



SHROPSHIRE HEALTH AND WELLBEING BOARD				
Cover Sheet for submissions				
Meeting Date	19th May 2022			
Title of Paper	Shropshire, Telford & Wrekin Urgent & Emergency Care Improvement Plan			
Reporting Officer	Sam Tilley, Director of Urgent Care & Planning, Shropshire, Telford & Wrekin CCG			
Which Joint Health & Wellbeing Strategy priorities does this paper address? Please tick all that apply	Children & Young People	<input checked="" type="checkbox"/>	Joined up working	<input checked="" type="checkbox"/>
	Mental Health	<input checked="" type="checkbox"/>	Improving Population Health	<input checked="" type="checkbox"/>
	Healthy Weight & Physical Activity	<input type="checkbox"/>	Working with and building strong and vibrant communities	<input type="checkbox"/>
	Workforce	<input type="checkbox"/>	Reduce inequalities (see below)	<input checked="" type="checkbox"/>
What inequalities does this paper address?	Service access and outcomes in relation to Urgent and Emergency (UEC) Care			
Risk assessment and opportunities appraisal (NB This will include the following: Risk Management, Human Rights, Equalities, Community, Environmental consequences and other Consultation)	The UEC Improvement Plan addresses risks in meeting relevant performance standards and providing the best quality services for our residents			
Financial implications (Any financial implications of note)	N/A			
Climate Change Appraisal as applicable	N/A			
Where else has the paper been presented?	System Partnership Boards			
	Voluntary Sector			
	Other		Urgent Care Delivery Board	
List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)				
Cabinet Member (Portfolio Holder) or your organisational lead e.g. Exec lead or Non-Exec/Clinical Lead (List of Council Portfolio holders can be found at this link: https://shropshire.gov.uk/committee-services/mgCommitteeDetails.aspx?ID=130)				
Appendices				

Shropshire, Telford and Wrekin Urgent & Emergency Care Improvement Plan 2022/23

Introduction

Following the development of an initial Shropshire, Telford & Wrekin (STW) Urgent and Emergency Care (UEC) Improvement Plan in 2021/22 work is near completion on a refreshed plan for the 2022/23 period.

The plan sets out to ensure an agreed set of improvement priorities, developed by the system, are in place to identify and tackle areas of service improvement, transformation and redesign to ensure that we are providing the best services for our residents and addressing areas where performance is below the standard we would want.

Context

The Shropshire, Telford & Wrekin system has experienced a number of challenges over a period of time in relation to the delivery of Urgent and Emergency Care. This has been exacerbated recently by unprecedented levels of demand, not only in UEC but across the health and care sector. Across March and April 2022, we have seen the highest level of Covid19 patients in our hospitals, the highest numbers of care homes closed to admissions and the highest numbers of staff sickness absence than at any other time during the pandemic. This has exacerbated some of our underlying challenges and had informed the development of our UEC Improvement Plan

Next Steps

The Plan sets out a group of high-level Improvement areas and headline programmes of work which have been approved by the system UEC Delivery Board. Subsequently, work has been taking place to develop more detailed work programmes against each of these headline areas and this detailed sub-plan will be presented to the UEC Delivery Board for approval at the end of May 2022. This will be followed by a programme of implementation that tracks progress against trajectories and outcomes and measures impact. Progress against the Plan will be monitored via the UEC Delivery Group and Board and a set of subject specific sub-groups. The Plan is very much a system plan with input from all partners in its development and involvement from all agencies across delivery programmes.

Recommendations

The Health & Wellbeing Board is asked to support the programme of work set out in the UEC Improvement Plan