



TENDER NOTICE

IOC 003 – CLEANING OF KITCHEN EXTRACT FANS & ASSOCIATED CANOPIES, FILTERS & DUCTWORK

Applicants are invited to tender for the supply of cleaning kitchen extract fans and associated canopies, filters and ductwork to Shropshire Council for an initial period of 1 year commencing on 1st April 2012, thereafter the contract may be extended annually for a further three years subject to satisfactory performance during the contract year and the submission of a mutually agreed adjustment of the tender sum for the ensuing 12 months.

The work consists of carrying out routine cleaning of kitchen extract fans and associated canopies, filters and ductwork within Shropshire Council buildings along with those of other external clients.

If you wish to receive tender documents, please email or write as soon as possible to _____, Procurement Manager, Commissioning & Procurement, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND or procurement@shropshire.gov.uk quoting reference IOC 003.

The deadline for the return of completed questionnaires is **12 noon 10th February 2012.**

personal info

«Co»

Shropshire Council
Commissioning & Procurement
Shirehall
Abbey Foregate
Shrewsbury
SY2 6ND

Date: 12 December 2012

Dear Sirs

**IOC 003 – ROUTINE CLEANING OF KITCHEN EXTRACT FANS & ASSOCIATED
CANOPIES, FILTERS & DUCTWORK**

I enclose a copy of the Notice that has been placed in the Supplement to the Official Journal of the European Union relating to the above contract.

If you wish to be considered to be invited to tender, please read the Notice carefully and follow the required procedure by emailing for tender documents to _____, Procurement Manager, Commissioning & Procurement, Shropshire Council, Shirehall, Abbey Foregate, SHREWSBURY SY2 6ND (email: procurement@shropshire.gov.uk) as soon as possible.

Your completed tender must be returned so that it is received by 12 noon on 10 February 2012 at the latest.

Yours faithfully

Procurement Manager
Commissioning & Procurement
procurement@shropshire.gov.uk
Tel: 01743 252993

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Commissioning & Procurement

Shirehall, Abbey Foregate
Shrewsbury, SY2 6ND



date as email

Tel: (01743) 252993

Fax: (01743) 255901

Please ask for:

Email: procurement@shropshire.gov.uk

Dear Sirs

**IOC 003 – ROUTINE CLEANING OF KITCHEN EXTRACT FANS & ASSOCIATED
CANOPIES, FILTERS & DUCTWORK
SHROPSHIRE COUNCIL**

You have been invited to tender for the above requirement. With this letter please find copies of the following documents:

1. Instructions for Tendering
2. Shropshire Council General Terms and Conditions
3. Tender Response Document
4. Specification
5. Hazard Identification & Risk Assessment (HAZRA)
6. Property Schedule
7. Property Pricing Schedule
8. Servicing Schedule
9. Return Label

Tenders should be made on the enclosed Tender Response Document. **One hard copy** and **one CD copy** of your Tender must be completed, signed and returned together with a signed copy of the 'Instructions to Tenderers and Special Terms and Conditions'. You are recommended to keep a copy of all tender documents and supporting documents for your own records.

Please pay particular attention to the points below concerning the returning of tenders.

Returning of Tenders

- The deadline for returning tenders is **noon on 10th February 2012** any tenders received after this time will not be accepted
- Tenders must be returned to the **Democratic Services Manager, Legal and Democratic Services, Shropshire Council, Shirehall, Abbey Foregate, Shrewsbury, SY2 6ND**
- Tenders must be returned in **plain envelope(s)/packaging using the label provided**. Tender packaging must have **no other markings or writing** apart from the label provided
- Tenderers should **not use their company franking machine** and should check if returning their tenders via Royal Mail or a courier to ensure that **no marks identifying you** are placed on the envelope

- Tenders can be delivered any time before the due date, tenders are kept in a secure place and are not opened until after the designated time for receipt
- Tenders can be delivered by hand to the North Entrance Reception at the address given above prior to the deadline

Tenders **cannot** be accepted if:

- Tenders are received by facsimile or email
- Tenders are received after **12 noon on the given deadline**
- Tenders bear any marks identifying the tenderer

European Requirements

In accordance with the EU Procurement Directive, Shropshire Council will accept equivalent EC member or international standards in relation to safety, suitability and fitness for purpose. Where a particular brand of article or service has been referred to in the tender document, alternatives or equivalents which achieve the same result will be equally acceptable. In these cases Shropshire Council will take into account any evidence the tenderer wishes to propose in support of the claim that the product or service is equivalent to the named types.

All tender documents and any accompanying information must be submitted in English. A Contract Notice in respect of this requirement was dispatched on 21 November 2011 to appear in the Supplement to the Official Journal of the European Union.

Freedom of Information

Under the provisions of the Freedom of Information Act 2000 from 1 January 2005, the public (included in this are private companies, journalists, etc.) have a general right of access to information held by public authorities. Information about your organisation, which Shropshire Council may receive from you may be subject to disclosure, in response to a request, unless one of the various statutory exemptions applies.

Therefore if you provide any information to Shropshire Council in the expectation that it will be held in confidence, you must make it clear in your documentation as to the information to which you consider a duty of confidentiality applies. The use of blanket protective markings such as "commercial in confidence" will no longer be appropriate and a clear indication as to what material is to be considered confidential and why should be given.

Other Details

Please note that if supplementary questions are raised by any tenderer prior to the closing of tenders and Shropshire Council decides that the answers help to explain or clarify the information given in the Tender Documents, then both the questions and the answers will be circulated to all enterprises invited to submit a tender.

As part of its sustainability policy, Shropshire Council encourages tenderers to minimise packaging, particularly presentational or retail packaging.

If you have any queries relating to this invitation to tender, please contact me on telephone number 01743 252993.

Yours faithfully

personal info

Procurement Manager
Commissioning & Procurement
Enc

SHROPSHIRE COUNCIL

GENERAL TERMS AND CONDITIONS

FOR THE SUPPLY OF

GOODS SERVICES AND WORKS

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These General Terms and Conditions are incorporated in contracts **of all values and types** made between Shropshire Council and a Contractor for the supply of Goods and Services (as defined below).

Only those Terms and Conditions denoted with the suffix **“W” (Property Services contracts)** or **“Z” (Highways contracts)** will be incorporated into those agreements where a standard form contract is being used to provide Works (as defined below)

1. **DEFINITIONS**

1.1 In this document the following words shall have the following meanings:

'Agreement'	means the Agreement between the Council and the Contractor consisting of the Purchase Order or Form of Agreement, these General Terms and Conditions and any other documents (or parts thereof) specified in the Purchase Order or Form of Agreement.
“Council Data”	the data, text, drawings, diagrams, images or sounds (together with any database made up of any of these) which are embodied in any electronic, magnetic, optical or tangible media, and which are: (a) supplied to the Contractor by or on behalf of the Council; or which the Contractor is required to generate, process, store or transmit pursuant to this Agreement; or (b) any Personal Data for which the Council is the Data Controller;
"Council Software"	software which is owned by or licensed to the Council, including software which is or will be used by the Contractor for the purposes of providing the Services but excluding the Contractor Software;
"Council System"	the Council's computing environment (consisting of hardware, software and/or telecommunications networks or equipment) used by the Council or the Contractor in connection with this Agreement which is owned by or licensed to the Council by a third party and which interfaces with the Contractor System or which is necessary for the Council to receive the Services;
“Council Representative”	the representative appointed by the Council
"Council"	means Shropshire Council
“Commercially Sensitive Information”	comprises the information of a commercially sensitive nature relating to the Contractor, its Intellectual Property Rights or its business which the Contractor has indicated to the Council in writing that, if disclosed by the Council, would cause the Contractor significant commercial disadvantage or material financial loss;

“Confidential Information”	any information, which has been designated as confidential by either Party in writing or that ought reasonably to be considered as confidential however it is conveyed, including information that relates to the business, affairs, developments, trade secrets, know-how, personnel and suppliers of the Council or the Contractor, including Intellectual Property Rights, together with all information derived from the above, and any other information clearly designated as being confidential (whether or not it is marked as "confidential") ;
"Contractor"	means the person, firm or company or any other organisation specified in the Agreement contracting with the Council.
"Contractor Equipment"	the hardware, computer and telecoms devices and equipment supplied by the Contractor or its Sub contractors (but not hired, leased or loaned from the Council) for the provision of the Services;
"Contractor Software"	software which is proprietary to the Contractor, including software which is or will be used by the Contractor for the purposes of providing the Services;
"Contractor System"	the information and communications technology system used by the Contractor in performing the Services including the Software, the Contractor Equipment and related cabling (but excluding the Council System);
"Contractor Personnel"	all employees, agents, consultants and contractors of the Contractor and/or of any Sub-contractor;
"Data Controller"	shall have the same meaning as set out in the Data Protection Act 1998
"Data Processor"	shall have the same meaning as set out in the Data Protection Act 1998
"Data Protection Legislation"	the Data Protection Act 1998, the EU Data Protection Directive 95/46/EC, the Regulation of Investigatory Powers Act 2000, the Telecommunications (Lawful Business Practice) (Interception of Communications) Regulations 2000 (SI 2000/2699), the Electronic Communications Data Protection Directive 2002/58/EC, the Privacy and Electronic Communications (EC Directive) Regulations 2003 and all applicable laws and regulations relating to processing of personal data and privacy, including where applicable the guidance and codes of practice issued by the Information Commissioner;
"Data Subject"	shall have the same meaning as set out in the Data Protection Act 1998;
“EIR”	means the Environmental Information Regulations 2004 (as may be amended from time to time.)
“Exempt Information”	means any information or class of information (including but not limited to any document, report, Agreement or other material containing information) relating to this Agreement or otherwise relating to the parties to this Agreement which potentially falls within an exemption to FOIA (as set out therein)

“FOIA”	means the Freedom of Information Act 2000 and all subsequent regulations made under this or any superseding or amending enactment and regulations; any words and expressions defined in the FOIA shall have the same meaning in this clause
“FOIA notice”	means a decision notice, enforcement notice and/or an information notice issued by the Information Commissioner
“Form Agreement” of	means the contract document (other than a Purchase Order) to which these General Terms and Conditions are attached or referred to
“Goods”	means all goods specified in the Agreement.
“Hazardous Goods”	means any solid, liquid, or gas that can cause harm to humans and other living organisms due to being radioactive, flammable or explosive, irritating or damaging the skin or lungs, interfering with oxygen intake and absorption (asphyxiants), or causing allergic reactions (allergens).
“Information”	has the meaning given under section 84 of the Freedom of Information Act 2000;
"Intellectual Property Rights"	means all patents, registered and unregistered designs, copyright, trade marks, know-how and all other forms of intellectual property wherever in the world enforceable
“Law”	any applicable law, statute, bye-law, regulation, order, regulatory policy, guidance or industry code, rule of court or directives or requirements of any Regulatory Body, delegated or subordinate legislation or notice of any Regulatory Body;
“Malicious Software”	any software program or code intended to destroy, interfere with, corrupt, or cause undesired effects on program files, data or other information, executable code or application software macros, whether or not its operation is immediate or delayed, and whether the malicious software is introduced wilfully, negligently or without knowledge of its existence;
“Packages”	includes bags, cases, cylinders, drums, pallets and other containers
"Personal Data"	shall have the same meaning as set out in the Data Protection Act 1998;
“Price”	means the price of the Goods and/or charge for the Services or Works being provided by the Contractor
“Public body”	as defined in the FOIA 2000
'Purchase Order'	means the Council's official order which encompasses orders written or electronically generated via any of the Council's ordering systems and to which these General Terms and Conditions are attached or referred to
“Receiving Party”	means a party to this Agreement to whom a Request for Information is made under FOIA, and who thereafter has overall conduct of the request and any response

“Regulatory Bodies”	those government departments and regulatory, statutory and other entities, committees and bodies which, whether under statute, rules, regulations, codes of practice or otherwise, are entitled to regulate, investigate, or influence the matters dealt with in this Agreement or any other affairs of the Council and "Regulatory Body" shall be construed accordingly;
“Request for Information”	means a written request for information pursuant to the FOIA as defined by Section 8 of the FOIA
"Security Policy"	the Council's security policy as updated from time to time;
“Services”	means any and all of the services to be provided by the Contractor under this Agreement including those set out in any schedules or service descriptions.
'Software"	Specially Written Software, Contractor Software and Third Party Software;
'Specially Written Software"	any software created by the Contractor (or by a third party on behalf of the Contractor) specifically for the purposes of this Agreement;
"Third Party Software"	software which is proprietary to any third party which is or will be used by the Contractor for the purposes of providing the Services
“Working Day”	any day other than a Saturday, Sunday or public holiday in England and Wales.
“Works”	means all civil engineering and building works of whatever nature to be provided by the Contractor to the Council
‘Writing’	includes facsimile transmission and electronic mail, providing that the electronic mail is acknowledged and confirmed as being received.

2. GENERAL

- 2.1 When requested, the Contractor shall specify the Goods, Services or Works to be provided at the price payable.
- 2.2 No variation of these General Terms and Conditions shall be binding unless agreed expressly in Writing by both the Council and the Contractor.
- 2.3 These General Terms and Conditions shall apply to the exclusion of any other terms or conditions submitted, proposed or stipulated by the Contractor, whether in Writing or orally, and any such other term or condition is hereby expressly excluded or waived.
- 2.4 The Contractor shall complete the Works or Services or supply the Goods within the agreed times but time shall not be of the essence in the performance of any services unless expressly stated in Writing by the Council.

