

Your Guide To Your Council Tax Bill

2023 to 2024



Did you know, you can pay
your Council Tax by Direct Debit visit:
<https://shropshire.gov.uk/counciltaxonline>

Your Guide To Your Council Tax Bill 2023 To 2024

2

Foreword from **Lezley Picton,** Leader of Shropshire Council

Your Council Tax goes towards helping us to deliver a huge range of services.

Many of you will use these very regularly, like travelling on our county's roads which we strive to keep maintained and safe, having your rubbish and recycling collected so that we can help to keep your community clean and tidy and lighting your way with thousands of our LED streetlights which help us to save money and use less energy.

But there are also many essential services we provide to some of the most vulnerable people in our communities that fewer of you access, or possibly even know about. This accounts for around 75p in every £1 that we spend.

We look after vulnerable children and help many find loving foster families, we care for those who need us most and provide assistive technology for those with disabilities so that they can live independently and with dignity.

We do all of this and more so that in Shropshire you can live your best life.

As many of you know, delivering these services gets more expensive every year, and your contribution is increasingly important if we are to continue to make a difference.

This is not our only plan though. We are radically changing the way we work to help our services operate more effectively and provide better outcomes for you, while also saving £51 million over the next year.

It's all part of our [Shropshire Plan](#), which focuses on supporting a healthy population, healthy economy and healthy environment, underpinned by a healthy and well-run council.

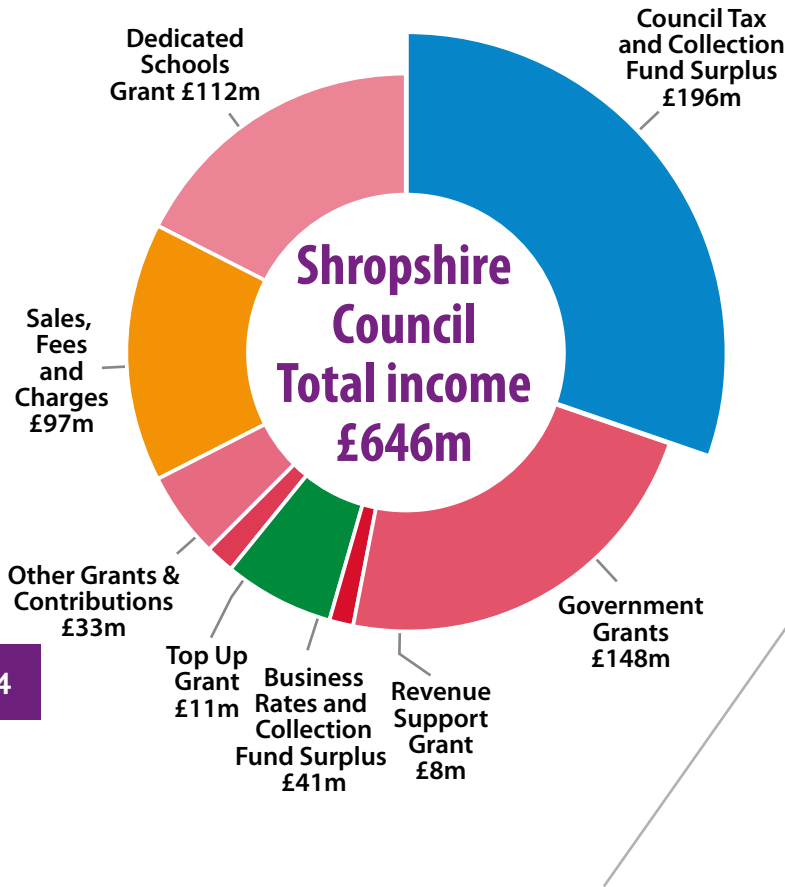
It's a tough challenge but I'm confident that we've made a strong start. We are proud to continue to provide low-cost services compared to other councils, while maintaining service standards.

This document explains how our services are funded, how much you contribute towards this through your Council Tax, and how we calculate what you pay.

Your council tax bill also includes separate charges for police, fire and rescue services as well as your local town or parish council. We hope you will find this information useful.

