

## High Level Actions

No.	Action	Delivery partners	Timetable (Short ≤ 1 year, medium 1-2 years or long-term ≥ 3years)	Progress	Future progress / Actions
<b>Meet the health and wellbeing needs of Bishop's Castle residents</b>					
1.	<p><b>Access to Health Services</b></p> <p>Support Southwest Shropshire Primary Care Network (PCN) to identify any appropriate properties for general practice and PCN services including admin and clinical. PCN raised estate capacity issues.</p> <p>Update partners and local community on Bishop's Castle Hospital plan</p> <p>Ambulance waiting times identified as issue. Not meeting target, issue for long time (15 years). Investigate reducing pressure on ambulance waiting times, link into preventing falls and admission avoidance work happening in other Shropshire areas (Oswestry).</p>	<p>Shropshire Council property services, asset management, Primary Care Network, Integrated Care System</p> <p>ShropCom, Integrated Care System / Board, Primary Care Network</p> <p>Shropshire Council Social Care, Public Health, Integration Pilot, Integrated Care System, Primary Care Network, Energize, VCS organisations.</p>	<p>Short / medium term</p> <p>Short / medium term</p> <p>Medium term</p>	<p>Partners involved and action underway.</p> <p>Awaiting action</p> <p>Partners involved and action underway.</p>	

	<p>Explore and identify opportunities for preventative and early intervention partnership work to support children and family's health and wellbeing i.e., hub and spoke model, with drop-in baby clinic sessions. Support health visitors to manage caseload.</p>	<p>Shropshire Council Public Health Nursing Team, Crowgate Centre, Community Wellbeing Outreach Team, Early Help, Strengthening Families Team, Primary Care Network</p>	<p>Short / Medium term</p>	<p>Awaiting action</p>	
	<p>Accessibility issues to hospitals and other health care services out of area due to lack of public transport service. Length of waiting time for GP appointment. Investigate alternatives including <i>Attend Anywhere</i> virtual service.</p>	<p>Integrated Care Board, Shropshire Council Public Health, Transport, Primary Care Network</p>	<p>Medium / long term</p>	<p>Awaiting action</p>	
	<p>Explore related impact issues around accessibility and digital exclusion and broadband strength in area.</p>	<p>Shropshire Council Community and Economic Team, Digital Lead, VCS partners</p>	<p>Medium term</p>	<p>Awaiting action</p>	
	<p>Scope community hubs to repurpose focus on health including re-opening Stone House. Identify what is currently active or underway</p>	<p>Shropshire Council, Community Wellbeing Outreach Team, Adult Social Care, Asset management, Place Plan Team, VCS partners, Community Connectors, Social prescribing</p>	<p>Short / Medium term</p>	<p>Action in progress, scoping has started.</p>	<p>Pilots including Bishop's Castle Health and Social Hub have started to deliver Multi-</p>

	<p>and identify any support needed.</p> <p>Explore multi-agency drop ins at community hubs focussed on prevention, early intervention, and holistic approach.</p> <p>Comms campaign using various channels (social media, news, radio) to raise awareness of the various routes that individuals may take to get appropriate care when needed. Right service, right place, right time. E.g., 111, Minor Injuries Unit treatment, pharmacy pathways.</p> <p>JSNA health related data is shared with ICB to feed into and support the “Big</p>	<p>Shropshire Council Adult Social Care, Primary Care Network, Integrated Care Board, Town, and Parish Councils VCS organisations, Community Connectors</p> <p>Integrate Care System / Board, Primary Care Network, Shropshire Council Social Prescribing, public health, VCS organisations and partners.</p> <p>Shropshire Council public health, Community Wellbeing Outreach Team, Integrated Care Board</p>	<p>Medium term</p> <p>Short / medium term</p> <p>Short / medium term</p>	<p>Action in progress</p> <p>Shropshire wide <i>Think Which Service</i> campaign underway.</p> <p>Partners connected and in progress.</p>	<p>Disciplinary Team approaches at Bishop’s Castle Community hospital.</p> <p><a href="#">Bishop's Castle Health and Social Hub drop-in trial sessions for advice and signposting</a></p> <p>JSNA and Big Health and Wellbeing</p>
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	<p>Conversation” Health and Wellbeing survey results.</p> <p>Connect and link Health Professionals with foodbanks to support users with other issues e.g., registered with GP’s, mental health, prevention checks.</p>	<p>Foodbanks, Primary Care Network, Shropshire Council Community Wellbeing Outreach Team, VCS partners</p>	<p>Short / medium term</p>	<p>Partners engaged and action underway</p>	<p>Conversation data are feeding into each other to strengthen and inform planning, design, and action</p>
<p>2.</p>	<p><b>Housing and Cost of Living (CoL)</b></p> <p>Undertake a housing stock analysis exercise and future options available. Lack of social and affordable. Gap is widening between rental and available / affordable housing. Insight that housing is being sold off by local housing association, increasing Air B&amp;B in area impacting upon issue.</p>	<p>Shropshire Council Planning, Housing and Place Plan Teams, Connexus, Town and Parish Councils, Bishops Castle &amp; District Community Land Trust</p>	<p>Medium term</p>	<p>Awaiting action</p>	

