

## High Level Actions

No.	Action	Delivery partners	Timetable (Short ≤ 1 year, medium 1-2 years or long-term ≥ 3years)	Progress	Future progress / Actions
<b>Meet the health and wellbeing needs of Whitchurch residents</b>					
<b>1.</b>	<b>Health Services</b>				
	Progress update on new medical centre.	Primary Care Network North, Integrated Care System / Board	Short / medium term	Partners involved and action underway	
	Review status of NHS dentists, following concerns around making appointments, confirm this is an issue for residents.	Integrated Care System / Board, Primary Care Network North, Town Council	Short / medium term	Awaiting action	
	Support work around raising awareness on pharmacy services. How pharmacies can support GP service in prevention, early intervention and support for acute and chronic health conditions.	Local Pharmacies, Chief Pharmacy Lead / Local Pharmacy Committees, Primary Care Network North, Integrated Care System / Board, Shropshire Council Public Health, Comms, Town Council	Short term	Partners involved and action underway	
	Local awareness raising comms campaign using various channels (social media, webpages, community groups) to raise awareness of the services and support	Local Pharmacies, Integrated Care System / Board, Shropshire Council Public Health, Comms, Primary Care Network North, Town Council	Short / Medium term	Partners involved and action underway	

	<p>pharmacies can give, linking in with wider Think Which campaign.</p> <p>Facilitate non-medical support for personal health conditions (acute and chronic) including access to targeted information.</p> <p>Increase referrals to social prescribing.</p> <p>Increase provision for Children and young people (CYP) and family mental health support. Explore and identify opportunities for preventative and early intervention partnership work to support children and families health and wellbeing i.e., hub and spoke model, Social Prescribing</p> <p>Explore and facilitate CYP support and mental health</p>	<p>Shropshire Council Social Prescribing, Health Lives Advisors, Local VCS organisations and support groups / networks, holistic practitioners.</p> <p>Shropshire Council Social prescribing team, GP practices, Primary Care Network, local VCS organisation, comms</p> <p>Community Connectors / Social Prescribing Community Development Officer for North, Schools, SYA, Shropshire Council Social Prescribing, Early Years / Strengthening Families Teams, Mental Health Social worker, Local library.</p> <p>Shropshire Council Culture, Leisure and Tourism Team, Schools,</p>	<p>Short / Medium term</p> <p>Short term</p> <p>Medium term</p> <p>Medium term</p>	<p>Awaiting action</p> <p>Action underway</p> <p>Action underway, partners linked in</p> <p>Action underway</p>	
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	<p>services in new swimming pool / Leisure Centre set to open 2025.</p> <p>Establish Social Prescriber service in the community of Whitchurch to deliver face to face support.</p> <p>Facilitate regular drop-in mental health support services in Market. Link in and have representation from other support services including blood pressure checks.</p> <p>Share survey results and action plan updates with community.</p>	<p>Integrated care System, Community Connectors / Social Prescribing, SYA, Shropshire Council Social Prescribing, Early Years / Strengthening Families Teams, Mental Health Social worker.</p> <p>Social Prescribing Community Development Officer for North Shropshire Council, Shropshire Council Public Health</p> <p>Shropshire Council Community Wellbeing Outreach team, Healthy Lives Advisors, Mental Health Social Worker, Whitchurch Market and Town Council</p> <p>Shropshire Council Public Health team and Whitchurch Town Council</p>	<p>Short / Medium term</p> <p>Short / medium term</p> <p>Short / medium term</p>	<p>Action in progress</p> <p>Action in progress</p> <p>Action underway</p>	
<b>2.</b>	<b>Housing and Cost of Living</b>				
	<p>Investigate over occupancy in social and private housing</p>	<p>Connexus, STaR, Shropshire Council Planning, Place Plan Officers and Housing team</p>	<p>Short / medium term</p>	<p>Awaiting action</p>	

