

# **Shropshire Council**

## **Parking Annual Report 2018/19**

**Service Statistics,  
Enforcement Statistics  
and Financial Information**

## Service Statistics – Controlled Parking Spaces

Shropshire Council had 12,603 marked out controlled on and off street parking spaces within its area (estimated where spaces are not marked) in the year April 2018 to March 2019. Of these, Shropshire Council directly provided 4,497 free parking spaces and 8,106 parking spaces where charges applied.

### Enforcement Statistics

In the financial year 2018/19 there were 15,207 Penalty Charge Notices (PCNs) issued in Shropshire. PCNs are issued to vehicles parked in contravention of a parking restriction as observed by Civil Enforcement Officers (CEOs).

Of the 15,207 PCNs issued, 7,948 were issued for higher level contraventions (£70 penalty) and 7,259 were issued for lower level contraventions (£50 penalty).

Number of PCNs	
Number of higher level contravention PCNs issued	7,948
Number of lower level contravention PCNs issued	7,259
<b>Total Number of PCNs issued</b>	<b>15,207</b>

More PCNs are issued for on street contraventions than off street (i.e. car park) contraventions, as can be seen by the breakdown of PCNs issued below. Information is provided for PCNs issued on and off street and includes the contravention type and code, whether it is a lower or higher level PCN and the number of PCNs issued per contravention.

On Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	05 – Parked after payment expired	736
Lower	06 – Parked without clear display	901
Lower	19 – Parked in a residents place	119
Lower	22 – Re-parked in the same place	17
Lower	24 – Not parked correctly	192
Lower	30 – Parked longer than permitted	1,950
<b>Total on street lower level PCNs</b>		<b>3,915</b>
Higher	01 – Parked in a restricted street	2,892
Higher	02 – Loading in restricted street	973
Higher	12 – Parked in a residents place	216
Higher	16 – Parked in a permit space	48
Higher	23 – Wrong class of vehicle	51
Higher	25 – Parked in a loading bay	2,096
Higher	26 – Double parking in a SEA	1
Higher	40 – Disabled person's parking	1,018
Higher	45 – Taxi rank	103
Higher	47 – Restricted bus stop or stand	272
Higher	48 – Restricted school area	1
Higher	99 – Pedestrian crossing	115

<b>Total on street higher level PCNs</b>		<b>7,786</b>
<b>Total on street PCNs issued</b>		<b>11,701</b>
<b>Off Street</b>		
<b>Lower or Higher Level</b>	<b>Contravention</b>	<b>Number of PCNs issued</b>
Lower	82 – Parked after payment expired	915
Lower	83 – Parked without clearly displaying	2,218
Lower	86 – Parked beyond the bay markings	211
<b>Total off street lower level PCNs</b>		<b>3,344</b>
Higher	85 – Parked in a permit bay	10
Higher	87 – Disabled person’s parking	143
Higher	91 – Wrong class of vehicle	9
<b>Total off street higher level PCNs</b>		<b>162</b>
<b>Total off street PCNs issued</b>		<b>3,506</b>

During 2018/19, the total number of PCNs paid was 11,249. A significant amount (almost 86%) were paid at the discount rate (within 14 days of the PCN being issued).

<b>Number of PCNs paid</b>	
PCNs paid within 14 days (discount rate)	9,683
PCNs paid after 14 days but before Charge Certificate	1,353
<b>Total PCNs paid before Charge Certificate</b>	<b>11,036</b>
PCNs paid after the Charge Certificate*	213
<b>Total PCNs paid</b>	<b>11,249</b>

\* 884 Charge Certificates were registered in 2018/19

As part of the civil enforcement of parking, PCNs can be appealed if the recipient believes they have mitigating circumstances that warrant the cancellation of the PCN. There are three stages of the PCN appeal process – informal challenge, formal representation and appeal to the independent Traffic Penalty Tribunal. Information on the number of PCNs resulting in an informal challenge or formal representation can be found following.

