

Appendix B

Place:	Bishops Castle																				
Existing service provision	Registrars																				
Location / address	Enterprise House, Station Street, Bishops Castle, Shropshire, SY9 5AQ																				
Opening hours	Tuesdays and Fridays 10am to 12noon																				
Site costs	£15,137																				
Visits over 5 years	<table border="1"> <thead> <tr> <th>Bishops Castle</th> <th>Annually</th> <th>Weekly</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>75</td> <td>1</td> </tr> <tr> <td>2010/11</td> <td>87</td> <td>2</td> </tr> <tr> <td>2011/12</td> <td>104</td> <td>2</td> </tr> <tr> <td>2012/13</td> <td>89</td> <td>2</td> </tr> <tr> <td>2013/14</td> <td>85</td> <td>2</td> </tr> </tbody> </table>			Bishops Castle	Annually	Weekly	2009/10	75	1	2010/11	87	2	2011/12	104	2	2012/13	89	2	2013/14	85	2
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2009/10	75	1																			
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	In 2013/14 20% of available appointments were filled																				
Proposed change / changes / options	Option 1	Option 2	Option 3																		
	No change to current provision – permanent office and staff member open Tuesdays and Friday 10:00 to 12:00 noon.	Replace the current permanent presence of a registrar with peripatetic arrangements where a registrar will attend to register at Bishops Castle at an arranged time and on an arranged regular weekday only when there is the need.	Proposed closure of the office in Bishops Castle.																		
Summary of potential impacts (by service area)	No change as above	Customers would need to make an appointment to be seen by a registration officer from another office on a particular day of the week	Customers will have to travel further to register in Shrewsbury – 24 miles																		