If you'd like more information visit
our website: www.shropshire.gov.uk

Sources of income

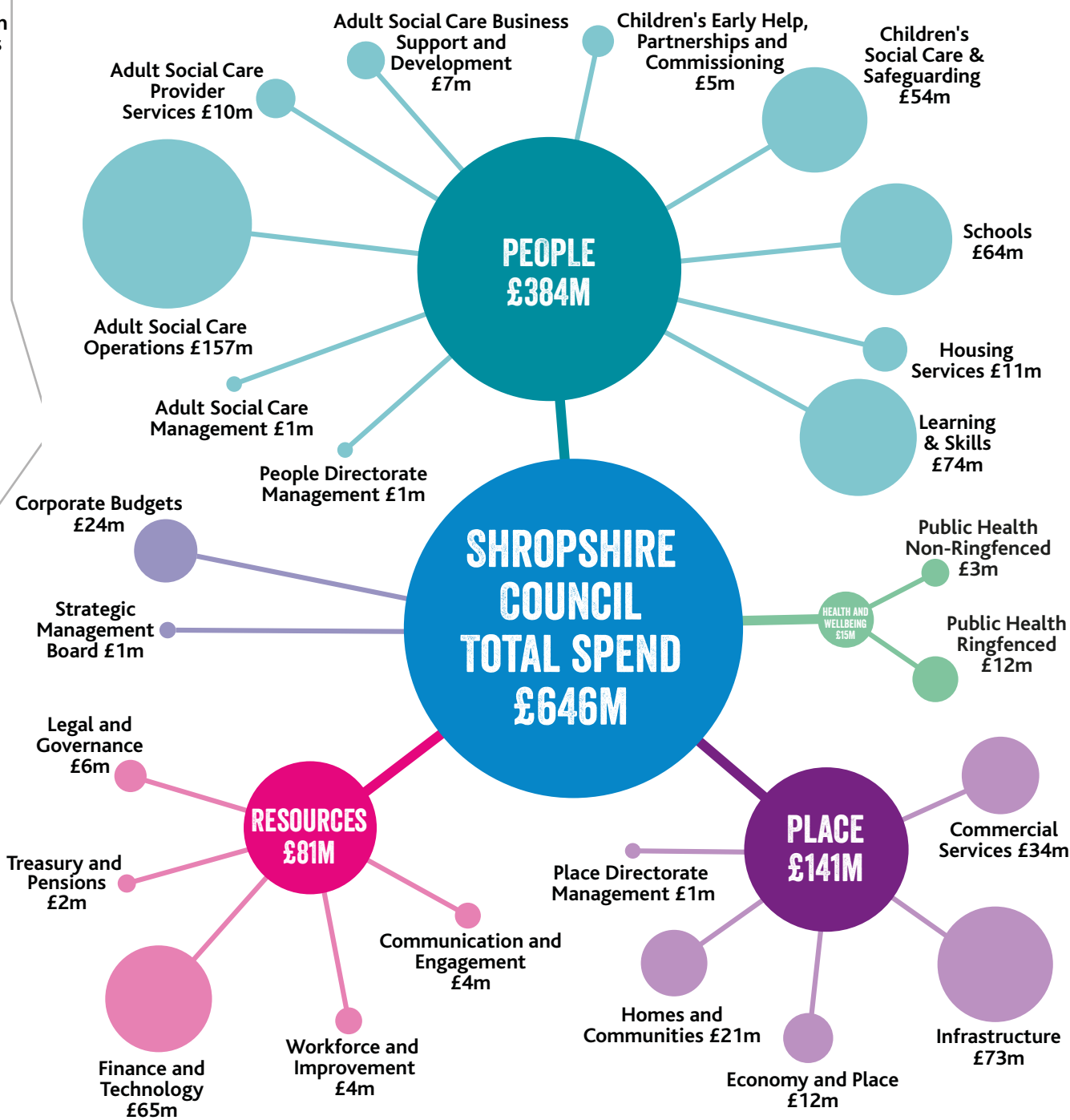


4

The above chart shows where the council gets its money from and includes money from Government grants.

The chart on the right shows the key areas where the council spends its money.

Overall Costs



What your Council Tax pays for

Charges for a Band D property

** Universal Services **

* Buses and Sustainable Transport	£42.13
* Highways and Environmental Maintenance	£101.18
* Leisure and Outdoor Spaces	£18.84
* Libraries	£18.31
* Registrars, Coroners, Bereavement Services, Trading Standards, Licensing, Regulatory Services and Public Health	£18.65
* Theatre, Arts, Museums and Archives	£7.73
* Waste and Recycling Collections	£213.31

** Adult Services **

* Adult Social Care	£791.51
* Housing, Housing Benefits and Welfare	£32.01

** Children's Services **

* Children and Families Early Help Services and Youth Services	£17.47
* Children's Social Care	£288.96
* Education, Schools, and Home to School Transport	£80.78

** Economic Growth **

* Broadband - Rural Rollout	£0.96
* Economic Growth	£6.29
* Planning	£5.80

** Local Government Running Costs **

* Climate Change Task Force	£3.42
* Customer Services and Communications	£17.41
* Directors and Senior Staff	£16.03
* Elections and Democratic Services	£14.05
* Financing Costs - Debt Repayments and Interest Payments	£106.39
* Organisational, Administration, Insurance and Pension Compensation Payments	£38.81
* Property Costs	£24.69
* Support Services - Finance, Legal, Audit, HR, Procurement, and ICT Services	£108.32

** Voucher **

Income and other funding to supplement Council Tax

* Car Parking Income (Net of Costs)	-£30.30
* Non Ring-Fenced Grants	-£303.74

* Total to Pay	£1,639.01

09:00

01/04/23

123456789

This receipt broadly illustrates the Shropshire Council services that the average Band D Council Tax supports and excludes specific grant funded services such as schools.