3. SPECIFICATION AND QUALITY OF THE GOODS, SERVICES AND WORKS

- 3.1 The quantity, quality and description of the Goods or Services shall comply in all respects with any quoted British Standards and the specification or illustration contained in any product pamphlet or other sales or marketing literature of the Contractor or drawings, samples and patterns specified in the Agreement or any modifications thereof that may be agreed by the Council in Writing.
- 3.2 All Goods will be of good construction, sound materials, and of adequate strength, shall be free of defects in design materials and workmanship, and shall comply with the requirements of the Sale of Goods Act 1979 and the Supply of Goods and Services Act 1982, as applicable to this Agreement and as amended by any related statutes, and any statutory re-enactment(s) or modification(s) thereof.

4. ALTERATIONS TO THE SPECIFICATION OF GOODS AND SERVICES

- 4.1 The parties may at any time mutually agree upon and execute alterations in the scope of Goods, Works or Services to be provided under this Agreement
- 4.2 On receipt of a request from the Council for alterations the Contractor shall, within 5 working days or such other period as may be agreed between the parties, advise the Council by notice in Writing of the effect of such alterations, if any, on the price and any other terms already agreed between the parties
- 4.3 Where the Contractor gives written notice to the Council agreeing to perform any alterations on terms different to those already agreed between the parties, the Council shall, within 5 working days of receipt of such notice or such other period as may be agreed between the parties, advise the Contractor by notice in Writing whether or not it wishes the alterations to proceed thereafter the Contractor shall perform this Agreement upon the basis of such amended terms

5. PRICE AND PAYMENT

- 5.1 The price for the supply of Goods and Services are as set out in the Agreement and the Contractor shall invoice the Council at the time the Goods are despatched or the Services are provided.
- 5.2 The Price, which shall include all charges for delivery to the Council, packaging, insurance and carriage, shall be exclusive of VAT and shall be a fixed price for the duration of the Agreement and shall not be varied without prior written consent of the Council.
- 5.3 The Council reserves the right to set off against the price of the Goods or Services any sums owed or becoming due to the Council from the Contractor.

- 5.4 Provided that a nominated employee or authorised signatory of the Council has signed for Goods or Services the Council will make payment to the Contractor by BACS (Bank Automated Clearing System) within 45 days following of receipt of the relevant undisputed invoice or acceptance of the relevant Goods or Services. No other method of payment shall be acceptable and the Contractor shall ensure that their bank account details are provided to the Council at least 45 days prior to payment becoming due to enable the payment to be made. The Council shall not be liable for any late payment charges where the Contractor fails to provide the Council with their correct bank account details in accordance with this clause.
- 5.5 VAT, where applicable, shall be shown separately on all invoices as a strictly net extra; the Invoice must comply with VAT rules and regulations. The correct Purchase Order number must be quoted on all invoices, and the Council will accept no liability whatsoever for invoices, delivery notes or other communications which do not bear such Purchase Order numbers.
- 5.6 The Council reserves the right to refuse payment of sums invoiced in excess of the prices stated in the Agreement.
- 5.7 Unless otherwise agreed in Writing by the Council the Contractor will pay any of its appointed sub-contractors within 30 days from receipt of an undisputed invoice.

6. DELIVERY

- 6.1 The Agreement will specify the quantity of Goods and the nature of the Services required and the date or dates and place of delivery of the Goods or provision of the Service or Services. The Contractor shall provide such programmes of manufacture and delivery as the Council may require. Each delivery or consignment shall have a packing note quoting the reference number of the Purchase Order (where applicable) prominently displayed, and the Council may reject quantities delivered in excess of those stated on the Agreement.
- 6.2 If Goods are in any respect incorrectly delivered the Contractor shall immediately affect correct delivery and shall be responsible for any additional costs or expenses incurred by both parties in so doing.
- 6.3 If Services are provided by the Contractor otherwise than in accordance with the terms of the Agreement, the Contractor shall immediately affect correct provision of the Services and shall be responsible for any additional costs or expenses incurred by the Council or the Contractor in so doing.
- 6.4 The Council may reject any Goods which are not in accordance with the Agreement and the Council shall not be treated as having accepted any Goods until the Council has had a reasonable time to inspect them following delivery or, if later, within a reasonable time after a latent defect in the Goods has become apparent.

- 6.5 The Contractor shall comply with all applicable regulations or other legal requirements as regards the manufacture, packaging, labelling, and delivery of the Goods. The Contractor shall deliver the Goods properly and securely packed and supply the Services during the Council's usual business hours (8:45 to 17:00 Monday to Thursday and 8:45 to 16:00 Friday) or in accordance with the instructions shown on the Agreement.
- 6.6 Where Goods are delivered by road vehicle, available empty Packages may be returned by the same vehicle.
- 6.7 Where the Council has an option to return Packages and does so, the Council will return such Packages empty and in good order and condition (consigned 'carriage paid' unless otherwise agreed) to the Contractor's supplying works or depot indicated by the Contractor, and will advise the Contractor of the date of despatch.
- 6.8 Packages and containers of all kinds are supplied free by the Contractor and are non-returnable unless otherwise clearly stated, in the first instance, on quotations and subsequently on all Packages, advice notes and delivery notes.

7. LOSS OR DAMAGE IN TRANSIT

- 7.1 The Contractor shall promptly make good, free of charge to the Council, any loss in transit of the Goods if notified within 21 days of delivery or any damage to or defect in the Goods if notified within 10 days of delivery.

8. INSPECTION

- 8.1 The Contractor shall be responsible for the inspection and testing of the Goods and shall ensure that they comply with the Agreement prior to delivery to the Council. The Council shall have the right to inspect the Goods at the Contractor's works and those of its Sub-Contractors at all reasonable times and to reject any part thereof that does not comply with the terms of the Agreement.
- 8.2 The Contractor shall ensure that rights of access, inspection and rejection at premises of any sub-Contractor of the Contractor are given to the Council in sub-agreements between the Contractor and the Contractor's Sub-Contractors. Any inspection, checking, approval or acceptance given on behalf of the Council shall not relieve the Contractor or its Sub-Contractors from any obligations or liabilities set forth in this Agreement.

9. REJECTION

- 9.1 The Council shall have the right to reject any Goods or Services which do not comply with the Agreement, and are, without limitation, not of a stipulated quality or quantity or measurement, unfit for the purpose for which they are required or non-compliant with a description or specification or sample, and the Council may return such rejected Goods to the Contractor at the Contractor's cost and expense.

- 9.2 If the Contractor is unable to supply acceptable replacement Goods or Services within the time specified in the Agreement, or within any extension of such time as the Council may grant, the Council will be entitled to purchase elsewhere other Goods or Services, as near as is practicable to the same Agreement specifications as circumstances shall permit, but without prejudice to any other right which the Council may have against the Contractor including, but not limited to, payment by the Contractor of any excess costs incurred by the Council in doing so.
- 9.3 The making of such payment shall not prejudice the Council's right of rejection and the Contractor shall immediately reimburse the Council with an amount equal to that paid by the Council in respect of the Goods or Services and any applicable taxes. Before exercising the said right elsewhere the Council shall give the Contractor reasonable opportunity to replace rejected Goods or Services with Goods or Services that conform to the Agreement.
- 9.4 The Council is under no obligation to test or inspect the Goods before or on delivery.

10. TITLE - PASSING PROPERTY

- 10.1 Property and risk in the Goods will remain with the Contractor until the Goods are delivered to the place specified in the Agreement and a nominated employee of the Council has signed a delivery note for them, whereupon title will pass to the Council, without any limitation, constraint or encumbrance.
- 10.2 If payment for the Goods is made prior to delivery, property in the Goods shall pass to the Council once payment has been made and the Goods have been unconditionally appropriated by the Council.
- 10.3 In these circumstances the Contractor will set aside the Goods and store them separately from similar Goods held at the Contractors premises specified in the Agreement and ensure that they are securely, clearly and visibly marked with the wording "Property of Shropshire Council" so as to identify those Goods as having been unconditionally appropriated by the Council to whose order they are held
- 10.4 The Contractor will allow a named representative of the Council reasonable accompanied access to its premises specified in the Agreement to verify compliance with clause 10.3 herein and will immediately rectify any non-compliance as identified by the Council's named representative
- 10.5 The Contractor will indemnify the Council for any loss of or damage to the Goods until delivered on-site.
- 10.6 Without prejudice to this indemnity the Contractor will have appropriate and adequate insurance cover against any such loss or damage with a reputable insurer from the time that title in the materials or Goods passes to the Council until they are delivered on-site and the Contractor shall provide the Council with certified copies of the relevant policy upon request.

- 10.7 The Contractor agrees that the Council has the right to enter the Contractor's premises specified in the Agreement where Goods are being held in order to recover the said materials or Goods in the event of the Contractors' insolvency

11. THE COUNCIL'S OBLIGATIONS

- 11.1 To enable the Contractor to perform its obligations under this Agreement the Council shall:
- a) co-operate with the Contractor;
 - b) provide the Contractor with any information reasonably required by the Contractor;
 - c) obtain all necessary permissions and consents which may be required before the commencement of the Services or the supply of Goods; and
 - d) comply with such other requirements as may be otherwise agreed between the parties.
- 11.2 Without prejudice to any other rights to which the Contractor may be entitled, in the event that the Council unlawfully terminates or cancels the Goods or Services agreed to in the Agreement the Council shall be required to pay to the Contractor as agreed damages and not as a penalty the full amount of any third party costs to which the Contractor has reasonably committed and in respect of cancellations on less than five working days' written notice the full amount of the Goods and Services.

12. WARRANTIES

- 12.1 The Contractor warrants that as from the date of delivery for a minimum period of 12 months the Goods and all their component parts, where applicable, are free from any defects in design, workmanship, construction or materials. Where certain Goods carry warranties for longer periods the Contractor will notify the Council of these from time to time as appropriate.
- 12.2 The Contractor warrants that the Services performed under this Agreement shall be performed using reasonable skill and care, and of a quality conforming to generally accepted industry standards and practices.

13 INDEMNIFICATION

- 13.1 The Council shall indemnify the Contractor against all reasonable claims, costs and expenses which the Contractor may incur and which arise, directly from the Council's breach of any of its obligations under this Agreement.

- 13.2 The Contractor shall indemnify the Council against all reasonable damage, liability, costs, claims, actions and proceedings arising out of the performance, defective performance or otherwise of this Agreement by the Contractor, its employees, servants or agents

14. TERMINATION AND CANCELLATION

- 14.1 The Council upon giving the Contractor notice in Writing may cancel any Agreement at any time. A fair and reasonable price will be paid for all work in progress at the time of the cancellation, providing all such work is delivered to, and/or performed for the Council and is accepted as described in Clauses 6 to 9 herein. The Council's liability is strictly limited to work in progress and no further loss or liability will accrue.
- 14.2 Either party may terminate this Agreement forthwith by notice in Writing to the other if:
- a) the other party commits a material breach of this Agreement and, in the case of a breach capable of being remedied, fails to remedy it within 14 calendar days of being given notice in Writing setting out the breach and indicating that failure to remedy the breach may result in termination of this Agreement.
 - b) the other party commits a material breach of this Agreement which cannot be remedied under any circumstances;
 - c) the other party passes a resolution for winding up (other than for the purpose of solvent amalgamation or reconstruction), or a court of competent jurisdiction makes an order to that effect;
 - d) the other party ceases to carry on its business or substantially the whole of its business; or
 - e) the other party is declared insolvent, or convenes a meeting of or makes or proposes to make any arrangement or composition with its creditors; or a liquidator, receiver, administrative receiver, manager, trustee or similar officer is appointed over any of its assets.

15. ANTI-BRIBERY AND CORRUPTION (W) (Z)

- 15.1 The Council may cancel the Agreement by way of a written notice with immediate effect and recover from the Contractor the amount of any loss resulting from the cancellation if at any time it becomes known to the Council that the Contractor or any person employed by the Contractor or acting on his behalf whether with or without the knowledge of the Contractor has:
- a) offered, paid or given or agreed to give directly or indirectly any gift in money or any other form or any financial or other advantage to any member employee or agent of the Council as an inducement or reward in relation to the obtaining or execution of the Agreement or any other Agreement with the Council; or

- b) favoured or discriminated against any person in relation to this or any other Agreement with the Council; or
- c) committed an offence in relation to any Agreement with the Council under the Prevention of Corruption Acts 1906 to 1916 or the Bribery Act 2010 or Section 117(2) Local Government Act 1972 (as amended).

16. INTELLECTUAL PROPERTY RIGHTS

- 16.1 Any specification, drawing, sample and pattern supplied by the Council to the Contractor, or specifically produced by the Contractor for the Council in connection with this Agreement, together with the copyright, design rights or any other intellectual property rights thereto shall be the exclusive property of the Council. On payment of the price and for no further consideration the Contractor assigns to the Council with full title guarantee all such copyright, design and other intellectual property rights.
- 16.2 The Contractor shall not disclose to any third party (except sub-contractors accepting a like obligation of secrecy, and then only to the extent necessary for the performance of the sub-agreement) or provide any such specification, drawing, sample or pattern to any third party or use the same except to the extent that it is or becomes public knowledge through no fault of the Contractor, or as is required for the purposes of the Agreement.
- 16.3 This provision shall survive the expiration or termination of the Agreement.

