are needed, and this group has a direct link into the JCDG to reduce duplication and link the all ages approach.

Children and Young People (CYP) prevention and Early Help (EH)

- 3.12 Senior leaders across the NHS Community Trust, Shropshire Council Early Help, Children's Social Care Children's, and Public Health services met to agree and reinforce the need for dedicated work on prevention and early help to support children and young people.
- 3.13 Following this, a dedicated team is developing an overarching strategic draft framework which takes an all-age approach for Early Help and Prevention.
- 3.14 A programme design approach has been implemented with the engagement of 20 service managers through the delivery of five workshops, since December 2021. A mapping exercise has have taken place, to supplement the review completed by Moorhouse, which highlights the contribution from Shropshire Council across multiple programme areas, focusing on early intervention/prevention.
- 3.15 Based on feedback from service managers, and data, initial projects are being implemented around the following:
 - Best Start and 1001 Days
 - Supporting schools to Develop a Whole School Approach
 - Triage Model and Social Prescribing
 - Supporting the Stepping Stones project for Looked After Children (LAC)
 - Integration Pilot – North Shropshire – Oswestry
 - Trauma informed training package across the system
 - Workforce and Training
 - CYP Needs Assessment
- 3.16 The agreed vision is as follows:
 - Eyes and ears on all children, leaving no child or family behind

- Ensuring children, and families are at the centre of everything that we do
 - Ensure our EH offer covering the locality-based hubs includes early years, early intervention, wellbeing and resilience with schools at the centre
 - Develop a more comprehensive and inclusive community-based prevention offer for CYP and families which incorporates effective early intervention, and prevention (primary, secondary, tertiary)
- 3.17 The projects are based on evidence of what works, and the data highlighting greatest areas of need and learning from local programmes such as Children and Young People Social Prescribing, triage models, the Holiday Activity and Food (HAF) programme and others.
- 3.18 The Early Intervention/Prevention Board has met involving senior leaders from the NHS, Local Authority, Healthwatch, the Midlands Partnership Trust to agree governance, set the vision and support the individual projects.
- 3.19 Practitioners from Early Help, Shropshire Community NHS Trust, are working proactively to improve outcomes for CYP, with examples of increased joint partnership working taking place.
- 3.20 The first stakeholder event for the integration project in Oswestry is planned for June 2022.

Personalised Care

- 3.21 Personalised Care has been making great progress in Shropshire, Telford and Wrekin. Key developments for the end of the 2021/22 financial year include:
- 3.21.1 Delivery of Personalised Care and Support Plans and Social Prescribing offers for Children and Young People with a diagnosis of Asthma** – additional capacity is being funded to support annual asthma reviews as well as to support 48-hour reviews following an A&E visit. Annual reviews will focus on supporting self-management and referral into Social Prescribing opportunities where appropriate. Additionally, an Asthma App is awaiting clinical sign off, and will support children and young people to more effectively manage their condition. The App has been created with the input of young people.
- 3.21.2 Delivery of CYP Creative Health activities to support CYP with Mental Health issues;** - Work is ongoing with MPFT to ensure an effective approach to delivery. The following activities have been funded to support Children and Young People's Mental Health;
- Clay in A Box
 - Counter Punch
 - Smallwoods
 - Ford Hall Farm
 - Cavalier Centre
 - Meta4Dance
- 3.21.3 Delivery of Personalised Care for Children and Young People on the Dynamic Support Register** – PODs (Parents Opening Doors) and PACC (Parent And Carer Council) have been commissioned to provide support for Children and Young People on the CCG Dynamic Support Register. The services are currently working with CCG Leads to understand the needs of the CYP and their families. Some consideration is being given to developing Personal Health Budgets to support CYP with complex needs. Additionally, a package of resources for CYP and families on the waiting list for Autism Spectrum Disorders (ASD) assessment is being explored and could include insights from families with lived experience who are involved in the Dynamic Support Register project.
- 3.21.4 Health Inequalities Projects** - A pilot project has been launched to support people in Oswestry who are experiencing poor mental health and/or substance misuse. The Health Equalities Partnership Programme (HEP), funded by NHSE/I, is a collaboration between Shropshire Council, Shropshire Telford and Wrekin CCG, Shropshire Mental Health Support (MHS), Designs in Mind, Midlands Partnership Foundation Trust and We are With You, and is designed to improve the wellbeing and mental health of Oswestry residents. Using creative resources in the community, MHS and Designs in Mind will introduce people to new tools to use as coping mechanisms, increase self-confidence, and teach people to manage their conditions using non-clinical interventions. Please see this [video](#) which describes the project.
- 3.21.5** A project is being delivered in Telford in relation to developing materials used to promote cancer screening in ethnic minority groups in Telford. A number of community organisations have been consulted and the promotional materials to identify health

literacy needs. The project has successfully recruited 4 health champions who will be further involved in the CORE 20 PLUS projects working in partnership with the Lingen Davies Cancer Fund. The CORE 20 PLUS project is additional inequalities funding that will see Cancer Champions being developed across Shropshire and Telford and Wrekin. More information about this project, which is being delivered by Qube and Lingen Davies, funded by NHSE/I, will be provided at a future Health and Wellbeing Board.

3.21.6 **Wider System Personalisation Implementation.** The local Personalisation Programme has initiated contact with leads across STW CCG to facilitate opportunities in the following areas;

- My Planned Care
- NHS @Home
- Palliative and End of Life Care

4. Risk assessment and opportunities appraisal

(NB This will include the following: Risk Management, Human Rights, Equalities, Community, Environmental consequences and other Consultation)

4.1 The HWB Strategy requires that the health and care system work to reduce inequalities in Shropshire. All decisions and discussions by the Board must take into account reducing inequalities.

4.2 The schemes of the BCF and other system planning have been done by engaging with stakeholders, service users, and patients

4.3 This grant funding to support system flow, admissions avoidance and transfers of care schemes, holds significant financial risk should the grant funding stop.

5. Financial implications

5.1 The BCF financial details are included in the year-end report, Appendix A.

6. Climate Change Appraisal

All projects and commissioned services need to evaluate climate impact on all service delivery if applicable.

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| List of Background Papers N/A |
| Cabinet Member (Portfolio Holder): Cllr. Simon Jones, Portfolio Holder for Adult Social Care and Public Health Tanya Miles: Executive Director Adult Social Care / Housing and Public Health |
| Appendices: Appendix A BCF 2021-22 Year end template |

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