How the Council is funded

In 2023/24 Shropshire Council's total gross spending on services will be £646m (more details are provided below). This spending is funded by central government grants, business rates, Council Tax and fees and charges to users for some services.

In 2023/24 Shropshire Council expects to receive income from specific grants targeted at certain service areas, including the Dedicated Schools Grant, worth £259m. We also expect to receive income from fees and charges of £97m.

6

Consequently, in 2023/24 Shropshire Council's net budget requirement (including the collection fund surplus) will be £256m. Of this, £7m or 3 per cent will come from central government in Revenue Support Grant, around £41m or 16 per cent will come from business rates and your Council Tax will contribute around £196m or 77 per cent of the money we have available to spend on services.

The budget requirement for 2023/24

2022/23 £'000s		2023/24 £'000s
597,559	Gross Expenditure (excluding internal market charges)	645,741
-250,760	Government Grants	-258,988
-30,785	Other Grants and Contributions	-33,445
-91,398	Fees & Charges (including internal recharges)	-97,394
224,616	Net Budget Requirement	255,914
Financed by:		
6,450	Revenue Support Grant	7,479
10,031	Top-Up Grant	11,120
36,844	Business Rates	39,424
180,285	Council Tax	193,577
-8,994	Collection Fund	4,314
224,616	Total Financing	255,914

Sign up to ebilling

Many people nowadays receive their bills online, whether it's your electricity, gas or other utility bill. So why not receive your Council Tax bill this way rather than having a paper copy sent to you each year?

Receiving your bill by email would be more convenient for you, and will also help us reduce our costs as we would no longer have to print and post your bill.

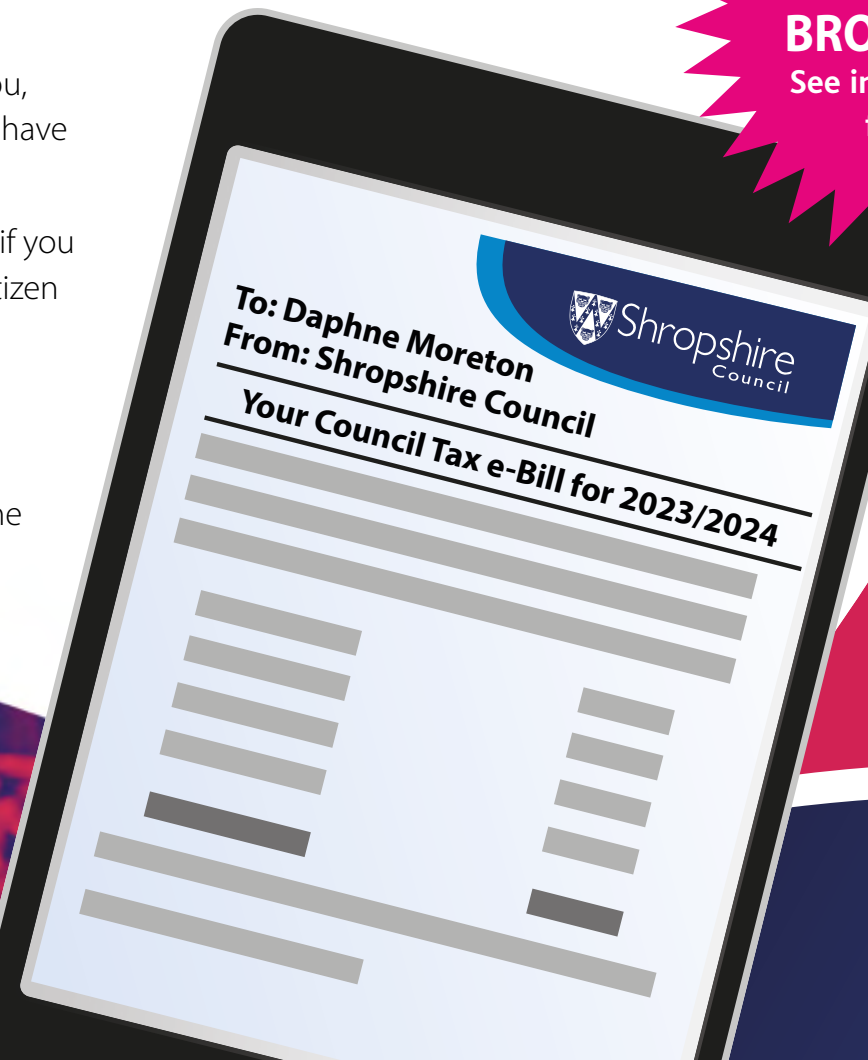
It also saves paper, so is much better for the environment. So if you would like to sign up to ebilling log on to your Council Tax Citizen Access account here:

<https://www.shropshire.gov.uk/council-tax/your-account-online/#>

You'll need your Council Tax account reference and your online password from your latest Council Tax bill in order to do this.

