



## SHROPSHIRE HEALTH AND WELLBEING BOARD Report

<b>Meeting Date</b>	<b>8<sup>th</sup> September 2022</b>		
<b>Title of Paper</b>	<b>Severe Mental Illness (SMI) and Complex need. A Qualitative review of service user experience.</b>		
<b>Reporting Officer and email</b>	<a href="mailto:Rhiannon.worrall@shropshire.gov.uk">Rhiannon.worrall@shropshire.gov.uk</a> Population Health Fellow, Shropshire Council		
<b>Which Joint Health &amp; Wellbeing Strategy priorities does this paper address? Please tick all that apply</b>	Children & Young People		Joined up working
	Mental Health	x	Improving Population Health
	Healthy Weight & Physical Activity		Working with and building strong and vibrant communities
	Workforce		Reduce inequalities (see below)
<b>What inequalities does this paper address?</b>	Mental Health		
<p>1. Executive Summary This work provides a qualitative review of patient experience of services in the Shropshire, Telford, and Wrekin area. This work specifically looks at patients with SMI and complex need. For the purposes of this project, SMI was defined as any psychological, behavioural and/or emotional disturbance which significantly impacted your daily life. Complex need was defined as the involved of multiple services for mental health/physical health and additional needs. Data for the project was collected by survey completion and semi-structured interviews.</p> <p>2. Recommendations</p> <ul style="list-style-type: none"> <li>• Make better use of what we have already by elevating and integrating the voluntary organisations into the health and social care sectors. Incorporate services addressing additional needs such as housing. Raise awareness of existing services available across all sectors through staff and service user education.</li> <li>• Consider broadening 111 advice line to incorporate help for additional needs</li> <li>• Dramatically increase the workforce to deliver the above</li> </ul> <p>3. Report</p> <p>Please see the PowerPoint presentation attached with this update.</p>			
<b>Risk assessment and opportunities appraisal</b> (NB This will include the following: Risk Management, Human Rights, Equalities,	N/A		

Community, Environmental consequences and other Consultation)		
<b>Financial implications</b> (Any financial implications of note)	N/A	
<b>Climate Change Appraisal as applicable</b>	N/A	
<b>Where else has the paper been presented?</b>	<b>System Partnership Boards</b>	SHIPP meeting
	<b>Voluntary Sector</b>	
	<b>Other</b>	
<b>List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)</b>		
<b>Cabinet Member (Portfolio Holder) or your organisational lead e.g. Exec lead or Non-Exec/Clinical Lead</b> (List of Council Portfolio holders can be found at this link: <a href="https://shropshire.gov.uk/committee-services/mgCommitteeDetails.aspx?ID=130">https://shropshire.gov.uk/committee-services/mgCommitteeDetails.aspx?ID=130</a> )		
Cllr Simon Jones, Portfolio holder for Adult Social Care and Public Health		
<b>Appendices</b>		