17. INDEPENDENT CONTRACTORS

- 17.1 The Contractor and the Council are independent of each other, and neither has the authority to bind the other to any third party or act in any way as the representative of the other, unless otherwise expressly agreed to in Writing by both parties.

18. SEVERABILITY

- 18.1 If any provision of this Agreement is held invalid, illegal or unenforceable for any reason by any Court of competent jurisdiction such provision shall be severed and the remainder of the provisions herein shall continue in full force and effect as if this Agreement had been agreed with the invalid illegal or unenforceable provision eliminated.

19. ASSIGNING AND SUB-CONTRACTING

- 19.1 The Contractor will not, without the written consent of the Council, assign or sub-contract its right or duties under this Agreement nor allow Services to be provided other than through his own employees and using his own equipment.

- 19.2 In the event that the Council has consented to the placing of sub-contracts, copies of each sub-contract and order shall be sent by the Contractor to the Council immediately it is issued.
- 19.3 Notwithstanding the Contractor's right to sub-contract pursuant to this clause 19, the Contractor shall remain responsible for all acts and omissions of its Sub-contractors and the acts and omissions of those employed or engaged by the Sub-contractors as if they were its own. An obligation on the Contractor to do, or to refrain from doing, any act or thing shall include an obligation upon the Contractor to procure that its employees, staff, agents and Sub-contractors' employees, staff and agents also do, or refrain from doing, such act or thing.

20. WAIVER

- 20.1 The failure by either party to enforce at any time or for any period any one or more of these General Terms and Conditions herein shall not be a waiver of them or of the right at any time subsequently to enforce all the terms and conditions of this Agreement.

21. HAZARDOUS GOODS

- 21.1 Hazardous Goods must be marked by the Contractor with International Danger Symbol(s) and display the name of the material in English. Transport and other documents must include declaration of the hazard and name of the material in English. Goods must be accompanied by emergency information in English in the form of written instructions, labels or markings. The Contractor shall observe the requirements of UK and international laws, regulations and agreements relating to the packing, labelling and carriage of hazardous Goods.
- 21.2 All information known, held by, or reasonably available to, the Contractor regarding any potential hazards known or believed to exist in transport, handling or use of the Goods supplied shall be promptly communicated to the Council.

22. NOTICES

- 22.1 Unless otherwise communicated to the party in Writing any notice to be given by either party to the other may be served by email, fax, personal service or by post to the address of the other party that is the registered office or main place of business of the Contractor or if the Council, the Shirehall, Abbey Foregate, Shrewsbury. SY2 6ND
- 22.2 A Notice sent by email shall be deemed to be received providing receipt is acknowledged and confirmed, Notice sent by fax shall be deemed to be served on receipt of an error free transmission report, Notice given by letter shall be deemed to have been served at the time at which the letter was delivered personally or if sent by second class post shall be deemed to have been delivered in the ordinary course of post and if by first class post shall be deemed to have been delivered 48 hours after posting and acknowledged

23. CONFIDENTIALITY (W) (Z)

- 23.1 All plans, drawings, designs or specifications supplied by the Council to the Contractor shall remain the exclusive property of, and shall be returned to the Council on completion of the Agreement and shall not be copied, and no information relating to the Goods or the Services shall be disclosed to any third party, except as required for the purpose of this Agreement.
- 23.2 No photographs of any of the Council's equipment, installations or property shall be taken without the Council's prior consent in Writing. The Contractor shall keep secret and shall not divulge to any third party (except sub-contractors accepting a like obligation of secrecy, and then only to the extent necessary for the performance of the sub-agreement) all information given by the Council in connection with the Agreement or which becomes known to the Contractor through his performance of the Agreement or use the same other than for the purpose of executing the Agreement.
- 23.3 The Contractor shall not mention the Council's name in connection with the Agreement or disclose the existence of the Agreement in any publicity material or other similar communication to third parties without the Council's prior consent in Writing.
- 23.4 The Contractor will keep confidential any information it becomes aware of by reason of the operation of this Agreement.
- 23.5 Except to the extent set out in this clause or where disclosure is expressly permitted elsewhere in this Agreement, each party shall:
- 23.5.1 treat the other party's Confidential Information as confidential; and
 - 23.5.2 not disclose the other party's Confidential Information to any other person without the owner's prior written consent
- 23.6 Clause 23.5 shall not apply to the extent that:
- 23.6.1 such disclosure is a requirement of Law placed upon the party making the disclosure, including any requirements for disclosure under the Audit Commission Act 1998 or under the FOIA or the Environmental Information Regulations pursuant to the above clause regarding Freedom of Information;
 - 23.6.2 such information was in the possession of the party making the disclosure without obligation of confidentiality prior to its disclosure by the information owner;
 - 23.6.3 such information was obtained from a third party without obligation of confidentiality;
 - 23.6.4 such information was already in the public domain at the time of disclosure otherwise than by a breach of this Agreement; or
 - 23.6.5 it is independently developed without access to the other party's Confidential Information.

- 23.7 The Contractor may only disclose the Council's Confidential Information to the Contractor Personnel who are directly involved in the provision of the Services and who need to know the information, and shall ensure that such Contractor Personnel are aware of and shall comply with these obligations as to confidentiality.
- 23.8 The Contractor shall not, and shall procure that the Contractor Personnel do not, use any of the Council's Confidential Information received otherwise than for the purposes of this Agreement
- 23.9 Nothing in this Agreement shall prevent the Council from disclosing the Contractor's Confidential Information:
- 23.9.1 to any consultant, contractor or other person engaged by the Council;
- 23.9.2 for the purpose of the examination and certification of the Council's accounts or any other form of audit of the Council;
- 23.10 The Council shall use all reasonable endeavours to ensure that any government department, employee, third party or Sub-contractor to whom the Contractor's Confidential Information is disclosed pursuant to this Agreement is made aware of the Council's obligations of confidentiality.
- 23.11 Nothing in this clause shall prevent either party from using any techniques, ideas or know-how gained during the performance of the Agreement in the course of its normal business to the extent that this use does not result in a disclosure of the other party's Confidential Information or an infringement of Intellectual Property Rights.
- 23.12 The provisions of this Clause shall survive the expiration or termination of this Agreement.

23A AGREEMENT STATUS AND TRANSPARENCY (W) (Z)

- 23A.1 The parties acknowledge that, except for any information which is exempt from disclosure in accordance with the provisions of the FOIA, the content of this Agreement and any associated tender documentation provided by the Contractor (the Tender Submission) is not Confidential Information. The Council shall be responsible for determining in its absolute discretion whether any of the content of the Agreement or the Tender Submission is exempt from disclosure in accordance with the provisions of the FOIA.
- 23A.2 Notwithstanding any other term of this Agreement, the Contractor hereby gives his consent for the Council to publish this Agreement and the Tender Submission in its entirety, including from time to time agreed changes to the Agreement, to the general public.
- 23A.3 The Council may consult with the Contractor to inform its decision regarding any exemptions but the Council shall have the final decision in its absolute discretion.

23A.4 The Contractor shall assist and cooperate with the Council to enable the Council to publish this Agreement and the Tender Submission.

24. COUNCIL DATA

24.1 The Contractor shall not delete or remove any copyright or proprietary notices contained within or relating to the Council Data.

24.2 The Contractor shall not store, copy, disclose, or use the Council Data except as necessary for the performance by the Contractor of its obligations under this Agreement or as otherwise expressly authorised in writing by the Council and in particular the Contractor shall not store any Council Data, which the Council has notified the Contractor requires storage in an encrypted format, on any portable device or media unless that device is encrypted.

24.3 To the extent that Council Data is held and/or processed by the Contractor, the Contractor shall supply that Council Data to the Council as requested by the Council in any format specified in this Agreement or if none specified in any format reasonably requested by the Council.

24.4 The Contractor shall take responsibility for preserving the integrity of Council Data and preventing the corruption or loss of Council Data and shall take such back up copies of the Council Data at regular intervals appropriate to the frequency of the revision of the Council Data.

24.5 The Contractor shall ensure that any system on which the Contractor holds any Council Data, including back-up data, is a secure system that complies with the Security Policy to include, but not limited to, the following requirements in the Security Policy:

- a) Access to the system is restricted to Contractor Personnel with a legitimate need to access the Council Data; and
- b) The system is kept up to date with the latest versions of operating system and anti-virus updates; and
- c) Transfer of data to and from the system is conducted in a secure manner.

24.6 If the Council Data is corrupted, lost or sufficiently degraded as a result of the Contractor's Default so as to be unusable, the Council may:

24.6.1 require the Contractor (at the Contractor's expense) to restore or procure the restoration of Council Data as soon as practicable; and/or

24.6.2 itself restore or procure the restoration of Council Data, and shall be repaid by the Contractor any reasonable expenses incurred in doing so including the restoration of the Council.

- 24.7 If at any time the Contractor suspects or has reason to believe that Council Data has or may become corrupted, lost or sufficiently degraded in any way for any reason, then the Contractor shall notify the Council via the Council's ICT Helpdesk immediately and inform the Council of the remedial action the Contractor proposes to take.
- 24.8 The Contractor shall check for and delete Malicious Software and if Malicious Software is found, the parties shall co-operate to reduce the effect of the Malicious Software and, particularly if Malicious Software causes loss of operational efficiency or loss or corruption of Council Data, assist each other to mitigate any losses and to restore the Services to their desired operating efficiency.
- 24.9 Any cost arising out of the actions of the parties taken in compliance with the provisions of sub-clause .8 above shall be borne by the parties as follows:
- 24.9.1 by the Contractor where the Malicious Software originates from the Contractor Software, the Third Party Software or the Council Data (whilst the Council Data was under the control of the Contractor); and
- 24.9.2 by the Council if the Malicious Software originates from the Council Software or the Council Data (whilst the Council Data was under the control of the Council).

25. PROTECTION OF PERSONAL DATA

- 25.1 With respect to the parties' rights and obligations under this Agreement, the parties agree that the Council is the Data Controller and that the Contractor is the Data Processor.
- 25.2 The Contractor shall:
- 25.2.1 Process the Personal Data only in accordance with instructions from the Council (which may be specific instructions or instructions of a general nature as set out in this Agreement or as otherwise notified by the Council to the Contractor during the term of this Agreement);
- 25.2.2 Process the Personal Data only to the extent, and in such manner, as is necessary for the provision of the Services or as is required by Law or any Regulatory Body;
- 25.2.3 implement appropriate technical and organisational measures, including but not limited to ensuring that Personal Data is not stored on any portable equipment or storage device or media unless encrypted, to protect the Personal Data against unauthorised or unlawful processing and against accidental loss, destruction, damage, alteration or disclosure. These measures shall be appropriate to the harm which might result from any unauthorised or unlawful Processing, accidental loss, destruction or damage to the Personal Data and having regard to the nature of the Personal Data which is to be protected;

- 25.2.4 take reasonable steps to ensure the reliability of any Contractor Personnel who have access to the Personal Data;
- 25.2.5 obtain prior written consent from the Council in order to transfer the Personal Data to any Sub-contractors or Affiliates for the provision of the Services;
- 25.2.6 ensure that all Contractor Personnel required to access the Personal Data are informed of the confidential nature of the Personal Data and comply with the obligations set out in this Protection of Personal Data clause ;
- 25.2.7 ensure that no Contractor Personnel publish, disclose or divulge any of the Personal Data to any third party unless directed in writing to do so by the Council;
- 25.2.8 notify the Council (within five Working Days) if it receives:
 - a) a request from a Data Subject to have access to that person's Personal Data; or
 - b) a complaint or request relating to the Council's obligations under the Data Protection Legislation;
- 25.2.9 provide the Council with full cooperation and assistance in relation to any complaint or request made, including by:
 - a) providing the Council with full details of the complaint or request;
 - b) complying with a data access request within the relevant timescales set out in the Data Protection Legislation and in accordance with the Council's instructions;
 - c) providing the Council with any Personal Data it holds in relation to a Data Subject (within the timescales required by the Council); and
 - d) providing the Council with any information requested by the Council;
- 25.2.10 permit the Council or the Council Representative (subject to reasonable and appropriate confidentiality undertakings), to inspect and audit, in accordance with the Audit clause, the Contractor's data Processing activities (and/or those of its agents, subsidiaries and Sub-contractors) and comply with all reasonable requests or directions by the Council to enable the Council to verify and/or procure that the Contractor is in full compliance with its obligations under this Agreement;
- 25.2.11 provide a written description of the technical and organisational methods employed by the Contractor for processing Personal Data (within the timescales required by the Council); and

- 25.2.12 not process Personal Data outside the United Kingdom without the prior written consent of the Council and, where the Council consents to a transfer, to comply with:
- a) the obligations of a Data Controller under the Eighth Data Protection Principle set out in Schedule 1 of the Data Protection Act 1998 by providing an adequate level of protection to any Personal Data that is transferred; and
 - b) any reasonable instructions notified to it by the Council
- 25.2.13 The Contractor shall comply at all times with the Data Protection Legislation and shall not perform its obligations under this Agreement in such a way as to cause the Council to breach any of its applicable obligations under the Data Protection Legislation.
- 25.2.14 The Contractor shall ensure that its employees and agents are aware of and comply with this clause and shall indemnify the Council against any loss or damage sustained or incurred as a result of any breach of this clause.

