

Shropshire Domestic Abuse Pathway

Immediate Risk

Immediate risk = Serious Harm + Very High/High Likelihood

Serious Harm = Death or injury (either physical or psychological) which is life threatening and/or traumatic from which the person's recovery is expected to be difficult, incomplete or impossible.

Very High/High Likelihood = Serious harm to the person(s) is already taking place or could happen at any time whenever the alleged perpetrator has an opportunity.

Does the person have
children or is
pregnant

Does the person need/want immediate Safety Advice / Options
SDAS : 0300 303 1191
WM Women's Aid Helpline
(24 hour): 0800 783 1359

Are you concerned that the person is in **immediate danger**? Contact Police immediately on 999

Is the person an
adult (with care and support needs)

Contact First Point of Contact (FPOC) (Children's Safeguarding)
0345 678 9021 Complete [Multi-Agency Referral Form](#)

Is the perpetrator known to the National Probation Service or CRC?
Contact: CRC 01952 951120
Probation: 01743 231525

Emergency Out
of Hours
Children's and Adults
Safeguarding:
0345 678 9040

Contact First Point of Contact (FPOC)
(Adult Safeguarding)
0345 678 9044

Complete a MARAC assessment and referral form (with the person where possible) <https://shropshire.gov.uk/crime-and-community-safety/domestic-abuse/multi-agency-risk-assessment-conference-marac/> and send securely to Shropshire MARAC via email: marac.shrop@westmercia.pnn.police.uk.

Risks present but not immediate

Risk = Harm + Likelihood

Harm = Can be physical or psychological. Consider the impact of the harm on the person. How long might it take them to recover from the domestic abuse?

Likelihood = Is harm still taking place or likely to take place again? How often is harm taking place (frequency)? How long has the harm been taking place for? When is the harm taking place (circumstances and context)? What needs, strengths, strategies, support and/or resources does the person already have which are helping or could help to reduce their risk?

Does the person want to **talk to someone?**

SDAS: 0300 303 1191 (9am-5pm Mon-Fri)
WM Women's Aid Helpline (24 hour): 0800 783 1359

Does the person want to report the abuse?

West Mercia Police: 101

Consider the MARAC referral criteria:

<https://shropshire.gov.uk/crime-and-community-safety/domestic-abuse/multi-agency-risk-assessment-conference-marac/> If you consider the person meets the criteria go to 'Immediate Risk' above

Does the person have
children or is
pregnant?

Is the person an
adult with care and support needs?

Has the person been raped or sexually assaulted? Consider and respond to the risk level. Does the person want to report the abuse and/or want support?

Does the person or alleged perpetrator have and want support for current mental health needs?

[Adult Mental Health Access Service](#): 0300 124 0365

Does the person or alleged perpetrator have and want support for alcohol or drugs misuse?

[Shropshire Recovery Partnership](#): 01743 294700

Contact FPOC (First Point of Contact)
0345 678 9021 for advice/to refer safeguarding concerns

Contact FPOC (First Point of Contact)
0345 678 9044 for advice/to refer safeguarding concerns

Does the alleged perpetrator recognise and want to access help and support for their harmful behaviour?
[Respect WebChat/Phoneline](#) 0808 8024040

If the alleged perpetrator is in a Position of Trust: Consult [Children's](#) and/or [Adults](#) Multi-agency Procedures and/or contact:

- First Point of Contact (if related to a child) 0345 678 9021
- First Point of Contact (if related to an adult with care and support needs) 0345 678 9044

Visit or direct the person to the [Love Shouldn't Hurt Webpages](#) for further domestic abuse support information (including support contacts for specific groups at risk).

AGENCIES AND ORGANISATIONS IN TELFORD CAN ACCESS INFORMATION ON SERVICES BY LOGGING ON TO:
http://www.telford.gov.uk/info/20291/domestic_abuse