**HAVE YOU
UPGRADED YOUR
BROADBAND?**

See inside back page
for details



Your Council Tax bill 2023/24 explained

The Secretary of State made an offer to adult social care authorities. ("Adult social care authorities" are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

8

The offer was the option of an adult social care authority being able to charge an additional "precept" on its Council Tax without holding a referendum, to assist the authority in meeting expenditure on adult social care from the financial year 2016-17. It was originally made in respect of the financial years up to and including 2019-20. If the Secretary of State chooses to renew this offer in respect of a particular financial year, this is subject to the approval of the House of Commons.

In 2023/24 the Secretary of State renewed the offer and as an adult social care authority Shropshire Council has used this additional flexibility. In 2023/24 therefore you will see an increase of 4.99% in the council tax amount for Shropshire Council services. This increase is comprised of two elements: a 2% increase specifically to fund adult social care duties and responsibilities in 2023/24 and a 2.99% increase to fund other core council services.

The actual level of any increase to your whole council tax bill will depend on which parish or town council area you live in and the local spending in your area, together with any increases in spending by West Mercia Police and Crime Commissioner and Shropshire and Wrekin Fire and Rescue Authority. The total amount on your bill will depend on where you live within the area and which valuation band your property is in.

The various Band D Council Tax breakdown for 2023/24 is shown below:

Shropshire Council 2022/23	£1,561.11	
- Core Services Increase	£46.68	(+2.99%)
- Adult Social Care Charge	£31.22	(+2.00%)
Shropshire Council 2023/24	£1,639.01	(+4.99%)
West Mercia Police & Crime Commissioner	£264.50	(+5.94%)
Shropshire & Wrekin Fire & Rescue Authority	£111.16	(+4.60%)
Parish / Town Council (Average)	£85.99	(+4.15%)

Budget requirements and Parish and Town Council precepts

	2022/23	2023/24	
	Budget Requirement / Precept £	Budget Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Shropshire Council	224,616,300	255,913,650	1,639.01
West Mercia Police & Crime Commissioner	259,412,000	273,038,000	264.50
Shropshire & Wrekin Fire Authority	24,410,522	26,562,703	111.16
Parish & Town Councils	9,534,208	10,155,576	85.99

Parish and Town Council Precepts:

Abdon & Heath	-	-	-
Acton Burnell, Frodesley, Pitchford, Ruckley & Langley	5,705	6,500	24.28
Acton Scott	600	600	13.93
Adderley	16,046	16,407	77.37
Alberbury with Cardeston	9,500	9,500	23.12
Albrighton	174,362	183,750	111.17
All Stretton, Smethcott & Woolstaston	6,650	6,660	37.55
Alveley & Romsley	53,082	54,809	62.50
Ashford Bowdler	-	-	-
Ashford Carbonel	8,500	8,425	46.08
Astley	7,155	7,155	34.42
Astley Abbots	6,357	6,357	25.48
Aston Botterell, Burwarton & Cleobury North	6,500	7,000	60.98
Atcham	13,906	13,882	61.88
Badger	3,800	4,023	68.55
Barrow	10,577	11,000	41.49

	2022/23 Budget Requirement / Precept £	2023/24 Budget Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Baschurch	49,655	51,635	43.41
Bayston Hill	180,123	182,825	100.42
Beckbury	9,000	10,000	65.38
Bedstone & Bucknell	25,500	28,050	87.56
Berrington	15,567	16,389	34.05
Bettws-Y-Crwyn	6,500	6,500	68.76
Bicton	11,950	14,746	26.47
Billingsley, Deuxhill, Glazeley & Middleton Scriven	7,000	7,500	45.82
Bishops Castle Town	165,000	160,000	239.45
Bitterley	8,124	8,124	22.72
Bomere Heath & District	23,056	23,261	25.94
Boningale	3,000	3,140	22.02
Boraston	453	500	6.41
Bridgnorth Town	684,300	723,978	155.73
Bromfield	4,000	4,250	34.58
Broseley Town	285,955	319,303	200.70
Buildwas	8,430	9,228	86.07
Burford	22,000	24,200	52.88
Cardington	7,260	7,260	34.64
Caynham	20,438	21,000	39.34
Chelmarsh	13,916	14,271	59.90
Cheswardine	22,595	23,191	57.41
Chetton	6,300	6,000	36.79
Childs Ercall	12,818	13,587	44.21
Chirbury with Brompton	12,112	12,323	36.12
Church Preen, Hughley & Kenley	3,000	4,000	31.27
Church Pulverbatch	3,627	3,825	22.94
Church Stretton & Little Stretton Town	436,056	447,537	204.35
Claverley	23,978	25,231	26.95
Clee St. Margaret	-	-	-