Number of PCNs resulting in informal challenges	3,074
Number of informal challenges resulting in cancellation of the PCN	
Cancel – Attendant Error	55
Cancel – Blue Badge	156
Cancel – Blue Badge Overstay	13
Cancel – Bus Stop	8
Cancel – Emergency	1
Cancel – General Letter	27
Cancel – Loading Ban	166
Cancel – Loading Bay	176
Cancel – Loading Unloading	3
Cancel – Loading-Taxi Bay	41
Cancel – MiPermit	49
Cancel – No Clock	9
Cancel – No Ticket	174

Cancel – Out of Bay	86
Cancel – Overstay	181
Cancel – Restricted Zone	36
Cancel – Taxi Bay	5
Cancel – Valid Blue Badge	31
Cancel – Valid Reason	4
Cancel – Valid Residents Permit	37
Cancel – Valid Season Ticket	5
Cancel – Valid Ticket	387
Cancel – Valid Ticket or Permit	90
Cancel – Yellow Line	258
<b>Total number of informal challenges cancelled</b>	<b>1,998</b>
Number of PCNs resulting in a formal representation	557
Number of formal representations resulting in cancellation of the PCN	392
Number of formal representations resulting in a Notice of Rejection	212
Number of informal challenges and formal representations	3,631 (this equates to just under 24% of the number of PCNs issued in 2018/19)
Number of informal challenges and formal representations resulting in the cancellation of the PCN	2,390

\* There are three stages of the PCN appeal process and as such, a single PCN may be informally challenged, have a formal representation made against it and have an appeal made to the Traffic Penalty Tribunal (TPT).

Information on appeals made to the independent adjudicator (through the Traffic Penalty Tribunal) can be found following.

Number of cases for adjudication (TPT appeals)	18
Appeals allowed	9
Appeals not contested	3
Appeals dismissed	6

In some cases, PCNs will be cancelled or written off for other reasons. In 2018/19 there were 1,414 PCNs cancelled for other reasons and 130 written off. Further information on cancelled and written off for other reasons PCNs can be found following.

<b>Written off or cancelled reason</b>	<b>Number of PCNs</b>
Write off – EA In liquidation	2
Write off – EA no access	49
Write off – EA no goods	1
Write off – EA no trace	37
Write off – Outstanding monies	10
Write off – Untraceable	3
Written off – Management decision at NtO/CC	18
Written off – Management decision at Pre	7
Written off – Management decision at Pre Reject	1

Cancelled – Corporate decision	2
Cancelled – DVLA CEO error	174
Cancelled – DVLA no trace	176
Cancelled – foreign driver	65
Cancelled – General (No letter)	2
Cancelled – No Served to Destination	4
Cancelled – NPAS Appeal Allowed	5
Cancelled – NPAS Appeal Not Contested	2
Cancelled – PCN not issued by Officer	317
Cancelled – Spoil driver return	406
Cancelled – Spoil VDA	253
Cancelled – VDA	8
<b>Total number of PCNs written off or cancelled for other reasons</b>	<b>1,542</b>

EA = Enforcement Agent, previously known as bailiffs

In 2018/19 there were no vehicles immobilise or removed as part of civil parking enforcement activity.

Number of vehicles immobilised	0
Number of vehicles removed	0

#### Financial Information

Financial information in relation to the income and expenditure on the parking account for the financial year 2018/19 can be found on the following page.

Income – on-street	
General – including scratch cards	£621,797.67
Permits	£77,918.56
Season tickets	£0.00
<b>Total on-street income</b>	<b>£699,716.23</b>
Income – off-street	
General – including scratch cards	£4,236,111.24
Permits	£22,456.66
Season tickets	£184,850.09
<b>Total off-street income</b>	<b>£4,443,417.99</b>
Income – PCNs	
PCN income	£464,528.70
<b>Total income (on-street, off-street and PCN)</b>	<b>£6,072,191.62</b>

Expenditure	
Parking enforcement (including PCN appeal process)	£517,410.91
Highways and Transport	£4,233,878.35
<b>Total expenditure</b>	<b>£4,751,289.26</b>

Total income	£6,072,191.62
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Total expenditure	£4,751,289.26
Total surplus	£1,320,902.36
The surplus was used in 2018/19 to offset expenditure incurred on subsidised public transport.	