

## What to check before you ring?

### Manual Wheelchairs

**Question**

*Brakes are not working*

**Answer**

Are the tyres fully inflated?

**Question**

*Rear wheels are catching*

**Answer**

Are the armrests located correctly?

**Question**

*The chair is feeling tight*

**Answer**

Have you fitted the armrests correctly?

### Powered Wheelchairs

**Question**

*Are there any lights or symbols flashing on the chair?*

**Answer**

Check the trip button on the battery

**Lights flashing on the chair**, if possible could you make a note of the sequence of lights . This can be very useful in diagnosing the fault with your chair.

For more information, call:

**01743 444051**

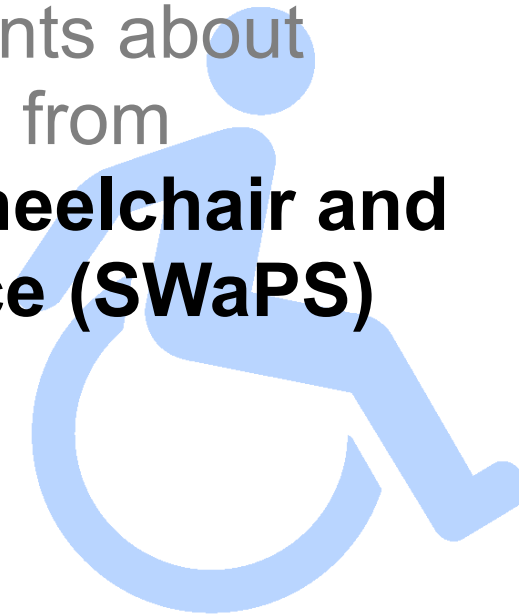
Shropshire Wheelchair and Posture Service  
Shropshire Rehabilitation Centre  
Lancaster Road  
Harlescott  
Shrewsbury  
SY1 3NJ  
Email: [Shropcom.swaps@nhs.net](mailto:Shropcom.swaps@nhs.net)

# Repair Service

## Patient Information:

This leaflet provides advice and support to patients about

**Repair Service** from  
**Shropshire Wheelchair and Posture Service (SWaPS)**



## What do we repair?

Manual and powered wheelchairs issued by the NHS.

## Who repairs the wheelchair?

Our service has a team of Repair Technicians who are employed by the NHS.

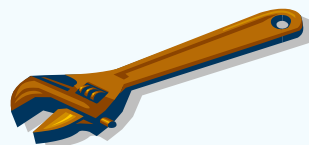
## Repairs Visits

If you do not have the facility to bring the wheelchair to the service then there are a limited amount of repair visits available for the different districts throughout the week.

When contacting the repair service, if possible please give the details of the wheelchair reference number that starts with SHA..... Or B.....

## Repair Appointments

- On the day repairs appointments are available at the Shropshire Rehabilitation Centre
- They are available every 1/2 hour Monday to Friday from 9.00 am and the last appointment being 3.30 pm.
- Telephone 01743 444051 to book an appointment date.



## Repairs Area Schedule

<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>
Oswestry	Whitchurch	Telford	Shrewsbury	Church Stretton
Ellesmere	Newport	Bridgnorth	High Ercall	Ludlow
	Market Drayton		Admaston	Bishops Castle
	Shifnal			
	Albrighton			

The Wheelchair Repair Service will repair the wheelchair or issue a courtesy wheelchair if your own wheelchair cannot be repaired immediately.

Contact repair service ➡ Repair arranged ➡ Repair completed