	2022/23 Budget Requirement / Precept £	2023/24 Budget Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Cleobury Mortimer	116,749	117,892	96.25
Clive	15,327	16,495	65.45
Clun Town with Chapel Lawn	42,000	62,000	120.61
Clunbury	5,500	5,500	21.69
Clungunford	3,800	3,800	24.21
Cockshutt-cum-Petton	20,194	20,600	63.08
Condover	43,790	45,821	49.20
Coreley	7,440	7,440	52.87
Cound	6,756	6,756	31.96
Craven Arms Town	59,841	62,483	75.98
Cressage, Harley & Sheinton	27,763	28,174	66.95
Culmington	4,855	4,865	28.23
Diddlebury	8,655	6,660	23.12
Ditton Priors	14,618	16,000	44.03
Donington & Boscobel	35,512	36,390	59.67
Eardington	12,000	10,000	40.63
Easthope, Shipton & Stanton Long	3,085	4,600	22.41
Eaton-Under-Heywood & Hope Bowdler	6,472	5,588	30.87
Edgton	870	902	18.44
Ellesmere Rural	38,781	42,500	42.82
Ellesmere Town	242,322	261,412	171.44
Farlow	3,000	5,000	26.58
Ford	23,553	25,104	75.82
Great Hanwood	32,309	33,278	77.26
Great Ness & Little Ness	31,453	32,291	57.13
Greete	-	-	-
Grinshill	7,150	7,150	62.41
Hadnall	13,091	14,631	38.61
Highley	130,737	137,244	121.78
Hinstock	28,940	30,098	54.25

	2022/23 Budget Requirement / Precept £	2023/24 Budget Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Hodnet	23,982	26,893	45.08
Hope Bagot	550	550	18.44
Hopesay	13,940	14,782	60.37
Hopton Cangeford & Stoke St. Milborough	2,250	2,295	13.83
Hopton Castle	668	668	16.76
Hopton Wafers	9,000	9,900	32.60
Hordley	4,566	4,791	44.46
Ightfield	13,801	14,500	67.72
Kemberton	3,630	3,740	32.00
Kinlet	10,055	10,554	25.13
Kinnerley	24,012	24,600	46.99
Knockin	14,232	16,620	115.06
Leebotwood & Longnor	9,000	9,000	43.82
Leighton & Eaton Constantine	8,900	9,500	45.56
Llanfair Waterdine	4,000	4,500	41.47
Llanyblodwel	11,050	12,000	44.66
Llanymynech & Pant	27,000	28,000	40.54
Longden	37,101	37,472	68.81
Loppington	3,879	4,267	14.96
Ludford	8,000	9,420	22.98
Ludlow Town	708,607	773,395	218.93
Lydbury North	11,723	11,723	50.92
Lydham & More	-	-	-
Mainstone & Colebatch	1,000	1,000	11.21
Market Drayton Town	518,018	546,579	132.06
Melverley	4,515	4,802	90.67
Milson & Neen Sollars	7,900	9,268	76.78
Minsterley	23,000	26,000	43.12
Montford	6,000	6,000	23.29
Moreton Corbet & Lee Brockhurst	2,300	2,300	16.19

	2022/23 Budget Requirement / Precept £	2023/24 Budget Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Moreton Say	12,947	13,178	62.19
Morville, Acton Round, Aston Eyre, Monkhopton & Upton Cressett	18,000	12,000	31.54
Much Wenlock Town	221,905	249,532	201.37
Munslow	5,633	5,633	31.57
Myddle, Broughton and Harmer Hill	29,250	29,250	46.09
Myndtown, Norbury, Ratlinghope & Wentnor	4,768	4,862	17.83
Nash	3,190	3,450	24.74
Neen Savage	5,800	6,000	38.08
Neenton	-	-	-
Newcastle	7,800	9,400	70.07
Norton-In-Hales	22,736	24,934	71.61
Onibury	4,690	4,744	35.72
Oswestry Rural	33,816	34,522	20.41
Oswestry Town	448,000	486,000	89.51
Pontesbury	179,424	207,780	149.32
Prees	26,285	27,804	23.63
Quatt Malvern	6,047	6,047	59.13
Richards Castle	4,500	5,000	35.04
Rushbury	7,900	8,100	29.56
Ruyton-XI-Towns	30,700	31,920	69.35
Ryton & Grindle	3,833	3,970	51.31
Selattyn & Gobowen	84,564	92,028	67.63
Shawbury	58,850	58,850	64.55
Sheriffhales	16,800	16,962	52.31
Shifnal Town	506,231	525,549	145.20
Shrewsbury Town	1,551,586	1,670,237	63.26
Sibdon Carwood	-	-	-
St. Martins	55,287	57,948	58.34
Stanton Lacy	4,309	4,304	25.41
Stanton-Upon-Hine Heath	10,992	11,563	46.15

