

Crisis Prevention Institute Training

*Training Programmes designed to
Manage Risk Behaviours*

Access training via
our Restraint
Reduction Network
Approved Training
Centre

EMPOWERS
STAFF TO
CREATE A SAFE &
TRAUMA
INFORMED
ENVIRONMENT

CPI training programmes provide strategies and techniques for all social care professionals, from frontline and nursing teams through to reception and support staff. With a focus on the *Care, Welfare, Safety and SecuritySM* of both staff and those in their care the evidence-based de-escalation and crisis prevention approaches:

- Prevent escalating behaviours
- Intervene and de-escalate risk behaviours
- Reduce and eliminate the use of restraint

For more information please contact

joint.training@shropshire.gov.uk or see

<https://www.shropshire.gov.uk/joint-training/cpi-safety-intervention-cpi-verbal-intervention-training/>



CPI Courses offered by Joint Training

Does your organisation provide services for adults with the following care and support needs, who as a result of those needs may display behaviours of concern?

- Learning disability or long-term illness
- Mental health needs (including dementia)
- Drug or alcohol abuse
- Older people

The focus of CPI Safety Intervention™ and CPI Verbal Intervention™ Training is to ensure that staff gain the essential knowledge, skills & confidence to prevent, decelerate, and de-escalate crisis situations so that restrictive practices can be avoided.

Joint Training is licensed to deliver CPI Verbal Intervention™ and CPI Safety Intervention™ training to adult health and social care providers **within Shropshire and Telford & Wrekin**. Regrettably we are unable to provide training to workers outside of these areas.

CPI Verbal Intervention™ Training

Recommended for staff who work in environments that require safe responses to escalating behaviours, but not restrictive or physical intervention techniques. This blended learning approach (self-led e-learning followed by a tutor-led online session) will enable delegates to:

- Respond to crisis situations with a focus on prevention, using verbal de-escalation skills and strategies where restraint is inappropriate.
- Recognise signs of distress and gain a broad range of tools to help them intervene early to prevent conflict and escalation.
- Use the right skills at the right time to effectively de-escalate when conflict arises, so that a behavioural crisis doesn't occur.

CPI Safety Intervention™ Training – Foundation & Advanced level

Recommended for staff working in health and social care who need to prevent and/or intervene in crisis situations. The blended learning programme (self-led e-learning followed by a classroom based session of either 4 hours or a full day depending on the level of physical intervention skills practise required) includes all the learning from CPI Verbal Intervention™ Training and additionally enables delegates to:

- learn simple behaviour assessment and decision-making skills to ensure escalation is avoided.
- focus on the least-restrictive physical intervention to ensure the care, welfare, safety and security of those in their care when faced with a behavioural crisis that places staff or others at risk of injury.

New Customers

Prior to booking onto courses we will work with you to determine the most appropriate level of training for your service. We also provide ongoing support and Refresher training. The training can be accessed via our scheduled courses or on a bespoke, in-house basis if preferred.

Scheduled Course costs (including e-learning):

CPI Verbal Intervention™ Training - £45.00 per delegate

CPI Safety Intervention™ Training - £52.00 (4 hour session) / £75.00 (full day session)

Prices are subject to annual review.

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