



Notes on the 'Making it Real': Central Advisory Group (CAG) Meeting on Monday 8th October 2018 at Shirehall, Shrewsbury (11:00 – 12:30pm)

Present: Annie Taylor – PACC / Jon Hancock – Expert by experience and Making it Real Board member / Ron Farr – Carer & expert by experience / Michael McCarthy - Expert by experience (supported by PA – Richard) / Andrea Clayton – SW practitioner / Lowry Teague - SW Practitioner / Sue Stewart – Carer & expert by experience / Ann Williams – Active Carers Group coordinator / Michelle Evans – Taking Part / Ness Hicken – Volunteer Coordinator / Margarete Davies – Carers Lead Officer ASC / Stewart Smith – Development Officer

Apologies: Phil Ramsbotham – Expert by experience / Sue Bunker – Central SW Team Lead / Sue Wood – Expert by experience / Martin Wood – Carer & expert by experience / Nicola Conlin – Red Cross / Tom Stickly – MHSWT

Agenda	Notes	Action
1	<p>Welcome to the re-launch of Making it Real. Previous minutes available on line: https://www.shropshire.gov.uk/shropshire-choices/making-it-real-mir/about-making-it-real-in-shropshire/</p>	
2	<p>Chairperson's report. What have we achieved? What's next? Jon Hancock presented his draft Chairperson's report for discussion. He led discussion focussing on time taken to slowly work out ways of co-producing in ASC and feeding back from the frontline of experience. Ideas from Advisory Groups go to the Board and this has been working. As the next step Partnership Boards are beginning to work better together. Discussion noted that there are still issues; so, at the moment only a few people have access to the PB SharePoint and this needs to be opened to wider participation in 2019. The planned engagement policy for experts by experience was confirmed as a positive step, that would encourage greater involvement and awareness of volunteer experts. Simple ideas such as recording small biographies of individual experience will aid effectiveness.</p>	<p>See Chairpersons Annual Report 2018.</p>

	<p>The question was raised about how we get more and different voices involved in MiR and various boards. Ideas for development included 'one off events or coffee mornings to hear views, a wider engagement event or social activity to build relationships, also being tried is the Making it Real video questions on Shropshire Choices. Ideas to be explored in 2019.</p> <p>The Engagement Policy for Experts by Experience is being drafted. The initial thoughts document was distributed. Feedback of ideas is welcome and a small group of interested individuals will be invited to develop the policy in early 2019.</p> <p>Hearing different voices. The group felt that a range of voices were heard through things like feedback when cases close to Social Workers or reports such as the CAAN report which included 20 case studies. MiR to explore best ways of accumulating, sharing and learning from experiences.</p> <p>JH explained that he had been directly invited to attend DMT meetings. This is a reflection of the positive way that MiR is valued in Shropshire ASC. JH invited MiR colleagues to feed ideas for discussion through to him and even the opportunity to join him at meetings.</p>	<p>See initial thoughts document on Engagement Policy – 'Are you experienced?'</p> <p>Feedback on the Annual report or comments for DMT can be made directly to Jon Hancock through jon@bg1938.com</p>
3	<p>Launch of the new MiR framework – What will it mean for Shropshire (a chance to consider our focus and ways of working).</p> <p>Stewart and Jon had been invited to the launch of the new MiR Framework on 11/11/2018. SS described this as a recognition of Shropshire efforts to work with MiR to enhance services and people's lives over several years.</p> <p>The updating of the MiR framework is an exciting development and the 'I' statements have been joined by 'we' statements</p> <p>Activity using new MiR framework themes: small groups were asked to arrange the themes in to a pyramid with the most important at the top.</p>	<p>Next meeting to focus on the 'I' and 'We' statements.</p>
4	<p>Date and Time of next meeting: Monday 3rd December 2018 (11am – 12.30pm), Shirehall, SY2 6ND</p>	