26 COUNCIL DATA AND PERSONAL INFORMATION AUDITS

- 26.1 Except where an audit is imposed on the Council by a Regulatory body, the Council may, acting reasonably, conduct an audit for the following purposes:
- 26.1.1 to review the integrity, confidentiality and security of the Council Data;
 - 26.1.2 to review the Contractor's compliance with the Data Protection Act 1998, the Freedom of Information Act 2000 in accordance with the Protection of Personal Data and Freedom of Information clauses and any other legislation applicable to the Services;
- 26.2 The Council shall use its reasonable endeavours to ensure that the conduct of each audit does not unreasonably disrupt the Contractor or delay the provision of the Services.
- 26.3 Subject to the Council's obligations of confidentiality, the Contractor shall on demand provide the Council (and/or its agents or representatives) with all reasonable co-operation and assistance in relation to each audit, including:
- 26.3.1 all information requested by the Council within the permitted scope of the audit;
 - 26.3.2 reasonable access to any Sites controlled by the Contractor and to any equipment used (whether exclusively or non-exclusively) in the performance of the Services;
 - 26.3.3 access to Contractor Personnel

- 26.4 The Contractor shall implement all measurement and monitoring tools and procedures necessary to measure and report on the Contractor's performance of the Services.
- 26.5 The Council shall endeavour to (but is not obliged to) provide at least 5 Working Days notice of its intention to conduct an audit.
- 26.6 The parties agree that they shall bear their own respective costs and expenses incurred in respect of compliance with their obligations under this clause.
- 26.7 This clause shall not apply to any audit or inspection regarding the provision of the Services specified in the Service Specification or elsewhere in this Agreement which may be conducted as specified in this Agreement.

27. PUBLIC INTEREST DISCLOSURE ('WHISTLE BLOWING') (W)(Z)

- 27.1 The Contractor will ensure that his employees and agents are made aware of the Council's policy "Speaking Up About Wrongdoing" and that the details of this policy are fully explained to them and shall provide the Council with evidence of doing so upon request.

28. INSURANCE

- 28.1 The Contractor shall maintain a comprehensive policy of Public Liability and Employers Liability insurance. In respect of its liability such insurance cover to be maintained and provide for a minimum of £5,000,000 (FIVE MILLION POUNDS). Cover In respect of death or personal injury due to negligence will be unlimited.
- 28.2 If appropriate and requested in Writing, the Contractor may also be required to provide Product Liability insurance of at least £2,000,000 (TWO MILLION POUNDS) and Professional Indemnity insurance of at least £1,000,000 (ONE MILLION POUNDS) cover for any one claim and the Contractor shall provide the Council with certified copies of the relevant policies upon request.

29. EQUALITIES (W) (Z)

- 29.1 The Contractor and any Sub-Contractor employed by the Contractor shall not unlawfully discriminate either directly or indirectly on such grounds as race or ethnic origin, disability, gender, sexual orientation, religion or belief, or age in the supply and provision of Goods, Services or Works under this Agreement, or in its employment practices.
- 29.2 Without prejudice to the generality of the foregoing, the Contractor and any Sub-Contractor employed by the Contractor shall not unlawfully discriminate within the meaning and scope of the Equalities Act 2010 or other relevant legislation, or any statutory modification or re-enactment thereof.

- 29.3 In addition, the Contractor and any Sub-Contractor employed by the Contractor in providing services to the Council will comply with the general duty imposed on local authorities by Section 149 of the Equality Act 2010 to eliminate discrimination, harassment and victimisation and promote equality of opportunity between persons who share a protected characteristic and those who do not share it and to foster good relations between persons who share a protected characteristic and those who do not share it .
- 29.4 The Contractor and any Sub-Contractor employed by the Contractor will take all reasonable steps to observe as far as possible the Codes of Practice produced by the Equalities and Human Rights Commission, which give practical guidance to employers on the elimination of discrimination.
- 29.5 In the event of any finding of unlawful discrimination being made against the Contractor or any Sub-Contractor employed by the Contractor during the contract period, by any court or employment tribunal, or any adverse finding or formal investigation by the Equalities and Human Rights Commission over the same period, the Contractor shall inform the Council of this finding and shall take appropriate steps to prevent repetition of the unlawful discrimination.
- 29.6 The Contractor and any Sub-Contractor employed by the Contractor will provide a copy of its policies to the Council at any time upon request. In addition, the Council may reasonably request other information from time to time for the purpose of assessing the Contractor's compliance with the above conditions.

30. HUMAN RIGHTS (W) (Z)

- 30.1 The Contractor shall where appropriate take account of the Human Rights Act 1998 and shall not do anything in breach of it.

31 HEALTH AND SAFETY AT WORK (Z)

- 31.1 The Contractor will at all times in providing Goods, Services or Works to the Council comply with the provisions of the Health and Safety at work Act 1974 and provide evidence of doing so to the Council at any time upon request.

32. FREEDOM OF INFORMATION ACT 2000 (FOIA) AND ENVIRONMENTAL INFORMATION REGULATIONS 2004 (EIR) (W) (Z)

- 32.1 The Contractor acknowledges that the Council is subject to the requirements of the FOIA and the Environmental Information Regulations and shall assist and cooperate with the Council to enable the Council to comply with its Information disclosure obligations.
- 32.2 The Contractor shall notify the Council of any Commercially Sensitive Information provided to the Council together with details of the reasons for its sensitivity and the Contractor acknowledges that any lists or schedules of Commercially Sensitive Information so provided are of indicative value only and that the Council may be obliged to disclose such information.

- 32.3 The Contractor shall and shall procure that its Sub-contractors shall:
- 32.3.1 transfer to the Council all Requests for Information that it receives as soon as practicable and in any event within two Working Days of receiving a Request for Information;
 - 32.3.2 provide the Council, at the Contractor's expense, with a copy of all Information in its possession, or power in the form that the Council requires within five Working Days (or such other period as the Council may specify) of the Council's request; and
 - 32.3.3 provide, at the Contractor's expense, all necessary assistance as reasonably requested by the Council to enable the Council to respond to the Request for Information within the time for compliance set out in section 10 of the FOIA or regulation 5 of the Environmental Information Regulations.
- 32.4 The Council shall be responsible for determining in its absolute discretion and notwithstanding any other provision in this Agreement or any other agreement whether the Commercially Sensitive Information and/or any other Information is exempt from disclosure in accordance with the provisions of the FOIA or the Environmental Information Regulations and in considering any response to a Request for Information the Council may consult with the Contractor prior to making any decision or considering any exemption.
- 32.5 In no event shall the Contractor respond directly to a Request for Information unless expressly authorised to do so by the Council.
- 32.6 The Contractor acknowledges that (notwithstanding the provisions of this Freedom of Information clause) the Council may, acting in accordance with the Ministry of Justice's Code of Practice on the Discharge of the Functions of Public Authorities under Part 1 of the Freedom of Information Act 2000 ("the Code"), be obliged under the FOIA, or the Environmental Information Regulations to disclose information concerning the Contractor or the Services:
- 32.6.1 in certain circumstances without consulting the Contractor; or
 - 32.6.2 following consultation with the Contractor and having taken their views into account; provided always that where sub-clause 32.6.1 above applies the Council shall, in accordance with any recommendations of the Code, take reasonable steps, where appropriate, to give the Contractor advanced notice, or failing that, to draw the disclosure to the Contractor's attention after any such disclosure.
- 32.7 The Contractor shall ensure that all Information required to be produced or maintained under the terms of this Agreement, or by Law or professional practice or in relation to the Agreement is retained for disclosure for at least the duration of the Agreement plus one year together with such other time period as required by the Agreement, law or practice and shall permit the Council to inspect such records as requested from time to time.

- 32.8 The Council shall in no event be liable for any loss, damage, harm, or detriment, howsoever caused, arising from or in connection with the reasonable disclosure under FOIA, or any other Law, of any information (including Exempt Information) whether relating to this Agreement or otherwise relating to any other party.
- 32.9 Where the Contractor is a Public Body the parties acknowledges that such obligations and duties of the Council as set out above are reciprocal to the Contractor. The Council and the Contractor acknowledge and agree that:
- 32.9.1 as Public Bodies they are subject to legal duties under the FOIA and EIR which may require either party to disclose on request information relating to this Agreement or otherwise relating to the other party;
- 32.9.2 they are required by law to consider each and every Request for Information made under FOIA;
- 32.9.3 that all decisions made by the other pursuant to a request under the FOIA are solely a matter for the Receiving Party and at the discretion of the Receiving Party.
- 32.9.4 Notwithstanding anything in this Agreement to the contrary (including but without limitation any obligations or confidentiality), the Receiving Party shall be entitled to disclose information in whatever form pursuant to a request made under FOIA, save that in relation to any information that is Exempt Information the Receiving Party shall consult the other party before making any such decision and shall not:
- a) confirm or deny that information is held by the other party, or
 - b) disclose information required to the extent that in the Receiving Party's opinion the information is eligible in the circumstances for an exemption and therefore the Receiving Party may lawfully refrain from doing either of the things described in part (a) and (b) of this clause.
- 32.9.5 each party shall bear its own costs of:
- a) assessing the application of any exemption under FOIA and/or
 - b) responding to any FOIA notice and/or
 - c) lodging any appeal against a decision of the Information Commissioner in relation to disclosure
- 32.9.6 the Receiving Party shall in no circumstances be liable for any loss, damage, harm, or detriment, howsoever caused, arising from or in connection with the reasonable disclosure under FOIA of any Exempt Information or other information whether relating to this Agreement or otherwise relating to the other party.

32.9.7 the other party shall assist the Receiving Party with the request as reasonably necessary to enable the Receiving Party to comply with its obligations under FOIA.

33. SAFEGUARDING(W) (Z)

33.1 Where the work being undertaken in this Agreement allows access to premises locations or activities where there is a likelihood of coming into contact with children or vulnerable adults the Contractor must ensure that it follows the guidance of the Independent Safeguarding Council and the regulations relating to the Vetting and Barring Scheme to determine whether a Criminal Record Bureau check is required for employees or any person sub-contracted to carry out the work on behalf of the Contractor. If in any doubt the Contractor should discuss the matter further with the officer of the Council awarding the Contract and raise any concerns arising from disclosures.

33.2 Where the service requirement, specification or Purchase Order determines that a CRB check should be carried out the Contractor shall undertake CRB checks prior to the relevant employees or persons commencing work on the Services to be provided to the Council.

34 SUSTAINABILITY

34.1 Contractors should at all times demonstrate how they contribute to the achievement of the Council's Sustainability Policy

35 EXPIRY

35.1 The Contractor will on the expiry or termination of the Agreement and, at its own cost, return (or at the request of the Council destroy) all information obtained in undertaking the performance of the Agreement.

36 AUDIT AND MONITORING) (W) (Z)

36.1 The Contractor will allow access for the Council's officers to all relevant information for the purposes of audit and the monitoring of the Agreement.

37. RIGHTS OF THIRD PARTIES

37.1 The parties to this Agreement do not intend that any of its terms will be enforceable by any person not a party to it by virtue of the Contracts (Rights of Third Parties) Act 1999.

38. ENTIRE AGREEMENT

38.1 This Agreement contains the entire agreement between the parties relating to the subject matter and supersedes any previous agreements, arrangements, undertakings or proposals, oral or written.

39. FORCE MAJEURE

39.1 Neither the Council nor the Contractor shall be in breach of this Agreement nor liable for any failure or delay in performing their obligations under this Agreement where it is directly caused, arising from or attributable to acts, events, omissions or accidents beyond its reasonable control ("Force Majeure Event"), provided that:-

39.1.1 any delay by a sub-contractor or supplier of the Party who is delayed will not relieve that Party from liability for delay except where the delay is beyond the reasonable control of the sub-contractor or supplier concerned; and

39.1.2 staff or material shortages or strikes or industrial action affecting only the Party who is delayed will not relieve that Party from liability for delay.

39.2 If the Party is subject to a Force Majeure Event it shall not be in breach of this Agreement provided that:-

39.2.1 it promptly notified the Council in writing of the nature and extent of the Force Majeure Event causing its failure or delay in performance; and

39.2.2 it has used its reasonable endeavours to mitigate the effect of the Force Majeure Event, to carry out its obligations under this Agreement in any way that is reasonably practicable and to resume the performance of its obligations as soon as reasonably possible in which case the performance of that Party's obligations will be suspended during the period that those circumstances persist and that Party will be granted a reasonable extension of time for performance up to a maximum equivalent to the period of the delay.

39.3 Save where that delay is caused by the act or failure to act of the other Party (in which event the rights, remedies and liabilities of the Parties will be those conferred by the other terms of this Agreement and by law):-

39.3.1 any costs arising from that delay will be borne by the Party incurring the same; and

39.3.2 either Party may, if that delay continues for more than 5 weeks, terminate this Agreement immediately on giving notice in writing to the other. Such termination shall be without prejudice to the rights of the parties in respect of any breach of this Agreement occurring prior to such termination.

40. GOVERNING LAW AND JURISDICTION (W)

40.1 It is the responsibility of the Contractor to comply with all relevant European and English legislation. This Agreement shall be governed by and construed in accordance with English Law and the parties agree to submit to the exclusive jurisdiction of the English and Welsh Courts

41. COMPLAINTS PROCEDURE (W) (Z)

41.1 The Contractor shall operate a complaints procedure in respect of any goods, services or works provided under these terms & conditions, to the entire satisfaction of the Council, and comply with the requirements of any regulatory body to which the Contractor is subject (including any change in such requirements) and ensure that its complaints procedure meets the following minimum standards:

41.1.1 is easy to access and understand

41.1.2 clearly sets out time limits for responding to complaints and keeping the complainant and the Council informed of progress;

41.1.3 provides confidential record keeping to protect employees under this contract and the complainant

41.1.4 provides information to management so that services can be improved

41.1.5 provides effective and suitable remedies

41.1.6 is regularly monitored and audited and which takes account of complainant and Council feedback.

