

CABINET 6 SEPTEMBER 2023

MEMBERS QUESTION TIME

Cllr Rosemary Dartnall

There are two parallel sets of wooden steps leading down from Mansel Williams Way (the popular walking/cycle route between Pritchards Way and Sutton Rd, Shrewsbury) to the Reabrook Nature Reserve. The steps are in frequent use by residents to access the natural amenity area but also as a walking route between residential areas along the Reabrook. One set is maintained in good condition by Shrewsbury Town Council. The other, which connects two Public Rights of Way, is the responsibility of Shropshire Council Highways and it is in a poor and rapidly deteriorating state. The staircase is potentially unsafe: some risers are broken, others are missing with at least one step consisting only of eroding soil. Despite many requests for action from Highways, nothing has been done. Please advise;

1. Precisely when will the staircase be repaired to an appropriate safe standard?
2. Given the staircase links two PROW, should this staircase instead be the responsibility of the Public Rights of Way Team?

Cllr Rachel Connolly

Residents in Bridgnorth have raised a number of concerns about the “Fix my street” system for monitoring highways repairs and maintenance issues.

Residents feel there is an unacceptable delay between reporting an issue and it's actual repair, despite the computer system claiming the issues are “closed”. Furthermore, some repairs are sprayed with white paint and then left for months until the paint has faded.

In the Bridgnorth area :

How many issues have been reported via Fix My Street in the last 6 months?

How many of these reports have been repaired?

And how many reports are “closed” without any immediate action?

Why are so many reports marked as “closed” when no repair has begun?

Furthermore when road and pavement issues are sprayed with white paint to indicate repair is required, what is the timeframe for completing the repair?

And what implications are there if the repair does not meet this timescale?

Residents have a right to know whether the Fix My Street system is fit for purpose, and why our basic road repairs take so long, or are not completed at all.