## **Interim High Level Actions**

No.	Action	Delivery partners	Timetable (Short ≤ 1 year, medium 1-2 years or long-term ≥ 3years)	Progress	Future progress / Actions
	the health and wellbeing needs of Lud	llow residents			
1.	Access to Health Services				
	Engage with key partners including health providers, voluntary and community organisations, adult social care, and education. Explore support and action needed to provide easier access to services, including preventative and holistic approaches to wellness and wellbeing.  Develop Community and Family Hubs	Ludlow and Area Community Partnership (LACP), VCS organisations, Primary Care Network, Shropshire Community Health NHS Trust, Shropshire Council integration team, social prescribing, children and young people early help, Adult Social Care, Mental Health services, Social Housing,	Short term	Action underway	The Youth Centre is the first test and learn site for multi-disciplinary hubs.
	Investigate dentistry data over concerns about availability and access of NHS Dentist services.	Health and Wellbeing Board, Shropshire Council, Primary Care Network, Integrated Care Board	Short / Medium term	Awaiting action	

	Raise awareness of the various routes that individuals may take to get appropriate care when needed. Right service, right place, right time. E.g., pharmacy pathways, 111, Minor Injuries Unit treatment.	Integrated Care System, Shropshire Council Integration, community Outreach, Primary Care Network, VCS organisations	Short / Medium term	Action underway	Awareness raising of 'Think Which' campaign.
	Link with the ICB to continue to develop involvement opportunities for local people to work collaboratively to develop Community and Family Hubs and a rural health and wellbeing strategy.	ICB, PCN, Shropshire Council, Local People,	Short/Medium and Long Term	Action underway	Partnership Workshop to be delivered 6 <sup>th</sup> Feb, 2024
2.	Crime and Safety				
	Connect and link in key partners and stakeholders working group. Identify priority issues and areas e.g., antisocial behaviour and drug related issues in the Sandpits area, thefts, and burglary from local businesses (supermarkets) in town centre.	West Mercia Police, Ludlow Safer Neighbourhood Team, Shropshire Council public health, Lived experience experts, VCS partners, Connexus, Local Businesses.	Short / Medium term	Action underway	Working group formed.  Theft from local businesses update. Targeted retail crime approach led to an arrest made on 19.01.24.
					Engagement with residents living in Sandpits to understand and support anti-

					social behaviour and drug related issues.
3.	Children and Young People (CYP)				
	Connect and link in with key partners and stakeholders and link with Community and Family Hub Development  Explore activities available in local communities. Identify gaps and	School Nursing Service, Shropshire Council Youth Support Service and Early Help teams, Strengthening Families, Public	Short / Medium term	Action underway.	Partners linked in. Youth survey results will be shared once ready.
	barriers in youth provision. Use current local data and insight e.g., Youth Support Service team recent Youth Survey results.	Health, Education Services Team, SYA, VCS organisations, Integration pilot team. Leisure services.		Action underway	
	Map local provision. Share local knowledge to raise awareness of activities available outside of schools.	Shropshire Council, Social prescribing,	Short / Medium term	Action underway	Action is part of CYP strategy. Working group formed.
	Promote the work of the Community Mental Health Transformation Programme and Social Prescribing to raise awareness and understanding of current services.	School Nursing Service, Midlands Partnership Foundation Trust (MPFT), VCS partners			
		Shropshire Council Youth Outreach Team, Early Help,	Short / Medium term	Action underway	
		CYP social		Action underway	

Investigate what and where mental health needs are amongst children and young people.  Explore cause and actions needed to	prescribing, Childrens social care, SYA, Leisure services, Integration Pilot Team, School	Short / Medium term		Integration pilot and social prescribing
support children & young people experiencing mental health and wellbeing issues. Issues related to lack of face-to-face contact and activities due to pandemic isolation,	Nursing Service, Strengthen families.		Action underway	and social prescribing
cost of living family pressures and impact, social media, substance misuse?  Investigate local data and intelligence	West Mercia Police, Safer Neighbourhood Team, Shropshire Council Public Health, Integration	Short / Medium term		Safer
about availability of drugs and county lines gangs following concerns raised, especially in Sandpits area.	Pilot Team, School Nursing Service, Early Help, Strengthening Families, CYP social prescribing, Town, and Parish councils.			Neighbourhoods Team are leading action
Connect and explore linkages with and cross over actions around Local Walking and Cycling Infrastructure Plan. Evidence around lack of walking and cycling infrastructure and impact on activity levels and access. Joining up information and developments of existing activity schemes to build on what is available and what is needed.	Shropshire Council Active Travel Team, public health, Energize, Town and Parish Councils, VCS organisations	Short / Medium term	Action underway	

4.	Infrastructure and Services				
	Understand and support availability of burial sites for our Muslim population.  Connect and link with Craven Arms mixed faith and multicultural groups to understand burial and cemeteries situation and needs.	Ludlow and Craven Arms Town Councils, Craven Arms Islamic Centre, Shropshire Council public health, Bereavement services, South Shropshire Inter Faith, community groups, local businesses, landowners.	Short / Medium term	Action underway	Partners are linked in, data gathering on need, requirements, and options.
	Connect and explore linkages with and cross over actions around Local Walking and Cycling Infrastructure Plan. Improvements to pavements and roads planned.	Shropshire Council Active Travel Team, public health, Planning, Town, and Parish Councils	Short / Medium term	Awaiting action.	
5.	Cost of Living				
	Targeted support and awareness raising with a focus on:  Maximising income, especially claiming benefits currently underclaimed in Shropshire, e.g., Free school meals, and pension credit.	Hardship and Poverty group, national and local, Voluntary and Community Sector Assembly, VCS partners (CAS, MEA, AgeUK) Shropshire	Short / Medium term	Action underway	Cost of living webpages, targeted social media posts, warm welcome locations, regular updates, and

Where to find support to prevent crisis, and when in crisis e.g., Welfare Support team, Cost of living helpline, Marches Energy Agency for keeping warm at home, energy bills and suppliers, insultation and heating grants, cold homes.	Council Welfare Support Team, cost of living, public health, Revs & Bens, ASC, Housing, Department for Work and Pensions, Local Jobcentre Plus providers, schools, Integrated Care System		actions around cost of living comms from Hardship and Poverty group
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