

Task and discussion plan for Making it Real (MiR) Board

Meeting held on Friday 3rd May 2019



Item 1. Attendees – 9 (apologies in blue):

Representative for the Central Advisory Group. (Expert by experience and Board Chairperson) - Jon Hancock

Representative for the North Advisory Group (Expert by experience) - Mark Hitchin

Representative for the South Advisory Group (Expert by experience) - Katie Stone

Expert by experience – Marilyn Jones

Head of Adult Social Care - Tanya Miles

SW Team Leader - Sue Bunker

Director Adult Services and Housing - Andy Begley

Development Officer - Stewart Smith

Expert by experience and representative for PACC – Zara Bowden (in place of Sarah Thomas)

Taking Part (Advocacy service) – Julie Mellor

Mental Health SW Team - Fiona Williams

Portfolio Holder for Adult Services and Housing - Lee Chapman

Former P2P Board member - Jenni Pitts

First Point of Contact manager - Clare Mobberley

Community Partnership Team manager – Kate Garner

Item	Notes	Actions / Outcome
1	<p>Matters arising</p> <p>Welcome and matters arising:</p> <ul style="list-style-type: none"> Expert by experience engagement policy has been discussed at 2 development meetings and a draft is presently being produced for sharing by JH & SS TM commented on positive feedback about Shropshire MiR from Clenton Farquharson (TLAP). Also, favourable viewing of MiR video which includes JH & SS. See https://www.youtube.com/watch?v=waCluezQHFo Kate Garner (feeding back on Action Learning Sets) is unable to attend today. Future date to be confirmed. 	<p>Action: JH & SS to share draft Experts by experience document asap.</p> <p>Action: KG to attend future meetings when available</p>
2	<p>Reimagining ASC, including Community Catalysts and the future look of Direct payments</p> <p>The group started discussion by looking at the TLAP document 'Reimagining ASC'. Discussion included feedback on the Central Advisory Group meeting and being introduced to the Catalysts work in Oswestry. The reaction of the group was quite polarised. ZB stressed the importance of preparing the ground before introducing new ideas and contextualising new developments so that people can see that due</p>	

		<p>diligence and safeguarding have been considered, alongside opportunities for sharing in developments co-productively.</p> <p>Direct payments (DPs): Time to rethink DPs in Shropshire. DPs - key national performance indicator but it is time to rethink rather than blindly follow targets.</p> <p>Presently have 450 DPs but numbers are reducing. Issues include being an employer and managing sickness of PAs. Decided to stop support from Pohwer. Now talking with people through a new DP support planning group about what the new DP offer will look like. KS agreed to be part of the new development group. ZB & PACC welcomed the commitment to an all age offer.</p> <p>New developments include: liaison with Community Catalysts over varied rates of pay, ways of ensuring the care 'market place' offers the needed variety of choice, interim support arrangements for DPs after 1st June may be a challenge to how we work together and support social workers to be able to support individuals, new digital support offer to be discussed at the first DP Board meeting.</p>	<p>Action: Anyone from the board interested in the DP support group to contact TM via Tracey Yates tracey.yates@shropshire.gov.uk</p>
3	Supporting people who fund their own care and support – thoughts from JH	<p>JH shared thoughts about ways of supporting people who fund their own care. It is an issue for ASC when people get to the stage where they are no-longer able to fund themselves. Everyone has an interest in helping people spend their money wisely. Website supporting early conversations at critical points in life.</p>	<p>Action: Website development – ensuring people know ASC is available for conversations with customers at any point.</p>
4	Partnership Boards Summit	<p>The draft programme for the Partnership board Summit on 21st May was shared. TLAP will be supporting the event.</p>	<p>Action: Summit taking place on 21st May 2019</p>
5	Carers – future discussion that is coming to the Board	<p>Carers from the Central Advisory Group have requested the opportunity to discuss carer support available in Shropshire with the board. TM welcomed their involvement in discussions around a 'deep dive' review of carer services.</p>	<p>Action: Individuals to be invited to next board meeting on 5th July 2019</p>
6	AOB	<p>MJ discussed the issue of Council Tax paperwork sent to an individual who could not read the information. MJ to seek permission from the individual to make complaint to the team involved to aid their learning.</p>	<p>Action: MJ to take forward with permission from individual concerned</p>
7	Next meeting	<p>Friday 5th July 2019 (13.00 – 15.00) Venue – Executive Dining Room (1&2)</p>	