41.2 The Contractor shall ensure that:

41.2.1 under no circumstances is a complaint investigated by a member of its staff employed under this contract who may be part of the complaint.

41.2.2 someone who is independent of the matter complained of carries out the investigation

41.2.3 the complainant is made aware that they are entitled to have the complaint investigated by the Council if they are not satisfied with either the process of investigation or finding of the Contractor's investigations

- 41.2.4 the Contactor will ensure that it responds to the complainant within a max of 10 days of receiving the complaint
- 41.3 The Contactor will make its complaints procedure available on request
- 41.4 The Contactor shall ensure that all its employees and persons employed under this contract are made aware of its complaints procedure and shall designate one employee (who shall be identified to the Council) to whom a complaint may be referred should the complainant not be satisfied with the initial response to their complaint
- 41.5 The Contactor shall keep accurate and complete written records of all complaints received and the responses to them and shall make these records available to the Council on request or at 12 monthly intervals in any event.
- 41.6 Where the Council is investigating a complaint the Contactor is required to participate fully in all investigations within the timescales requested by the Council
- 41.7 The Contractor should note that if a complaint is made to the Council by a third party relating to the goods, services or works provided, the Local Government Ombudsman has the power to investigate such a complaint and the Council requires the Contractor to fully to co-operate in such investigation. If the Council is found guilty of maladministration or injustice by the Local Government Ombudsman because of the act or default of the Contractor the Contractor shall indemnify the Council in respect of the costs arising from such maladministration or injustice.

42 DISPUTES

- 42.1 If any dispute or difference shall arise between the parties as to the construction of this Agreement or any matter or thing of whatever nature arising under this Agreement or in connection with it then the same shall be dealt with as follows:-
- 42.1.1 In the first instance a special meeting of both the Parties shall be arranged on 14 days written notice to the other party and the matter shall be discussed and the representatives shall use their reasonable endeavors to resolve the dispute
- 42.1.2 If the dispute cannot be resolved in accordance with the preceding sub-clause then either one of the Parties may serve the Council's Chief Executive or the Contractor's senior officer or such other authorised officer of either party whose details have been notified to the other party, with notice of the dispute and those officers shall then appoint their representative to adjudicate and use their reasonable endeavors to resolve the dispute within 21 days of receipt of such notice

Additional definitions for clauses 43 and 44	
"Security Plan"	the Contractor's security plan prepared pursuant [<i>to paragraph 3 of schedule 2.5 (Security Requirements and Plan) an outline of which is set out in Appendix of schedule 2.5 (Security Requirements)</i>];
"Staff Vetting Procedures"	the Council's procedures and policies for the vetting of personnel whose role will involve the handling of information of a sensitive or confidential nature or the handling of information which is subject to any relevant security measures.

43 STAFFING SECURITY

- 43.1 The Contractor shall comply with the Staff Vetting Procedures in respect of all Contractor Personnel employed or engaged in the provision of the Services. The Contractor confirms that all Contractor Personnel employed or engaged by the Contractor at the commencement of this agreement were vetted and recruited on a basis that is equivalent to and no less strict than the Staff Vetting Procedures.

- 43.2 The Contractor shall provide training on a continuing basis for all Contractor Personnel employed or engaged in the provision of the Services in compliance with the Security Policy and Security Plan

44 SECURITY REQUIREMENTS

- 44.1 The Contractor shall comply, and shall procure the compliance of the Contractor Personnel, with the Security Policy and the Security Plan and the Contractor shall ensure that the Security Plan produced by the Contractor fully complies with the Security Policy.

- 44.2 The Council shall notify the Contractor of any changes or proposed changes to the Security Policy.

- 44.3 If the Contractor believes that a change or proposed change to the Security Policy will have a material and unavoidable cost implication to the Services it may submit a request for the Agreement to be varied in respect of any charges or fees payable under the Agreement. In doing so, the Contractor must support its request by providing evidence of the cause of any increased costs and the steps that it has taken to mitigate those costs.

- 44.4 Until and/or unless a change to the charges or costs is agreed by the Council pursuant to this clause the Contractor shall continue to perform the Services in accordance with its existing obligations



INSTRUCTIONS FOR TENDERING

**IOC 003 - CLEANING OF KITCHEN
EXTRACT FANS & ASSOCIATED
CANOPIES, FILTERS & DUCTWORK**

Shropshire Council Instructions for tendering

The contract will consist of the routine cleaning of kitchen extract fans and associated canopies, filters and ductwork Contractors to work as required in Council properties and those of other external clients in the provision of this service.

The contract will be for an initial period of 1 year commencing on 1st April 2012 with the option to extend for an additional 3 years.

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1.0 Invitation to Tender

- 1.1 You are invited to tender for the provision of **routine cleaning of kitchen extract fans and associated canopies, filters and ductwork** as detailed in the Tender Response Document. The contract will be for an initial period of **one year** commencing on the **1st April 2012** with the option to extend for a further 3 years.
- 1.2 Tenders are to be submitted in accordance with the General Terms and Conditions of Shropshire Council and the instructions outlined within this document.
- 1.3 Tenders must be submitted in accordance with the following instructions. Tenders not complying in any particular way may be rejected by Shropshire Council (the Council) whose decision in the matter shall be final. Persons proposing to submit a Tender are advised to read the Invitation to Tender documentation carefully to ensure that they are fully familiar with the nature and extent of the obligations to be accepted by them if their Tender is accepted.
- 1.4 The Invitation to Tender documents must be treated as private and confidential. Tenderers should not disclose the fact that they have been invited to tender or release details of the Invitation to tender document other than on an "in confidence" basis to those who have a legitimate need to know or who they need to consult for the purpose of preparing the tender as further detailed in these Instructions for Tendering.
- 1.5 Tenderers shall not at any time release information concerning the invitation to tender and/or the tender documents for publication in the press or on radio, television, screen or any other medium without the prior consent of the Council.
- 1.6 The fact that a Tenderer has been invited to submit a tender does not necessarily mean that it has satisfied the Council regarding any matters raised in the pre-tender questionnaire submitted. The Council makes no representations regarding the Tenderer's financial stability, technical competence or ability in any way to carry out the required services. The right to return to any matter raised in any pre-tender questionnaire submitted as part of the formal tender evaluation is hereby reserved by the Council.
- 1.7 The Invitation to Tender is issued on the basis that nothing contained in it shall constitute an inducement or incentive nor shall have in any other way persuaded a tenderer to submit a tender or enter into a Contract or any other contractual agreement.

2.2 Terms and Conditions

- 2.1 Every Tender received by the Council shall be deemed to have been made subject to the General Terms and Conditions and these Instructions for Tendering unless the Council shall previously have expressly agreed in writing to the contrary.
- 2.2 The Tenderer is advised that in the event of their Tender being accepted by the Council, they will be required to undertake the required services.

3.0 Preparation of Tenders

3.1 Completing the Tender Response Document

3.1.1 Tenders should be submitted using the 'Tender Response Document' following the instructions given at the front of the document. The Tenderer's attention is specifically drawn to the date and time for receipt of Tenders and that no submission received after the closing time will be considered.

3.1.2 All documents requiring a signature must be signed;

- a) Where the Tenderer is an individual, by that individual;
- b) Where the Tenderer is a partnership, by two duly authorised partners;
- c) Where the Tenderer is a company, by two directors or by a director and the secretary of the company, such persons being duly authorised for the purpose.

3.1.3 The Invitation to Tender Documents are and shall remain the property and copyright of the Council.

3.2 Tender Preparation and Costs

3.2.1 It shall be the responsibility of Tenderers to obtain for themselves at their own expense all information necessary for the preparation of their Tender. No claim arising out of want of knowledge will be accepted. Any information supplied by the Council (whether in the Tender Documentation or otherwise) is supplied only for general guidance in the preparation of tenders.

3.2.2 Any Tenderer considering making the decision to enter into a contractual relationship with the Council must make an independent assessment of the Tender opportunity after making such investigation and taking such professional advice as it deems necessary.

3.2.3 Tenderers will be deemed for all purposes connected with their Tender submission where appropriate to have visited and inspected the Council, its assets, all the locations in respect of the delivery of the services/supplies/works and to have satisfied themselves sufficiently as to the nature, extent and character of the services supplies/works sought, and the human resources, materials, software, equipment, machinery, and other liabilities and other matters which will be required to perform the contract.

3.2.4 The Council will not be liable for any costs incurred by Tenderers in the preparation or presentation of their tenders.

3.2.5 Tenderers are required to complete all pricing schedules in the Invitation to tender documents. The terms "Nil" and "included" are not to be used but a zero or figures must be inserted against each item. Unit rates and prices must be quoted in pounds sterling and whole new pence.

3.2.6 It shall be the Tenderer's responsibility to ensure that all calculations and prices in the Tender documentation are correct at the time of submission.

3.2.7 The Tenderer is deemed to have made him/herself acquainted with the Council's

requirements and tender accordingly. Should the Tenderer be in any doubt regarding the true meaning and intent of any element of the specification he is invited to have these fully resolved before submitting his Tender. No extras will be allowed for any loss or expense involved through any misunderstanding arising from his/her failure to comply with this requirement.

3.2.8 Any Tender error or discrepancy identified by the Council shall be drawn to the attention of the Tenderer who will be given the opportunity to correct, confirm or withdraw the Tender.

3.2.9 The Tender Documents must be treated as private and confidential. Tenderers should not disclose the fact that they have been invited to tender or release details of the Tender document other than on an In Confidence basis to those who have a legitimate need to know or whom they need to consult for the purpose of preparing the Tender.

3.3 Parent Company Guarantee

It is a condition of contract that if the tendering company is a subsidiary then its Ultimate Group/Holding Company must guarantee the performance of this contract and provide a letter to that effect signed by a duly authorised signatory of the Ultimate Group/Holding Company.

3.4 Warranty

The Tenderer warrants that all the information given in their Tender and if applicable their Request to Participate Questionnaire is true and accurate. The information provided will be deemed to form part of any contract formed under this contract.

The Tenderer warrants that none of their current Directors have been involved in liquidation or receivership or have any criminal convictions

4.0 Tender Submission

4.1 Tenders must be submitted strictly in accordance with the letter of instruction accompanying this Invitation to Tender using the label provided. Tenders must be submitted by the deadline of **noon, 10th February 2012. One hard copy and one CD copy of your Tender Response Document must be returned.**

4.2 No unauthorised alteration or addition should be made to the Specification and Tender Response Document, or to any other component of the Tender document. If any such alteration is made, or if these instructions are not fully complied with, the Tender may be rejected.

4.3 Qualified tenders may be submitted, but the Council reserves the right not to accept any such tender. The Council's decision on whether or not a Tender is acceptable will be final.

4.4 Tenderers should note that their Tender must remain open and valid and capable of acceptance for a period of at least 90 days.

4.5 Tenderers should note that Tenders and supporting documents must be written in English and that any subsequent contract, which may or may not be entered into,

its formation, interpretation and performance, shall be subject to and in accordance with the laws of England and subject to the jurisdiction of the Courts of England and Wales.

- 4.6 Where Tender submissions are incomplete the Council reserves the right not to accept them.

5.0 **Variant Bids**

- 5.1 The Council is interested in alternative solutions which would provide and develop opportunities for savings in service costs, service improvement or other financial benefits. In particular, the Council wishes to encourage solutions which also deliver benefits and added value to the local economy, residents and the business community.

- 5.2 Tenderers may submit, at their discretion, a Tender offering a different approach to the project as a "Variant Bid". However, to permit comparability, at least one bid must be submitted strictly in accordance with the Invitation to Tender Documents (the "Compliant Tender"). Any Tender variant proposed must clearly state how it varies from the requirements of the Compliant Tender Documents, and be explicit in demonstrating the benefits that will accrue to the Council from adopting this approach. Tenderers will be required to identify which submission, in their view, demonstrates best value to the Council.

- 5.3 Variant Bids must contain sufficient financial and operational detail to allow any Variant Bid to be compared with the standard Tender, permitting its considerations in written form.

6.0 **Tender Evaluation**

- 6.1 The Tenderers may be called for interview to seek clarification of their tender or additional or supplemental information in relation to their tender. The presentations will not carry any weighting to the final score achieved by Tenderers, but will be used to clarify and moderate issues raised in the Tenderer's submissions. Any areas of discrepancy between submissions and information gained from the presentations will be reviewed and scores previously awarded will be amended if necessary.

- 6.2 If the Council suspects that there has been an error in the pricing of a Tender, the Council reserves the right to seek such clarification, as it considers necessary from the Tenderer in question.

7.0 **Clarifications**

- 7.1 Tenderers are responsible for clarifying any aspects of the tendering process and/or the Invitation to Tender documents in the manner described below.

- 7.2 Any queries arising in relation to this invitation to tender should be raised in writing with _____, Procurement Manager, Commissioning and Procurement, Shropshire Council, Shirehall, Abbey Foregate, SHREWSBURY SY2 6ND (tel:

01743 252993) (fax: 01743 255901) (email: quoting the contract reference and title.