	<p>following identification as high priority issue.</p> <p>Link in with Planning team regarding Local Plan underway and planned housing development. Concerns raised around adequate facilities and accessibility for increasing population numbers.</p> <p>Update and further information on Prees community led housing scheme being developed by doctors' surgery. What is the model and is it transferrable?</p> <p>Explore and establish if empty properties in Whitchurch town are an issue. What is happening and who is involved.</p> <p>Explore local employment barriers including support (confidence building, job skills) to help people back in to work.</p> <p>Raise awareness of Cost-of-living support.</p>	<p>Shropshire Council Planning Team and Internal Infrastructure Group</p> <p>Shropshire Council Planning and Place Plan, Affordable Housing team Teams, Prees Parish Council, Wrekin Housing Trust</p> <p>Shropshire Council Empty homes, Planning and Housing Teams, Housing Associations.</p> <p>DWP, VCS organisations, Enable, Library, Social Prescribers.</p> <p>Hardship and Poverty group, VCS partners, Shropshire Council Cost of Living / Comms</p>	<p>Short / medium term</p> <p>Short term</p> <p>Medium term</p> <p>Medium term</p> <p>Short / medium term</p>	<p>Awaiting action</p> <p>Action in progress</p> <p>Awaiting action</p> <p>Awaiting action</p> <p>Partners linked in and action underway</p>	
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	<p>Raise awareness around maximising income, especially claiming benefits currently not claimed e.g., free school meals. Information about benefit checkers and support for those struggling or in crisis. Low wages are impacting upon health and wellbeing.</p>	<p>Hardship and Poverty group, VCS partners, Shropshire Council Cost of Living / Comms, Community Wellbeing Outreach Team, DWP partners</p>	<p>Short / medium term</p>	<p>Action underway</p>	
<p><b>3.</b></p>	<p><b>Lack of Activities</b></p> <p>Progress update on the new Swimming Pool / Leisure centre development for residents</p> <p>Map local activities for CYP, adults and older persons.</p> <p>Publicise and increase awareness (Local directory and targeted comms) of all activities available in Whitchurch for residents - CYP, adults, older persons, those with disability, etc.</p>	<p>Shropshire Council Culture, Leisure and Tourism and Comms Teams</p> <p>Community Connectors, Age UK, SYA, Energize (VCS), Schools, Shropshire Council Transformation, Youth Support, Social Prescribing Teams, Shropshire Local, Community Resource / Shropshire Infrastructure Partnership (SIP), Community groups</p> <p>Community Connectors, Social Prescribing, Shropshire Council Comms, Community Wellbeing Outreach Teams, VCS partners</p>	<p>Short / Medium term</p> <p>Short / Medium term</p> <p>Short / Medium term</p>	<p>Action underway</p> <p>Action underway</p> <p>Awaiting action</p>	

	<p>Explore opportunities to increase resident volunteering uptake to strengthen communities and provide preventative support e.g., Ambassadors / buddying scheme.</p> <p>Investigate current situation with Beechtree centre, and opportunities to re-open as community hub.</p>	<p>VCS organisations, Social / Green Social prescribing, Shropshire Council Community Outreach Team, Health Lives Advisors, Enable, Community Resource, Shropshire Infrastructure Partnership (SIP), Schools</p> <p>Shropshire Council, Whitchurch Town Council, VCS organisations,</p> <p>.</p>	<p>Medium term</p> <p>Medium term</p>	<p>Awaiting action</p> <p>Action in progress</p>	
<b>4.</b>	<b>Crime and Safety</b>				
	<p>Investigate Domestic Abuse prevalence in Whitchurch following information at stakeholder event that crime stats are higher in this area. Explore and connect support services available in Whitchurch to focus on work to prevent / reduce this.</p> <p>Explore potential issues and concerns raised regarding Jubilee Park around safety and drugs. Also, wider Anti-Social Behaviour issues raised in town centre.</p>	<p>Shropshire Domestic Abuse Service, Shropshire Domestic Abuse Forum, West Mercia Womens Aid, Community Safety Partnership Housing - Connexus / STAR, Domestic Abuse Officer, Police, Shropshire Council Early help, Strengthening families' teams,</p> <p>Police / CSO, Town Council, Shropshire Council Youth Support Team, Environmental services, Fire service, Neighbourhood watch groups</p>	<p>Medium term</p> <p>Short / medium term</p>	<p>Awaiting action</p> <p>Awaiting action</p>	

	<p>Investigate and take forward issues with appropriate and suitable disability access around public transport i.e., train station platform access.</p> <p>Progress update on road and pavement repairs</p>	<p>Shropshire Council Transport team, disability services, Healthwatch, VCS organisations, Town council, Rail services</p> <p>Shropshire Council Highways team</p>	<p>Short / medium term</p> <p>Short /medium term</p>	<p>Awaiting action</p> <p>Awaiting action</p>	
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