High Level Actions

No.	Action	Delivery partners	Timetable (Short ≤ 1 year, medium 1-2 years or long-term ≥ 3years)	Progress	Future progress / Actions
	the health and wellbeing needs of Hig	hley residents			
1.	Access to Health Services Improve access to GP and PCN services including better premises, new GP contract, understanding need.	Shropshire Council, Primary Care Network, Integrated Care System, HALO Leisure	Short term (with longer term GP access)	New GP contract and premise plans in place. Feasibility study complete. Tender opportunity for new GP practice completed at end March. Design plans complete. Funding applications complete. Awaiting decision outcome	Severn Centre Retrofit approved. NHS and Halo Board approved the project. Building work has begun, in its early stages but is progressing well. Press releases: NHS Shropshire Star Shropshire Council
	Expand offer regarding maternal and family health (e.g., maternity offer, health visiting, etc) and other voluntary sector roles.	Shropshire Council Adult Social Care, Public Health,	Short / Medium term	Links in with the new GP contract and premise plans. Additional activity at	GP, Primary care network and partner services including Social

	Primary Care Network, VCS		the Severn Centre is proposed regarding health visiting and maternity, and links will be made regarding the development of libraries, Early Help and the broader community offer.	Prescribing, will be available in the Severn Centre.
Explore broader offer from Early Help.	Shropshire Council Early Help and Childrens Services, public health, Energize, Culture, Leisure and Tourism	Short / Medium term	Ongoing discussions around offering more activities, areas for this and use of equipment. Joint open event was organised for May 2023; additional events being considered with Early Help	Working group established. Developments include Early Help Hub and Spoke where support sessions delivered at new health and wellbeing centre.
Active and ongoing communication and engagement with local communities and residents on GP plans.	All partners	Short / Medium / Long term	Partnership working around communications on going. Including JSNA survey, 2 stakeholder events, and 3 public engagement events to date. 4th planned. Additional survey where results fed into business case and feasibility study for new	Engagement undertaken and community views and feedback were paramount to the Health and Wellbeing centre plans.

				GP premise and practice. Social media posts, letter sent to all patients. Partners include town and parish council, Halo, Primary Care Network Integrated Care Board, Shropshire Council, VCS and other partners	
2.	Mental Health (MH) Expand Mental Health offer through GP Service and Severn Centre by recruiting MH wellbeing role and health and wellbeing coaches.	Shropshire Council, Primary Care Network, Integrated Care System, HALO Leisure	Short / Medium term	MH offer via the Primary Care Network has been expanded through Additional roles reimbursement scheme (ARRS). Additional work will pick up when the new premise outcome is finalised.	Action underway now retrofit confirmed.
	Consider moving Social Prescribing Healthy Lives Advisors to Severn Centre prior to new GP Service.	Shropshire Council, Primary Care Network, Integrated Care System, HALO Leisure	Short term	Social Prescribing for adults and CYP embedded in Severn centre. Complete.	Adult Social Prescribing will commence early February 2024 at Severn Centre. CYP will follow.
	Explore the development and implementation of a similar Exercise on Referral Programme.	Shropshire Council, Primary Care	Medium term	Awaiting action	OTF WIII TOHOW.

		Network, HALO, Leisure partners			
3.	Children and Young People (CYP) Work with Early Help to join forces and establish a working group; look for opportunities to improve offer at the Health and Wellbeing Centre	Shropshire Council Early Help and Childrens Service, Public Health, Primary Care Network, HALO, Leisure and VCS partners	Short / Medium term	Underway and partners are linked in.	Working group established. Developments include Early Help Hub and Spoke where support sessions delivered at new health and wellbeing centre.
	Explore and implement new activities for CYP with a reducing inequality focus.	Shropshire Council Culture, Leisure and Tourism, SYA, VCS partners, HALO Leisure, Energize, Schools and Education	Short / Medium term	Brightstar boxing offered drop-in sessions from July. Funding was gained through Energize. Ongoing discussions around offering more activities, areas for this and use of equipment.	Partners continuing to identify potential activities, providers and funding. Potential offers include 'share shack' scheme where equipment can be borrowed.
4.	Cost of Living Communicate widely about cost of living support available. Including Warm Hubs and any additional offers including social activities, food /	Cost of Living comms group, VCS partners, Shropshire Council public health, HALO leisure	Short / Medium term	Ongoing comms on Shropshire Council Warm Welcome and Cost of living webpages. Social	Warm Welcome locations including the Severn Centre are available on

refreshments, health clinic/checks and physical activity sessions.			Media posts from all partners	the Shropshire Council webpages until end of March 2024. Cost of Living comms are regularly shared by partners to the local community through various digital and non- digital sources. 2024 focus is maximising income. Highley foodbank offers food support and access to information on other support services. Multi-agency advisors' presence at foodbank underway.
Warm hub at Halo to offer physical activity session to CYP	Shropshire Council Culture, Leisure and Tourism, VCS	Short / Medium term	Brightstar boxing delivered weekly sessions to young people	Bright Star boxing is being delivered to young people

partners, HALO Leisure, Energize	weekly. Contract close date is end of March 2024.
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