- 7.3** Where appropriate, the Authorised Officer named above may direct the Tenderer to other officers to deal with the matter.
- 7.4** All queries should be raised as soon as possible (in writing), in any event not later than **3rd February 2012**.
- 7.5** All information or responses that clarify or enhance the tendering process will be supplied to all Tenderers on a uniform basis (unless expressly stated otherwise). These responses shall have the full force of this Instruction and where appropriate the Conditions of Contract. If a Tenderer wishes the Council to treat a question as confidential this must be expressly stated. The Council will consider such requests and will seek to act fairly between the Tenderers, whilst meeting its public law and procurement duties in making its decision.
- 7.6** Except as directed in writing by the Authorised Officer, and confirmed in writing to a Tenderer, no agent or officer or elected Member (Councillor) of the Council has any express or implied authority to make any representation or give any explanation to Tenderers as to the meaning of any of the Tender Documents, or as to anything to be done or not to be done by a Tenderer or to give any warranties additional to those (if any) contained in the ITT or as to any other matter or thing so as to bind the Council in any way howsoever.

8.0 Continuation of the Procurement Process

8.1 The Council shall not be committed to any course of action as a result of:

- i) issuing this Invitation to Tender;
- ii) communicating with a Tenderer, a Tenderer's representative or agent in respect of this procurement exercise;
- iii) any other communication between the Council (whether directly or through its agents or representatives) and any other party.

8.2 The Council reserves the right at its absolute discretion to amend, add to or withdraw all, or any part of this Invitation to Tender at any time during the tendering stage of this procurement exercise.

8.3 At any time before the deadline for receipt of tender returns the Council may modify the Invitation to Tender by amendment. Any such amendment shall be numbered and dated and issued by the Council to all participating tenderers. In order to give prospective Tenderers reasonable time in which to take the amendment into account in preparing its Tender return, the Council may in its sole discretion, extend the deadline for submission of the tender returns. The Council reserves the right to amend, withdraw, terminate or suspend all or any part of this procurement process at any time at its sole discretion.

9.0 Confidentiality

9.1 All information supplied by the Council in connection with or in these Tender Documents shall be regarded as confidential to the Council unless the information is already within the public domain or subject to the provisions of the Freedom of Information Act 2000.

9.2 The Contract documents and publications are and shall remain the property of the Council and must be returned upon demand.

9.3 Tenderers shall ensure that each and every sub-contractor, consortium member and/or professional advisor to whom it discloses these papers complies with the terms and conditions of this ITT.

9.4 The contents of this Invitation to Tender are being made available by the Council on condition that:

9.4.1 Tenderers shall at all times treat the contents of the Invitation to tender and any related documents as confidential, save in so far as they are already in the public domain and Tenderers shall not, subject to the provisions relating to professional advisors, sub-contractors or other persons detailed below, disclose, copy, reproduce, distribute or pass any of the contents of the Invitation to tender to any other person at any time or allow any of these things to happen;

9.4.2 Tenderers shall not use any of the information contained in this Invitation to tender for any purpose other than for the purposes of submitting (or deciding whether to submit) the tender; and

- 9.4.3** Tenderers shall not undertake any publicity activity within any section of the media.
- 9.5** Tenderers may disclose, distribute or pass this Invitation to tender to their professional advisors, sub-contractors or to another person provided that:
- 9.5.1** this is done for the sole purpose of enabling an Invitation to tender to be submitted and the person receiving the Information undertakes in writing to keep the Invitation to Tender confidential on the same terms as if that person were the Tenderer; or
- 9.5.2** the Tenderer obtains the prior written consent of the Council in relation to such disclosure, distribution or passing of the Invitation to Tender; or
- 9.5.3** the disclosure is made for the sole purpose of obtaining legal advice from external lawyers in relation to the procurement or to any Contract(s) which may arise from it; or
- 9.5.4** the Tenderer is legally required to make such a disclosure.
- 9.6** The Council may disclose detailed information relating to the Invitation to Tender to its officers, employees, agents, professional advisors or Governmental organisations and the Council may make any of the Contracts and procurement documents available for private inspection by its officers, employees, agents, professional advisors, contracting authorities or Governmental organisations.

9.7 Transparency of Expenditure

Further to its obligations regarding transparency of expenditure, the Council may be required to publish information regarding tenders, contracts and expenditure to the general public, which could include the text of any such documentation, except for any information which is exempt from disclosure in accordance with the provisions of the Freedom of Information Act to be determined at the absolute discretion of the Council.

10.0 Freedom of Information

- 10.1** Please note that from 1 January 2005 under the provisions of the Freedom of Information Act 2000, the public (included in this are private companies, journalists, etc.) have a general right of access to information held by public authorities. One of the consequences of those new statutory responsibilities is that information about your organisation, which Shropshire Council may receive from you during this tendering process may be subject to disclosure, in response to a request, unless one of the various statutory exemptions applies.
- 10.2** In certain circumstances, and in accordance with the Code of Practice issued under section 45 of the Act, Shropshire Council may consider it appropriate to ask you for your views as to the release of any information before we make a decision as to how to respond to a request. In dealing with requests for information under the Act, Shropshire Council has to comply with a strict timetable and it would therefore expect a timely response to any such consultation within five working days.

- 10.3** If, at any stage of this tendering process, you provide any information to Shropshire Council in the expectation that it will be held in confidence, then you must make it clear in your documentation as to the information to which you consider a duty of confidentiality applies. The use of blanket protective markings such as “commercial in confidence” will no longer be appropriate and a clear indication as to what material is to be considered confidential and why should be given.
- 10.4** Shropshire Council will not be able to accept that trivial information or information which by its very nature cannot be regarded as confidential should be subject to any obligation of confidence.
- 10.5** In certain circumstances where information has not been provided in confidence, Shropshire Council may still wish to consult with you as to the application of any other exemption such as that relating to disclosure that will prejudice the commercial interests of any party. However the decision as to what information will be disclosed will be reserved to Shropshire Council.

For guidance on this issue see: <http://www.ico.gov.uk>

11.0 Disqualification

- 11.1** The Council reserves the right to reject or disqualify a Tenderer's Tender submission where:
- 11.1.1** The tenderer fails to comply fully with the requirements of this Invitation to tender or is guilty of a serious or intentional or reckless misrepresentation in supplying any information required; or
- 11.1.2** The tenderer is guilty of serious or intentional or reckless misrepresentation in relation to its tender return and/or the procurement process.
- 11.1.3** The tenderer directly or indirectly canvasses any member, official or agent of the Council concerning the award of the contract or who directly or indirectly obtains or attempts to obtain information from any such person concerning any other Tender or proposed Tender for the services. The Canvassing Certificate must be completed and returned as instructed.
- 11.1.4** The Tenderer :
- a) Fixes or adjusts the amount of his Tender by or in accordance with any agreement or arrangements with any other person; or
 - b) Communicates to any person other than the Council the amount or approximate amount of his proposed Tender (except where such disclosure is made in confidence in order to obtain quotations necessary for preparation of the Tender for insurance purposes); or
 - c) Enters into an agreement or arrangement with any other person that he shall refrain from tendering or as to the amount of any Tender to be submitted; or

- d) Offers or agrees to pay or give or does pay or gives any sum of money, inducement or valuable consideration directly or indirectly to any person for doing or having done or causing or having caused to be done in relation to any Tender or proposed Tender for the services any act or omission; or

11.2 Any disqualification will be without prejudice to any other civil remedies available to the Council and without prejudice to any criminal liability which such conduct by a Tenderer may attract. The Non-Collusive Tendering Certificate must be completed and returned as instructed.

11.3 The Council reserves the right to disqualify an Applicant from further participating in this procurement process where there is a change in the control or financial stability of the Tenderer at any point in the process up to award of a contract and such change of control or financial stability has a materially adverse effect on the Tenderer's financial viability or ability to otherwise meet the requirements of the procurement process.

12.0 E-Procurement

As part of its procurement strategy Shropshire Council is committed to the use of technology that can improve the efficiency of procurement. Successful Tenderers may be required to send or receive documents electronically. This may include purchase orders, acknowledgements, invoices, payment advices, or other procurement documentation. These will normally be in the Council's standard formats, but may be varied under some circumstances so as not to disadvantage small and medium suppliers.

13.0 Award of Contract

13.1 Award Criteria

The Award Criteria has been set out within the Tender Response Document accompanying this invitation to tender. The Council is not bound to accept the lowest or any Tender.

13.2 Award Notice

The Council will publish the name and addresses of the successful Tenderers in the Official Journal of the European Union (OJEU) where appropriate. The Contracting Authority reserves the right to pass all information regarding the outcome of the Tendering process to the Office of Fair Trading to assist in the discharge of its duties. Additionally, the Council will adhere to the requirements of the Freedom of Information Act 2000 and Tenderers should note this statutory obligation.

13.3 Transparency of Expenditure

Further to its obligations regarding transparency of expenditure, the Council may also be required to publish information regarding tenders, contracts and expenditure to the general public, which could include the text of any such documentation, except for any information which is exempt from disclosure in accordance with the provisions of the Freedom of Information Act to be determined

at the absolute discretion of the Council.

14.0 Value of Contract

Shropshire Council cannot give any guarantee in relation to the value of this contract

15.0 Acceptance

15.1 Tenders must be submitted strictly in accordance with the terms of the Council's Invitation to Tender documentation and acceptance of the tender shall be conditional on compliance with this Tender Condition.

15.2 The Tender documentation including, the General and Special Terms and Conditions of Contract, the Tender Response document, these Instructions to Tender, together with the formal written acceptance by the Council will form a binding agreement between the Contractor and the Council.

16.0 Payment Terms

Tenderers should particularly note that the principles governing public procurement require that, as far as is reasonably possible, payments for Goods, Works or Services are made after the provision. Therefore any indication of a pricing strategy within a Tender which provides for substantial payments at the outset of the Contract will be examined carefully to decide whether or not a Tender in such form can be accepted. If in the opinion of the Council such substantial payments appear excessive in relation to the requirements of the Contract the Council reserves, without prejudice to any other right to reject any Tender it may have, the right to require the Tenderer to spread such proportion of the costs as are considered excessive over the duration of the Contract.

17.0 Liability of Council

17.1 The Council does not bind himself to accept the lowest or any tender.

17.2 The Council does not accept any responsibility for any pre-tender representations made by or on its behalf or for any other assumptions that Tenderers may have drawn or will draw from any pre-tender discussions.

17.3 The Council shall not be liable to pay for any preparatory work or other work undertaken by the Tenderer for the purposes of, in connection with or incidental to this Invitation to Tender, or submission of its Tender response or any other communication between the Council and any other party as a consequence of the issue of this Invitation to Tender.

17.4 The Council shall not be liable for any costs or expenses incurred by any Tenderer in connection with the preparation of a Tender return for this procurement exercise, its participation in this procurement whether this procurement is completed, abandoned or suspended.

17.5 Whilst the Tender Documents have been prepared in good faith, they do not purport to be comprehensive nor to have been formally verified. Neither the Council nor any of its staff, agents, elected Members, or advisers accepts any

liability or responsibility for the adequacy, accuracy or completeness of any information given, nor do they make any representation or given any warranty, express or implied, with respect to the Tender Documents or any matter on which either of these is based (including, without limitation, any financial details contained within the Specification and Contract Documentation). Any liability is hereby expressly disclaimed save in the event of fraud, or in the event of specific warranties provided within the Contract Documentation.

18.0 Declaration

We, as acknowledged by the signature of your authorised representative, accept these Instructions to Tender as creating a binding contract between yourself and the Council. We hereby acknowledge that any departure from the Instructions to Tender may cause financial loss to the Council.

Signed (1) Status.....

Signed (2) Status.....

(For and on behalf of)

Date

PART 2 - PARTICULAR SPECIFICATION

CLEANING OF KITCHEN EXTRACT FANS & ASSOCIATED CANOPIES, FILTERS & DUCTWORK

**Prepared by:
Shropshire Council
Property Services
June 2011**

PARTICULAR SPECIFICATION

**CLEANING OF KITCHEN EXTRACT
FANS & ASSOCIATED CANOPIES,
FILTERS & DUCTWORK**

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PART 2 - PARTICULAR SPECIFICATION

1.0 GENERAL CONDITIONS

1.1 SCOPE OF CONTRACT

The work consists of carrying out routine cleaning of kitchen extract fans and associated canopies, filters and ductwork within Shropshire Council buildings along with those of other external clients.

1.2 DURATION OF CONTRACT

In the first instance competitive fixed unit price tenders are being invited for the period 1st April 2012 - 31st March 2013, thereafter the contract may be extended annually for a further **three** years subject to satisfactory performance during the contract year and the submission of a mutually agreed adjustment of the tender sum for the ensuing 12 months.

1.3 SAFETY AND WELFARE OF WORKMAN

The Contractor's attention is particularly drawn to the clause relating to the "Safety and Welfare of Workmen" in the General Conditions and Preliminaries and shall allow in his tender for the complying with the regulations stated in this contract.

