



Notes on the 'Making it Real': Central Advisory Group (CAG) Meeting on Monday 11th June 2018 at Shirehall, Shrewsbury (11:00 – 12:30pm)

Present: Annie Taylor – PACC / Jon Hancock – Expert by experience and Making it Real Board member / Ron Farr – Carer & expert by experience / Nicola Conlin – Red Cross / Tom Stickly – MHSWT / Andrea Clayton – SW practitioner / Emma J – SW Practitioner / Anna Mason – POhWER / Abi Butters – Community Equipment Services / Sue Stewart – Carer & expert by experience / Stewart Smith – Development Officer

Apologies: Ann Williams – Active Carers Group coordinator / Phil Ramsbotham – Expert by experience / Celia McIntyre – CT4a / Michael McCarthy - Expert by experience / Margarete Davies – Carers Lead Officer ASC / Michelle Evans – Taking Part / Sue Bunker – Central SW Team Lead / Sue Wood – Expert by experience / Martin Wood – Carer & expert by experience / Maureen Bradley – Carer & expert by experience

Agenda	Notes	Action
1	<p>Welcome & purpose. Previous minutes available on line: https://shropshire.gov.uk/shropshire-choices/making-it-real-mir/how-to-get-involved-with-the-making-it-real-mir-board/</p> <p>Matters arising: Further data on people using services being sought from T. Dodds. Prevention survey been put out to the general public as well as VCSE.</p>	
2	<p>Celebrating the launch of the Local Account.</p> <p>All welcomed the launch of the exciting new Local Account which is available in both paper copy and electronic formats. To view the publication, visit https://shropshire.gov.uk/shropshire-choices/ MiR groups have played an important role in guiding the look and feel of the publication. Future publication dates are set for April/May each year.</p>	

<p>3</p>	<p>Review of Integrated Community Equipment Services – Abi Butters. Equipment, or simple aids to daily living, are essential for daily tasks, communication and getting people back on their feet. They range from toilet raiser seats through to more complex items such as hoists. Many items are bespoke. People requiring kit undergo an assessment by a Social Worker, Occupational Therapist or trusted assessor). Equipment has a massive role to play in preventing needs and enabling independence.</p> <p>This 2-year review will raise awareness and consider how we meet increased demand while promoting independence. It will consider issues such as historical ways of working (work practice may not have changed in-line with technology), while also looking at questions of funding and the relationship between Health and Social Care. Service relationships, e.g. between ‘Wheelchair services’, ‘End of life care’ and the ‘Independent Living Centre’ (offering training, assessment and try before you buy options) are also being considered.</p> <p>The meeting stressed the importance of awareness between services, so that the number of people entering a household is controlled. Joint working with Children’s services was seen as important too. Ease of returning equipment was also highlighted. Nicola Conlin spoke about the Red Cross ‘Home from hospital’ services where people can trial equipment such as pendant alarms. AB suggested future developments, such as a single phone number for contacts and perhaps one building for equipment storage and return.</p> <p>The ‘Single handed care’ project is being led by Deborah Webster (starting August). In specific circumstances, developments in technology could mean, for example, that a single carer could support an individual using a hoist. This project will look at the feasibility of such developments. Where appropriate such an approach could free up valuable carers. The project will look to challenge culture and concerns about ways of supporting individuals.</p>	<p>AB is evaluating present services and processes. She is checking other areas, to identify the service that we want to build.</p> <p>MiR is invited to take part in future focus group work which is being planned.</p> <p>AB to return to MiR later in the year to report on progress.</p> <p>Also, to seek involvement in identified ‘focus groups’.</p>
<p>4</p>	<p>Feedback on Partnership Boards Summit and subsequent developments Positive feedback from those who were involved in the event. Partnership Summit being followed with a meeting of Partnership Board Chairs as suggested at the event. One area to address will be an Engagement Policy for ‘experts by experience’.</p>	<p>See the attached review of the Partnership Boards Summit.</p>

5	<p>AOB. (1) Future Fit consultation: 'Local people to shape the future of local hospital services in Future Fit public consultation' Please check the attached link to have your say about the Future Fit proposals in Shropshire http://shropshire.gov.uk/news/2018/05/future-fit-consultation/ (2) New MiR Framework being developed by TLAP – draft to be shared with all MiR contacts.</p>	
7	<p>Date and Time of next meeting: Monday 8th October 2018, (11am – 12.30pm) Executive Dining Room, Shirehall, SY2 6ND</p>	<p>See MiR meeting dates for 2018.</p>