	<p>Investigate and understand what action(s) are and can be being taken to improve available land for building to increase housing stock.</p>	<p>Shropshire Council Planning, Housing and Place Plan Teams, Connexus, Town and Parish Councils, Bishops Castle &amp; District Community Land Trust</p>	<p>Medium term</p>	<p>Awaiting action</p>	
	<p>Local campaign to raise awareness of support available for housing needs. Disrepair &amp; quality of housing an issue i.e., mould</p>	<p>Shropshire Council Housing and Affordable Warmth Teams, Connexus, Marches Energy Agency</p>	<p>Short / Medium / long term</p>	<p>Awaiting actions</p>	
	<p>Targeted support and awareness raising around support for fuel poverty. Identified as a big issue and has a significant impact upon health and wellbeing outcomes. Link in with Marches Energy Agency and Affordable Warmth Teams work and action plan around this. Connect with cost of living comms work.</p>	<p>Marches Energy Agency, VCS partners, Shropshire Council Housing and Affordable Warmth Teams, Hardship and Poverty group, Community Wellbeing Outreach Team, Connexus,</p>	<p>Short / medium term</p>	<p>Partners linked in and action underway. Comms cost of living campaign and webpages in progress.</p>	<p>Various and ongoing cost of living support services and support campaigns.</p>
	<p>Raise awareness around maximising income, especially claiming benefits currently not claimed e.g.,</p>	<p>Hardship and Poverty group, VCS partners, Shropshire Council Cost of Living / Comms</p>	<p>Short / medium term</p>	<p>Action underway, cost of living webpages, regular updates and</p>	<p>Targeted social media campaigns including</p>

	<p>free school meals (FSM). Information about benefit checkers and support for those struggling or in crisis. Low wages are impacting upon health and wellbeing.</p> <p>Explore the connection and relationship between employment, benefit claimant numbers and free school meals in relation to inequalities and health outcomes.</p>	<p>Shropshire Council public health Intelligence and Insights team, Hardship and Poverty Group.</p>	<p>Short / medium term</p>	<p>actions around cost-of-living comms from Hardship and Poverty group.</p> <p>Action underway</p>	<p>unclaimed benefits (pension credits), FSM, Healthy Start vouchers. Working with DWP on raising awareness through events.</p> <p>Hardship and Poverty group and Social Task Force and insights team moving forward.</p>
<p><b>3.</b></p>	<p><b>Lack of Activities</b></p> <p>Explore transport options to improve access to activities outside of school time e.g., SpArC Theatre open mic can only be accessed by car after school, and the Holiday Activities &amp; Food (HAF) where transport is an issue for outlying areas.</p> <p>Encourage and support voluntary and community groups to establish and offer</p>	<p>Shropshire Council Passenger Transport Services, Holiday Activities &amp; Food (HAF) providers, Learning and Skills Team, VCS, SYA, Youth Forums</p> <p>Community Resource / Shropshire Infrastructure Partnership (SIP), voluntary and community sector (VCS)</p>	<p>Short / Medium term</p> <p>Short / Medium term</p>	<p>Awaiting action</p> <p>Awaiting action</p>	

	<p>local activities. Connect with established VCS groups and Shropshire Infrastructure Partnership to offer mentorship and support to new and up and coming community groups.</p> <p>Map and promote existing and current activities available e.g., Young Farmers, Scouts &amp; Guides, HAF programme to increase knowledge regarding what's available. Link with Social Prescribing and Community Connectors.</p> <p>Explore how current assets and facilities can be used in a more creative way to support community activities and access. E.g., utilise Enterprise House and use van for outlying areas, Fire Station for culture and activities, nurseries for drop-in sessions.</p>	<p>partners, Community Connectors, Community Wellbeing Outreach Team</p> <p>Community Resource / Shropshire Infrastructure Partnership (SIP), Community Connectors, Social Prescribing, Shropshire Council Comms, Community Wellbeing Outreach Team, Community Connectors, VCS partners</p> <p>Community Resource / Shropshire Infrastructure Partnership (SIP), voluntary and community sector (VCS) partners, Community Connectors, Community Wellbeing Outreach Team, Fire Service, Shropshire Council Place plan Team</p>	<p>Short / Medium term</p> <p>Medium term</p>	<p>Awaiting action</p> <p>Awaiting action</p>	
<b>4.</b>	<b>Accessibility</b>				
	Explore concerns raised regarding primary age	Primary Schools, Shropshire Council Education Improvement Service /	Medium term	Awaiting action	

	<p>children from over the Welsh border attending local schools. Issues around lower educational attainment levels and no educational statements when needed. Placing strain on schools who must help children catch up.</p> <p>Raise concerns and investigate current actions and mitigations to help students travel to Hereford or Ludlow Sixth Form colleges.</p> <p>Further connect and develop relationship between Shropshire Local and Outreach work to deliver services and meet need.</p> <p>Investigate concerns raised over bus fare charges when using bus passes.</p>	<p>Learning and Skills, Town and Parish Councils</p> <p>Herefordshire, Ludlow and North Shropshire College (HLSNC) Shropshire Council Passenger Transport Services, Public Transport Providers, SYA, Youth Forums</p> <p>Shropshire Council Community Outreach Team, Shropshire Local</p> <p>Shropshire Council public health, Transport and Local Bus Provider</p>	<p>Medium term</p> <p>Short term</p> <p>Short /medium term</p>	<p>Awaiting action</p> <p>In progress</p> <p>Awaiting action</p>	
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