1.4 IMPORTANT NOTES

- Contractors shall be responsible for visiting the site(s) to take all their own measurements and site surveys and shall make arrangements with the establishment for gaining access to the relevant areas for the purpose of obtaining all necessary particulars for the contract.
- The Contractor should familiarise himself with the site(s) and in particular to the problems of gaining access to the site(s). Any damage caused to any property in gaining access to the site by the Contractor or persons servicing the Contractor will be made good at the Contractor's own expense.
- The Contractor shall make good any damage caused to the premises by the Contractor or persons servicing the Contractor during the contract at the Contractor's own expense.
- The Contractor and his employees must report to the premises office or reception whenever they are visiting the site to 'book-in', and ensure they 'book-out' when leaving the site on all occasions.
- Asbestos Management Regulation - Contractors shall be aware that there is a requirement that you sign the on site manual prior to the commencement of any work.
- The Contractor shall ensure that all employees working for the Contractor and any persons servicing the Contractor behave in a responsible and respectful manner to all employees of the premises or any persons attending the premises, to include the wearing of suitable and respectable clothing.

- This project is being undertaken on active Council site(s) and as such the normal operation of any site should not be interfered with. Co-operation and liaison with the site manager about the schedule and limitations is imperative.

1.5 IDENTITY PASSES

All employees and persons servicing the Contractor shall, at the Contractor's expense, be provided with **identification passes** which meet the minimum acceptable standards of Shropshire Council. The passes shall contain a **current photograph** of the recipient together with his/her name, also the name of the company by which they are employed and having an authorisation signature, provided by a senior manager/director of that company. The passes should be encapsulated for protection and be available for inspection by premises staff or representatives of the Contract Administrator, at any time while the operative is on site.

1.6 GENERAL HEALTH AND SAFETY

The sites shall be maintained as a clean area at all times free of any litter or debris. The Contractor shall ensure that all public areas and pathways are left clear and free of hazards at all times and leave the premises clean and tidy on completion of the work.

Skips will only be permitted on site after consultations with the Contract Administrator and/or the Premise Management.

The Contractor shall provide suitable first aid facilities on site.

The Contractor shall ensure that all personnel are provided with, and instructed to wear, personal protective equipment where and whenever there is a risk of injury.

The Contractor shall provide his own toilet facilities to be located within the compound area, suitably 'plumbed in' to adequate services with the manhole securely boarded over. If the premises management agree to provide in-house toilet facilities, the Contractor shall ensure that such facilities and access to and from them, are maintained with all due care and 'left as found' on completion of the contract.

1.7 LEGISLATION

The Contractor's attention is drawn to the following Health, Safety and Welfare Legislation:

The Health and Safety at Work	Act 1974
Fire Precautions	Act 1971
Management of Health & Safety at Work	Regulations 1999
Construction and Design Management	Regulations 1994
Construction (Health Safety and Welfare)	Regulations 1996
Lifting Operations & Lifting Equipment	Regulations 1998
Personal Protective Equipment at Work	Regulations 1992
Construction (Head Protection)	Regulations 1989
Health and Safety (First Aid)	Regulations 1981
Control of Substances Hazardous to Health	Regulations 1999
Electricity at Work	Regulations 1989
The Fire Precautions (Workplace) (Amendment)	Regulations 1999

Reporting of Injuries, Diseases & Dangerous

Occurrences
Manual Handling Operations
Provision & Use of Work Equipment
Noise at Work

Regulations 1995
Regulations 1992
Regulations 1998
Regulations 1989

This is not a complete list of the relevant legislation and is presented only as a guide to assist the Contractor.

1.8 SPECIFIC HEALTH AND SAFETY

The document "Construction and Building Works at Council Premises/Sites" gives specific guidance to the requirements of Shropshire Council.

1.9 RISK ASSESSMENT

The Contractor shall carry out a detailed and recorded "Risk Assessment" for the works and attach two copies to the completed tender documents when returning.

General Principle of Risk Assessment

The risk assessment will identify what measures the Contractor needs to take to comply with the requirements and prohibitions imposed on him by or under the "relevant statutory provisions". This phrase covers the general duties in the Health and Safety at Work Act etc. 1974 and more specific duties in the various Acts and Regulations (including the Management of Health and Safety at Work Regulations) 1992 associated with Health and Safety at Work.

1.10 METHOD STATEMENT

Contractors are reminded that for certain hazardous operations, they will be required to prepare a method statement for the work. It is anticipated that such statements will include, where applicable 'the sequence and method of work'.

The Council will always require a method statement for the following types of work:-

- a) demolition
- b) steel erection
- c) entry into confined spaces
- d) handling and removal of asbestos
- e) use of explosives (including cartridge tools)
- f) roof works and other overhead work
- g) contaminated sites or buildings
- h) other high risk activities may also require a Permit to Work

In many instances method statements can form the control measures required by risk assessment and the document can be accepted as such.

1.11 INDEPENDENT SAFEGUARDING AUTHORITY – ISA

When the ISA (Independent Safeguarding Authority) is fully operational the Contractor must ensure that all members of staff are registered through the ISA. Written confirmation must be supplied to the Contract Administrator.

2.0 GENERAL REQUIREMENTS

2.1 PROGRAMME OF WORK – as detailed in the Servicing Schedule – see Appendix A

The programme shall comprise of the yearly clean, with respect to the last recorded clean date as shown in the schedule for each property.

- Property No.2850 will require two cleans within the year the autumn to include the skylights.
- Property Nos. 0180, 0290, 0335, 0630, 0680, 1320, 1600, 1950, 2000, 2050, 2075A, 3100, 3190, 3410, 3550, 3620, 6350 & 7140 will require two cleans within the year
- Property No.6320 will require three cleans within the year and include, Main kitchen, Members Kitchen, Snack Barr and Print Room

The arrangements for cleaning are to be made in advance with the Head or Manager of each property, giving notification that you will require access to the Kitchen.

All work referred to in the Specification shall be carried out during the normal working day unless local arrangements are made. Such local arrangements shall not involve the Council in overtime payments to their own or Contractors staff.

It must be accepted that the majority of schools will require access away from the lunch time period.

Ensure that a label is attached to the fan clearly stating the date of the clean and when the next clean is due.

3.0 SCHEDULE OF MAINTENANCE

A schedule giving full name and address of each property with last clean date is included with the tender documents.

To assist in your appreciation of the installation size at each property we have shown on the pricing spreadsheet (**Appendix B**) the previous contractors assessment in terms of units.

3.1 PAYMENT

Payment of invoices will be made in arrears following the submission of the invoice with the date of clean clearly stated on. Invoices must clearly state the relevant property name, number and amount.

3.2 UNIT COST

The unit cost shall be on a cost per property basis and will be fixed for the first 12 months of the contract. For subsequent years, annual increases only will be considered, and any annual increase imposed on the anniversary of the commencement of the contract must not exceed the percentage increase in the RPI index during the preceding 12 months (December to December). However, in any event, Shropshire Council reserves the right to negotiate with the Contractor any proposed annual increase in rates if in its opinion they are not justified.

3.3 SPARE PARTS AND RENEWALS

The agreement shall be deemed to include all cleaning materials.

The Contractor shall supply and fit all minor spare parts as required up to a total value including labour of £200 per property to be invoiced with the service.

Fitting replacement parts shall be carried out as far as possible during the service visits. An extra visit in order to fit replacement parts in cases of emergency may be permitted, but only with prior notification and approval by the Contract Administrator.

The Contractor shall use only genuine manufacturer's spares except where otherwise directed.

3.4 DELETION OF PLANT

The Council may, during the period of the contract, wish to delete property from the schedule of maintenance. Any such deletions shall be effected by giving one months' notice in writing and shall be effected without penalty to the Council.

3.5 ADDITIONAL PLANT

The Council may, during the period of the contract, wish to add property to the schedule of maintenance. Any such additions shall be at the current unit costs.

3.6 ACCESS TO PLANT AND EQUIPMENT

The Contractor is to supply all ladders and scaffolding for access to all parts of the installation.

3.7 TRANSPORT

The contract shall be deemed to include all transport cost for work persons performing work within the contract.

3.8 RECALLS

Return service visits within 28 days necessitated in the judgement of the Contract Administrator by earlier inspection and test shall be at the Contractor's expense.

3.9 EXTENDED CLEANS

Additional cleaning requirements may be required for kitchen equipment, walls and ceilings for which an hourly day work rate will be required for a two man working team.

This work will be subject to separate orders to be accepted by telephone with order number followed by confirmation sent by post.

3.10 HAZARDOUS SITUATIONS

Should a hazardous situation to the buildings occupants become apparent, the appropriate service should be isolated and the situation drawn immediately to the Contract Administrator's attention by telephone on Shrewsbury (01743 253414).

3.11 CONTROL OF SUBSTANCES HAZARDOUS TO HEALTH

All chemicals to be used in the cleaning process to be advised to the Supervising Office complete with all your relevant COSHH Assessments and copy of the manufacturers Hazard Data Sheets for prior approval.

4.0 CLEANING WORK – refer to Servicing Schedule – Appendix A

5.0 GENERAL REQUIREMENTS AND GUIDANCE

The Contractor shall provide the Client with information to allow the Client to assess the competency of the Contractor and individual personnel carrying out the service work. This shall include as a minimum requirement the names of the specific persons who may carry out the work and a copy of their ACS certification. It shall also include details of the quality system operated by the Contractor.

The Contractor will obtain agreement from the Client before substituting alternative personnel before or during the contract.

The Contractor's tender should include a method statement for the work to be undertaken.

The Contractor's insurance arrangements must comply with the tender requirements and be in force before work is allowed to commence. The Contractor should make copies of the policies available for approval.

All work and procedures must adhere to relevant regulations, statutes and codes of practice.

The Contractor must comply with the Client's Health & Safety Policy. Failure to do so may result in immediate expulsion of Contractor personnel from the site.

All hazardous or inflammable materials brought onto site must be notified to the Client in compliance with the 'Control of Substances Hazardous to Health Regulations, 1999'. All hazardous waste generated during sampling must be removed from site by the Contractor in compliance with the 'Health and Safety at Work etc. Act 1974'.

All work and procedures shall be undertaken with due care to avoid damage to the contents and fabric of the building.

The Contractor shall advise the Head of school and college sites that their engineers may be taking photographs of the Kitchen Extract Ventilation for inclusion with the formal servicing report.

The Contractor is expected to exercise politeness, confidentiality and discretion during the course of the maintenance work. Results of the service may only be divulged to the Client's representative and other persons nominated by the Client.

5.1 GUIDANCE

The Contractor shall refer to the specification schedule of works and to manufacturer's requirements and recommendations for detailed guidance. **Other guidance is available from the HSE, SAFed, HVAC and CIBSE**

6.0 SERVICE PROGRAMME

The Contract Administrator may, during the period of the contract, wish to amend the method of service reporting.

A new method of reporting **may be** required and the contractor shall be able to provide proof of Web based reporting should it be required.

SHROPSHIRE COUNCIL
PROPERTY SERVICES
FACILITIES MANAGEMENT GROUP

**IOC 003 - CLEANING OF KITCHEN EXTRACT FANS & ASSOCIATED CANOPIES,
 FILTERS AND DUCTWORK**

QUOTATION SHEET

Clean Cost per hour (2 man team)	£
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DAYWORK RATES

Rates for any work not included in the specification and schedules. Operative for the period 1st April 2012 to 31st March 2013

Hourly rate during normal 8 hour day
 On cost + profit.....%
 Total Cost £ _____

Hourly rate after normal 8 hour day
 Monday to Friday
 On cost + profit.....%
 Total Cost £ _____

Hourly rate for Saturday working
 On cost + profit.....%
 Total Cost £ _____

Hourly rate for Sunday working
 On cost + profit.....%
 Total Cost £ _____

Hourly rate for Bank Holiday working
 On cost + profit.....%
 Total Cost £ _____

Percentage additions on net cost of material to cover profit handling, etc. _____%

Call Out Unit Cost £ _____

Any special conditions applicable to overtime working

THIS FORM TO BE RETURNED WITH TENDER

Contractor Name:

Name:

Signature:

Date:



HAZARD IDENTIFICATION & RISK ASSESSMENT (HAZRA)

Table 5 'A' - Maintenance, Cleaning, Repair, Alteration & Dismantling

Client:	Property Services	HAZRA Rev. No:		Date:	October 2011
Project:	Contract Maintenance	Revised by:		Copied to:	
Project Ref	IOC 003 - Kitchen Extract Fan Cleaning				

Activity/Element	Potential Hazard	Population @ Risk	Risk Level	Action Required / Remarks	Actioned by/date	Residual Risk Level
End-use: Cleaning Maintenance Repair Alteration Refurbishment Dismantling	Falls from height Harm from falling debris	Maintenance contractors and Site personnel	High	Scaffolding and ladder steps to be utilised during contract maintenance works	Start of contract Main Contractors H&S Plan	Low
N.B. Make reference to SiD notes: 1002 H10.001 & 2 H20.001 T10.002 T20.008 & 9 T20.010 (n.y.a) T20.012 T20.015 T30.001	Falls through fragile materials	Maintenance contractors	High	Walkways to be clearly identified	Start of contract Main Contractors H&S Plan	Medium
	Live services - Overhead or internal/underground Electrocution/ asphyxiation/etc Fire/explosion	Maintenance contractors	High	Record drawings, O&M manuals, marking of services with tape colour coding Ensure isolation of services as required	Start of contract Main Contractors H&S Plan	Low