	2022/23 Budget Requirement / Precept £	2023/24 Budget Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Stockton	5,628	5,628	42.99
Stoke-Upon-Tern	20,573	21,426	42.13
Stottesdon & Sidbury	24,000	24,000	70.02
Stowe	580	690	14.31
Sutton Maddock	2,712	3,150	28.73
Sutton-Upon-Tern	7,554	8,086	19.09
Tasley	10,130	10,410	24.84
Tong	3,800	4,550	35.74
Uffington	10,089	-	-
Upton Magna	5,315	5,268	34.47
Welshampton & Lyneal	24,047	26,000	67.03
Wem Rural	26,844	28,926	41.20
Wem Town	344,197	380,394	187.60
West Felton	16,795	17,261	29.37
Westbury	14,251	14,366	27.36
Weston Rhyn	34,000	34,000	38.52
Weston-Under-Redcastle	6,640	6,700	54.90
Wheathill	1,800	1,800	22.30
Whitchurch Rural	24,040	25,966	38.79
Whitchurch Town	512,163	556,730	161.18
Whittington	52,571	55,666	56.38
Whitton	-	-	-
Whixall	10,700	11,801	34.77
Wistanstow	12,390	12,450	37.16
Withington	6,000	6,028	56.72
Woore	31,249	31,537	51.40
Worfield & Rudge	24,363	24,437	26.27
Worthen with Shelve	37,144	37,928	45.96
Wroxeter & Uppington	5,095	5,095	30.91

Parish and Town Council precepts over 140,000

The larger local councils precepting more than £140,000 in 2023/24 have provided additional information about their budget and tax levels. Further information can be obtained from the Town Clerk at the relevant council.

Town Council	2022/23		2023/24			
	Gross Expenditure £	Budget Requirement £	Gross Expenditure £	Transfer to (-) / from (+) Reserves £	Income £	Budget Requirement £
Albrighton	232,825	174,362	254,200	37,050	33,400	183,750
Bayston Hill	225,017	180,123	324,472	125,855	15,792	182,825
Bishops Castle Town	295,000	165,000	179,670	370	19,300	160,000
Bridgnorth Town	976,762	684,300	1,054,221	-	330,243	723,978
Broseley Town	338,045	285,955	358,495	-	39,192	319,303
Church Stretton & Little Stretton Town	535,163	436,056	534,790	58,500	28,753	447,537
Ellesmere Town	289,092	242,322	318,760	10,423	46,925	261,412
Ludlow Town	983,501	708,607	1,057,161		283,766	773,395
Market Drayton Town	583,076	518,018	619,470	9,841	63,050	546,579
Much Wenlock Town	275,486	221,905	306,939	-	57,407	249,532
Oswestry	2,225,465	448,000	3,498,165	1,655,786	1,356,379	486,000
Pontesbury	202,224	179,424	231,980	-	24,200	207,780
Shifnal Town	533,002	506,231	555,913	-	30,364	525,549
Shrewsbury Town	3,759,808	1,551,586	4,198,993	104	2,528,652	1,670,237
Wem Town	367,153	344,197	478,504	73,440	24,670	380,394
Whitchurch Town	616,023	512,163	651,840	-	95,110	556,730

Council Tax Support

The Council Tax Support Scheme assists people with low income by reducing their Council Tax bill.

Council Tax Support is not awarded to you automatically – you must claim it.

To apply online go to www.shropshire.gov.uk/benefits or email benefits@shropshire.gov.uk

Please note that normally benefit can only be awarded from the Monday following the date a claim is received by the Council.

You must not withhold payment or part payment of the Council Tax whilst awaiting the outcome of your application.

If you are in receipt of Council Tax Support you have a duty to inform Shropshire Council of any changes in circumstances that may affect your entitlement as soon as possible. This could be changes in your earnings, benefit entitlement, capital / savings, or the number of adults resident in the property. Failure to do so may lead to your benefit being stopped and you owing the council money.

Universal Credit

Shropshire has now transitioned over to Universal Credit full service. Therefore, dependent on your age, anyone making a new claim for benefit may now be required to claim Universal Credit rather than Housing Benefit to get help with rent.

If you currently receive Housing Benefit, you do not need to do anything and unless there is a change in your circumstances, you may not be required to claim Universal Credit unless told to do so by DWP.

Because of the rules, there are some people who still need to claim Housing Benefit, this applies if:

- You, and your partner, are of Pension Credit age
- You live in specified exempt accommodation
- You live in temporary accommodation provided by Shropshire Council.

To find out if you are affected and what is being replaced visit www.gov.uk and search Universal Credit. Universal Credit replaces means tested benefits so, if you do need to claim, please remember to claim for any national insurance contribution based benefits as well and remember to claim help with Council Tax Support from Shropshire Council too.

Demand notice explanatory notes

Council Tax valuation bands

Most dwellings are subject to the Council Tax. There is one bill for each dwelling, whether it is a house, bungalow, flat, maisonette, mobile home or houseboat, and whether it is owned or rented.

