

Resident Off-Street Permit Conditions of Use

In these terms and conditions any reference to a “permit” is to be taken to mean a digital resident off street permit electronically issued by (or on behalf of) Shropshire Council to provide parking in a designated car park.

SCOPE

1. Permits are digital in nature and no hard copy permit will be provided.
2. A permit is only valid for the car park specified.
3. Permits are not valid for on–street parking areas.
4. Only one vehicle registration can be placed on a permit at any one time.
5. The permit is valid only for the registration number specified and it is the permit holder’s responsibility to ensure that the registration details are correct.
6. The permit is valid only between the dates shown in the permit holder’s account.
7. The vehicle registered on the permit must be kept at the address of the permit holder.
8. The permit is not transferable from one permit holder to another.
9. There is no limit to the amount of permits that can be purchased by eligible householders. However, there is a maximum number of permits available for each of the car parks. Once this maximum has been reached, no further permits will be available until such a time as a permit expires or is cancelled.
10. Permits will be issued on a first come, first served basis.

TERM OF THE PERMIT

11. Permits are available for 12 month periods commencing on the date requested by the permit holder.

COST OF THE PERMIT

12. The cost of a permit is provided on the Council’s webpage and is also identified within the MiPermit portal. The cost of a permit is subject to change.

RENEWAL, AMENDMENT OR CANCELLATION OF PERMITS

13. Permits will NOT renew automatically and the responsibility for renewal of the permit lies with the permit holder. Notification may not be given before a permit expires. The Council will be under no obligation to advise by notification that a permit may expire or that it should be renewed.
14. The permit holder, by accessing their account on the MiPermit portal, may amend or alter certain information within their permit. This includes the vehicle registration details. Changes to the car park location for which a permit applies may not be amended.
15. It is the permit holder’s responsibility to ensure that information provided on application for the permit remain correct, including, but not limited to, the vehicle registration.
16. It is the permit holder’s responsibility to inform MiPermit of a change of their address to ensure that they remain eligible for a permit.
17. In the event of a permit being cancelled by the permit holder, a refund will be available for **only** the full months left on the permit. Refunds will be processed taking into consideration the original purchase method.

MISUSE OF THE PERMIT

18. Where a permit is used other than in accordance with these terms and conditions, the permit may be subject to cancellation by the Council.
19. In the event of cancellation Shropshire Council will notify the holder and cancel the permit. Where a permit is cancelled pursuant to this provision refund on unused months will only be provided at the discretion of Shropshire Council.

GENERAL

20. A permit does not guarantee the availability of a parking space and lack of free spaces will not be accepted as a reason to park in any unauthorised parking area.
21. Permit holders are subject to all current parking regulations when leaving a vehicle in Shropshire Council car parks as displayed in that car park and specified in the appropriate Shropshire Council (Off Street Parking Places) Orders. A Penalty Charge Notice may be issued to any vehicle failing to adhere to the parking regulations.
22. The Council reserves the right to alter the charges for permits and the car parks or areas within car parks in which they can be used. Alterations to charges are advertised in the local press and/or on signs in the car parks.
23. Shropshire Council reserves the right to change the permit terms and conditions without prior notice. All permits remain the property of Shropshire Council and may not be transferred, sold or given to any other person.
24. The expiry date of a permit will not be extended as a result of the temporary suspension of vehicle parking charges or closure of any Shropshire Council car park(s) for which the permit is valid.
25. In the event of emergencies, flooding or other adverse weather events and special events which impact on the availability of parking for permit holders in a particular car park, Shropshire Council will endeavour to allocate parking provision in suitable alternative car parks but this cannot be guaranteed.
26. These terms and conditions will apply during the term of any parking permit but are liable to change or alteration on renewal.
27. Under Section 115 of the Road Traffic Regulation Act 1984, anyone who with the intent to deceive misuses a permit in anyway shall be guilty of a criminal offence. It shall also be an offence to knowingly make a false statement to obtain a permit. A permit does not avoid the requirement to tax and insure a motor vehicle for use on the public highway.

Data Protection

28. Personal information that you supply will be processed in accordance with the Data Protection Act 2018 and may be used in a number of ways, for example, to check your eligibility for a permit, for statistical analysis or for any other purpose as permitted by law. A copy of our privacy statement can be found at www.shropshire.gov.uk/privacy
29. Shropshire Council has authorised MiPermit to administer digital car park tickets and digital permits (including season tickets). MiPermit may collect the following information; your name, email address, telephone number, address information, vehicle information, date and time of commencement and duration of parking and payment card information which is used to process parking/permit transactions. Please note: full payment card information is not stored by MiPermit. A copy of their privacy statement can be found at <https://www.mipermit.com/legal.aspx#privacy>