Each dwelling has been placed into one of eight bands by the Listing Officer of the Valuation Office Agency, according to its open market value at 1 April 1991.

Valuation Band	Range of Values
A	up to and including £40,000
B	£40,001 to £52,000
C	£52,001 to £68,000
D	£68,001 to £88,000
E	£88,001 to £120,000
F	£120,001 to £160,000
G	£160,001 to £320,000
H	£320,001 and above

The valuation band for your dwelling is shown on your Council Tax bill. You may look at any property's valuation band on the Valuation Office Agency website (www.voa.gov.uk)

Appeals to the Valuation Office Agency

The grounds for appeal against your property's valuation band are as follows:

- You became the Council Taxpayer in respect of a property for the first time and you think your valuation band is incorrect your appeal must be made within 6 months
- You believe that the banding should be changed because there has been a reduction in the dwelling's value for example part of it has been demolished
- The Listing Officer has altered the band. This may occur when the property is sold and the previous owner has added an extension.
- You start or stop using your property to carry out a business or the balance between domestic and business use changes

You can find out more about when you can challenge your band and what you need to do at www.gov.uk/challenge-council-tax-band If you challenge your band, you must continue to pay Council Tax at your current band until your appeal is decided.

You can contact the VOA at www.gov.uk/contactvoa If you are unable to use the online service you can also contact the VOA on 03000 501 501.

You may appeal to the council if you think:

- you are not liable to pay the Council Tax, for example because you are not the resident or owner of the property
- your property should be exempt
- the amount shown on your bill is incorrect

You should make any appeal in writing. The council will consider your case and if we have not contacted you within two months or if no agreement has been reached by this time, you have a further right of appeal to the Valuation Tribunal. Making an appeal does not allow you to withhold payment or part payment of the council tax. If your appeal is successful you will be entitled to a refund of any overpayment.

Reductions for people with disabilities

If you, or someone who lives with you, needs an extra room (which could include an extra bathroom or kitchen) or extra space in your property because of a permanent disability you may be entitled to a reduced Council Tax bill. A reduced bill will be calculated as if your property had been placed in a band immediately below the one shown in the valuation list. People in a band A property may also be entitled to a reduced Council Tax bill. If you think that you are entitled to a reduction and it is not shown on your bill, please contact the council. If your property has any special features which have been added for a resident with a disability which reduced the value of the property and you do not think it has been taken into account in the valuation band, you should contact the Listing Officer. (see 'Appeals to the Valuation Office Agency' section).

To apply for a disabled band reduction please visit:

[**Disabled band reductions | Shropshire Council**](#)

Discounts

A full Council Tax bill assumes that there are two or more adults living in a property. If you are the only adult living in your property you are entitled to a 25% discount. The following people do not count when calculating the number of adult residents:

- Apprentices
- Care workers or carers
- Foreign diplomats
- Fulltime students, student nurses
- Members of religious communities
- Members of visiting forces
- Non British partners/dependant of a student
- Patients resident in a home
- Patients resident in hospital
- People for whom child benefit is payable
- Prisoners
- Residents of hostels
- School leavers
- Severely mentally impaired
- Youth training trainees

If all the adults resident in your property are not counted, then a discount of 50% will apply. If all but one of the adults resident in your property are not counted, then a discount of 25% will apply.

Empty property and second homes

- No discount is awarded in respect of second homes (unless you are required to live in another property as a condition of your contract of employment, subject to certain conditions)
- No discount is awarded in respect of property undergoing or in need of major repairs. Property that is unoccupied and substantially unfurnished for more than two years but less than five years will pay 100% council tax premium
- Property that is unoccupied and substantially unfurnished for more than five years but less than ten years will pay 200% council tax premium
- Property that is unoccupied and substantially unfurnished for more than ten years will pay 300% council tax premium.

As this premium applies to the property, a change of ownership or tenancy will not affect the premium. If, when you purchased or leased your property, it had already been substantially unfurnished for two years or more, you will have to pay the additional council tax charge. The additional charge can only be removed by bringing your property back into use by furnishing or occupying the property for a continuous six-week period.

Annexes

Some properties, occupied by one household might appear to be single properties. However, they are allocated more than one council tax band. This is because they are made up of more than one self-contained unit and each self-contained unit must have a separate council tax band. The smaller unit is often referred to as an annex.

With effect from 1 April 2014, a 50% discount can be awarded in respect of annexes where:

- The annex is occupied by people related to the person liable to pay the council tax on the main dwelling.
- People who are living in dwellings with annexes which are unoccupied are using those annexes as part of their main residence.

20

Exempt Properties

Some properties are exempt from council tax:

- B Unoccupied properties owned by charities (exempt for up to six months)
- D Properties left empty by prisoners
- E Properties left empty by long stay patients in hospitals and care homes
- F Properties left empty by deceased persons
- G Properties where occupation is prohibited by law
- H Empty clergy properties
- I Properties left empty by people moving to receive personal care from another

- J Properties left empty by people moving to provide personal care to another
- K Properties left empty by students
- L Repossessed properties
- M Halls of residence
- N Properties occupied by students or school leavers
- O Armed forces accommodation, ie barracks
- P Properties occupied by members of visiting forces
- Q Properties left empty by bankrupts
- R Unoccupied caravan pitches and houseboat moorings
- S Properties occupied only by person(s) under 18
- T Unoccupied annexes which form part of a single property and may not be let separately without a breach of planning consent
- U Properties occupied only by person(s) who are severely mentally impaired
- V Property where at least one person who would otherwise be liable is a diplomat
- W Annexes and similar accommodation occupied by an elderly or disabled relative

For further information or if you think you are entitled to an exemption, please go to www.shropshire.gov.uk/council-tax

Under Section 13A(1)(c) of Local Government Finance Act 1992 the Council has the power to reduce the amount of Council Tax payable as it sees fit.

Under Section 16 (1) of the Local Government Act 1992 a Council Tax payer has a right of appeal to the Council about their liability, or refusal to award a discount, reduction or exemption.

For further information please email council.tax@shropshire.gov.uk

Environment Agency Flood and Coastal Erosion Risk Management Levy

The council is required to provide the following information for the Environment Agency issuing a flood defence levy in the area.

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 2,486 and 6,500 kilometres of main river and along tidal and sea defences in the area of the Severn & Wye and North West Regional Flood and Coastal Committees respectively. Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

	2022/23 Actual Expenditure		2023/24 Budgeted Expenditure	
	Severn	North West	Severn	North West
Gross Expenditure (£'000s)	28,407	103,714	33,606	125,035
Levies Raised (£'000s)	1,221	4,283	1,245	4,412
Total Council Taxbase Band D Equivalents	1,003	2,208	1,017	2,248

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding, the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by the Severn & Wye and North West Regional Flood and Coastal Committees has increased by 2.0% and 2.5% respectively.

The total Local Levy raised has increased from £1,221,003 in 2022/23 to £1,245,423 for 2023/24 for the Severn & Wye Regional Flood and Coastal Committee and from £4,283,391 in 2022/23 to £4,411,893 for 2023/24 for the North West Regional Flood and Coastal Committee.

The amounts levied on Shropshire Council in 2022/23 and 2023/24 are as follows:

	2022/23 £	2023/24 £
Severn Region Flood Levy	132,031	135,777
North West Region Flood Levy	4,993	5,171

Jamie paid his Council Tax whilst walking his dog!

22

Pay the easy way and sign up today!

Paying by direct debit saves you time, saves us money and removes the worry of missing a payment.

It also helps us to provide a more efficient service to you. So if you would like to sign up to pay by Direct Debit log on to your Council Tax citizen access account here:

<https://www.shropshire.gov.uk/council-tax/your-account-online/>

You'll need your latest Council Tax account reference and your online password from your Council Tax bill in order to do this.

Cost of Living

Many people are worrying about rising costs. Shropshire Council and its partners has brought together the following information to support our residents at this challenging time.

[Cost of living help | Shropshire Council](#)

Fair processing notice – how we use your information

The information that you provide will be processed in accordance with Data Protection and other relevant legislation. This council has a duty to protect the public funds it administers and may use information held about you for the prevention and detection of fraud and other lawful purposes.

This may include, but is not limited to, matching Council Tax data with electoral registration records. The council will also use the information for the purpose of performing any of its statutory enforcement duties.

It will make any disclosures required by law and may also share this information with other bodies responsible for detecting or preventing fraud or auditing or administering public funds. We will not disclose your personal information to third parties for marketing purposes.



Have you upgraded your broadband?

Since 2013, Shropshire Council and Government has invested over £34m in the Connecting Shropshire broadband programme to improve broadband infrastructure.

As a result superfast broadband is now available to many more homes and businesses across the council area.

To check if you can upgrade go to:

<https://shropshire.gov.uk/connecting-shropshire/coverage-map/>

Please email queries about broadband coverage to:
connecting.shropshire@shropshire.gov.uk



Contact Details:

Revenues and Benefits

[Council Tax | Shropshire Council](#)

[Benefits | Shropshire Council](#)

National Benefit Fraud hotline 0800 854 440

Payment Line 0345 678 9009

Revenues and Benefits address is:

Revenues and Benefits, Shropshire Council,
PO Box 4826, SHREWSBURY, SY1 9LJ

For general Shropshire Council enquiries:

Visit www.shropshire.gov.uk or call 0345 678 9000
customer.service@shropshire.gov.uk



Get the latest information and news from Shropshire Council. Sign up to our updates [here](#).

If you can read this but know someone who can't, please contact us on 0345 678 9000 so we can provide this information in a more suitable format.

**Did you know, you can pay
your Council Tax by Direct Debit visit:
<https://shropshire.gov.uk/counciltaxonline>**