Activity/Element	Potential Hazard	Population @ Risk	Risk Level	Action Required / Remarks	Actioned by/date	Residual Risk Level
	Contact with moving vehicles or plant	Maintenance contractors and Site personnel	High	Routes to be clearly identified	Start of contract Main Contractors H&S Plan	Low
	Heavy lifting	Maintenance contractors	Medium	Appropriate lifting techniques to be used. Consumables and spare components to be available in modular form.	Start of contract Main Contractors H&S Plan	Low
	Manual handling / musculo-skeletal injuries	Maintenance contractors	Low	Appropriate lifting techniques to be used and mechanical plant to be used for heavy items	Start of contract Main Contractors H&S Plan	Low
	Harm from potentially hazardous products, including dusts, fumes and vapours	Maintenance contractors	Medium	Appropriate personnel protection to be used i.e. masks goggles barrier creams. COSHH data sheets to be provided with O&M manuals	Start of contract Main Contractors H&S Plan	Low
	Harm from asbestos-based materials remaining	Maintenance contractors	Medium	Asbestos register to be inspected and confirmed by signature at each site and per each visit by each employee	Start of contract Main Contractors H&S Plan	Medium

Activity/Element	Potential Hazard	Population @ Risk	Risk Level	Action Required / Remarks	Actioned by/date	Residual Risk Level
	Confined spaces/ cbasements/ confined areas	Maintenance contractors	Low	Site Induction Training Supervision and clear method of communication	Start of contract Main Contractors H&S Plan	Low
	Uncontrolled collapse	N/A	N/A	N/A	N/A	
	Hazardous elements remaining	Maintenance Contractors	Medium	Ensure catering equipment has sufficiently cooled before attempting any works	Start of contract Main Contractors H&S Plan	N/A
	Fire / explosion	Maintenance contractors	Medium	Site Induction Training Supervision Signage Segregation of work areas use and storage of flammable liquids Ensure isolation of services as required	Start of contract Main Contractors H&S Plan	Low
Other	Potential Health and Safety risks caused by lack of communication	All	High	Site Health and Safety File Agree clear lines of communication on each site	Start of contract Main Contractors H&S Plan	Low

IOC 003 - KITCHEN VENTILATION/CANOPY CLEANING SERVICING SCHEDULE

In order to maintain the kitchen ventilation System in its optimum condition, the Client should ensure that maintenance of the system is undertaken by an approved contractor.

Item No	Item	Action	Notes	Comments
1	General	All equipment shall be inspected, tested and maintained in strict accordance with the manufacturer's recommendations and requirements	Ensure that a log book is in possession of the Site Manager, Site Manager/Representative Obtain drawing.	
2	Grease Filters	Turn off extraction fan. Carefully remove washable filter from housing as recommended by manufacturer. If possible clean filter in dishwasher, if not wash in accordance with manufacturer's recommendations. On replacement ensure any framework drain holes are clear. Re energise extraction fan		Use gripping, cut resistant work gloves Report any defects to contract administrator
3	Stainless steel canopy hoods	Turn off extraction fan. All expose stainless steel surfaces should be wiped over with a clean cloth and warm water with a mild detergent. For more stubborn stains or dirt, use mild, non scratching abrasive powders such as typical household cleaners. These can be used with warm water, bristle brushes, sponges or clean cloths. For more aggressive cleaning a small amount of vinegar can be added to the powder. Re energise extraction fan.		Carbon steel brushes and steel wool should be avoided as they may leave particles embedded in the surface which can lead to rusting

APPENDIX A

Item No	Item	Action	Notes	Comments
4	Luminaires	Ensure luminaires are switched off Clean exterior of luminaires as per canopy Replace any faulty lamps		Ensure correct replacement lamps are fitted
5	Ductwork general	Check layout of ductwork runs and general condition Verify fittings and fixings and ensure adequacy of system		If necessary refer to contract administrator
6	Ductwork hygiene	Examine internal condition by a deposit thickness or vacuum test If wet film thickness test measurement 200 microns as a mean across the system Any single measurement above 500 microns	Complete clean required report findings to contract administrator	Refer to HVCA TR19 & CIBSE TW17 Report findings to contract administrator
7	Cleaning	Turn off electrical supply to fan (s) and clean all ductwork in the agreed appropriate method		
8	Air Control Dampers	Where air control dampers are encountered of any type (ie. Single blade, multi blade, or variable orifice), they shall be marked and returned to their "as found" position on completion of all work.		
9	Extract Fans	Turn off extraction fan. Fan impeller and casing interior shall be thoroughly cleaned, removing all impacted dirt. Re energise extraction fan.		Details inc number and location Included on cad drawing
10	External Grilles	Remove grille and clean. Ensure bird mesh is intact, replace if necessary		

Item No	Item	Action	Notes	Comments
11	Records	<p>The following records should be maintained:-</p> <ul style="list-style-type: none"> a) details of extract canopy LxWxH b) details of filters c) details of fan (s) d) drawings showing the position of all access points e) the type of cleaning undertaken f) the certificate of cleanliness g) the recommended frequency of check h) date of next recommended inspection i) the name of the person responsible for the completion of the works. <p>If the inspection and test results are satisfactory, Insert inside each system a date stamped "Satisfactory" label showing date of service. If the equipment is defective insert inside the system a "defective" label. The previous labels then to be removed. All information to be recorded within test report.</p>		Record all details in system log book And copy information to contract administrator.

Tender IOC 003

Fan Cleaning/Kitchen Extract Fans 2012/201

Property Pricing Schedule

Prop No	Property Name	No of Cleans	Indicative No of Hours to clean	Cost per Clean	Annual Total Cost
0180	St Mary's C.E. (Controlled) Primary School	2	16.5		
0200	Albrighton Primary (Junior) School	1	16.5		
0230	Alveley Primary School	1	12.5		
0260	Baschurch C.E. (Aided) Primary School	1	11.5		
0270	Oakland Primary School	1	9		
0290	Longmeadow C.E. (Controlled) Primary School	2	16.5		
0300	Beckbury C.E. (Controlled) Primary School	1	6.5		
0335	Bicton C.E. Primary School	2	6.5		
0340	Bishop's Castle Primary School	1	11.5		
0350	Bitterley C.E. Primary School	1	4		
0360	Bomere Heath C.E. (Controlled) Primary School	1	9		
0380	Castlefields Primary School	1	16.5		
0390	St John's Catholic Primary School	1	16.5		
0400	St Leonard's C.E. Primary School	1	15		
0420	St Mary's Bluecoat C.E. Primary School	1	19		
0430	Brockton C.E. Primary School	1	4		
0440	Broseley C.E. Primary School	1	14		
0460	John Wilkinson Primary School	1	12.5		
0470	St. Mary's C.E. (Aided) Primary School	1	11.5		
0480	Buildwas Primary School	1	7.5		
0630	Church Preen Primary School	2	10		
0640	St Lawrence C.E. Primary School	1	12.5		
0660	Claverley C.E. Primary School	1	19		
0680	Cleobury Mortimer Primary School	2	15		
0710	St George's C.E. School	1	12.5		
0730	Cockshutt C.E. (Controlled) Primary School	1	5		
0740	Condover C.E. Primary School	1	2.5		
0760	Corvedale C.E. Primary School	1	14		
0770	Christ Church C.E. Primary School	1	15		
0825	Brown Clee C.E. Primary School	1	12.5		
0830	Dorrington C.E. Primary School	1	6.5		
0910	Ellesmere Primary School	1	12.5		
0930	Trinity C.E. Primary School	1	10		
0940	Gobowen Primary School	1	14		
0970	St Thomas & St Annes C.E. Primary School	1	9		
1010	Highley Primary School	1	14		
1020	Hinstock Primary School	1	10		
1030	Hodnet Primary School	1	14		
1080	Hope C.E. Primary School	1	9		
1120	Ifton Heath Primary School	1	7.5		
1170	Kinnerley C.E. (Controlled) Primary School	1	15		
1200	Longden C.E. Primary School	1	9		
1235	St Laurence C.E. Primary School	1	14		
1240	Ludlow Infant School	1	4		
1250	Ludlow Junior School	1	15		
1300	Longlands Primary School	1	19		
1310	Market Drayton Infant And Nursery School	1	15		
1320	Market Drayton Junior School	2	22.5		
1350	Minsterley Primary School	1	7.5		
1365	Morda C.E. (Voluntary Controlled) School	1	2.5		
1370	Moreton Say C.E. (Controlled) Primary School	1	7.5		

Tender IOC 003

Fan Cleaning/Kitchen Extract Fans 2012/201

Property Pricing Schedule

Prop No	Property Name	No of Cleans	Indicative No of Hours to clean	Cost per Clean	Annual Total Cost
1410	Much Wenlock Primary School	1	15		
1420	Myddle C.E. Primary School	1	12.5		
1440	Newcastle C.E. Primary School	1	7.5		
1510	Newtown C.E. Primary School	1	9		
1520	Norbury Primary School	1	3.5		
1540	Norton-in-hales C.E. (Voluntary Controlled) Primary	1	7.5		
1560	Onny C.E. Primary School	1	12.5		
1580	Beechgrove C.E. (voluntary Controlled) Junior Sch	1	15		
1600	Woodside Primary School	2	19		
1610	Our Lady & St. Oswald's Catholic Primary School	1	10		
1615	The Meadows Primary School	1	15		
1620	Bryn Offa C.E. (Controlled) Primary School	1	15		
1630	Pontesbury C.E. Primary School	1	10		
1650	Prees C.E. (Controlled) Primary School	1	15		
1720	St Mary's C.E. Primary School	1	14		
1730	Shawbury Primary School	1	16.5		
1770	St Andrew's C.E. Primary School	1	14		
1790	Shifnal Primary School	1	14		
1800	Belvidere Primary School	1	14		
1810	Coleham Primary School	1	14		
1840	Crowmoor Primary School	1	10		
1860	Greenacres Primary School	1	15		
1865	Greenfields Primary School	1	14		
1870	Harlescott Junior School	1	12.5		
1910	Holy Cross C.E. Junior School	1	12		
1950	Meole Brace Junior School	2	11.5		
1970	Mount Pleasant Junior School	1	11.5		
1980	Oxon C.E. Primary School	1	14		
1995	Radbrook Primary School	1	11.5		
2000	St George's Junior School	2	14		
2010	St Giles' C.E. Primary School	1	12.5		
2030	St Mary's Catholic Primary School	1	17.5		
2050	Springfield Infant School	2	15		
2060	Sundorne Infant School	1	9		
2075A	The Wilfred Owen School	2	14		
2075B	Severdale School	1	14		
2090	Woodfield Infant School	1	11.5		
2100	Stiperstones C.E. Primary School	1	4.5		
2140	Stokesay Primary School	1	12.5		
2150	Stoke-on-tern Primary School	1	15		
2790	Tilstock C.E. (Controlled) Primary School	1	5		
2800	Trefonen C.E. (Controlled) Primary School	1	12.5		
2810	St Lucia's C.E. (Controlled) Primary School	1	10		
2850	St Peter's C.E. (Controlled) Primary School	2	12.5		
2870	St Mary's C.E. Primary School	1	9		
2900	Weston Rhyn Primary School	1	15		
2910	Whitchurch C.E. Infant School	1	14		
2920	Whitchurch C.E. (Controlled) Junior School	1	14		
2930	Whittington C.E. (Aided) Primary School	1	11.5		
2940	Whixall Primary School	1	7.5		
2950	Wistanstow C.E. Primary School	1	11.5		
2960	Woore Primary School	1	16.5		

Tender IOC 003
Fan Cleaning/Kitchen Extract Fans 2012/201
Property Pricing Schedule

Prop No	Property Name	No of Cleans	Indicative No of Hours to clean	Cost per Clean	Annual Total Cost
2980	Worfield Endowed C.E. Primary School	1	11.5		
2990	Worthen C.E. Primary School	1	10		
3100	The Corbet School	2	21.5		
3120	The Community College	1	19		
3150	Bridgnorth Endowed School	1	29		
3190	Oldbury Wells School (West)	2	26.5		
3210	Church Stretton School	1	21.5		
3220	Lacon Childe School	1	21.5		
3250	Lakelands School & Sports College	1	15		
3300	Ludlow C.E. School	1	21.5		
3320	The Grove School	1	19		
3320	The Grove School - Grove House	1	6		
3410	The Marches School and Technology College	2	21.5		
3480	Mary Webb School & Science College	1	27.5		
3500	Rhyn Park School and Performance Arts College	1	25		
3520	Idsall School	1	27.5		
3550	The Priory School, a Business and Enterprise College	2	24		
3560	The Wakeman School	1	19		
3580	Belvidere School	1	17.5		
3610	Sundorne School and Sports College	1	21.5		
3620	Grange School and Arts College	2	24		
3640	Meole Brace School Science College	1	27.5		
3840	New College	1	27.5		
3890	Thomas Adams School	1	27.5		
3900	Thomas Adams School	1	15		
3930	Sir John Talbot's Technology College	1	22.5		
4510A	The Coffee Shop	1	10		
4670	Sundorne Youth Centre	1	40		
4671	Harlescott Grange Youth Centre	1	6.5		
5330	Telford Stafford Park Central Fire Station	1	9		
6320	Shropshire County Council	3	36		
6350	The Salop UNISON Club	2	22.5		
6572	Chelmaren	1	14		
6770	Shrewsbury Kempsfield Hostel	1	16.5		
6771	Aquamira	1	14		
6800	The Elms House Hostel	1	10		
6810	The Grange Centre	1	14		
6893	Ellesmere Meres Daycare Centre	1	14		
7140	Shrewsbury Crowmoor House Eph	2	19		
9307	Secret Hills Discovery Centre	1	12.5		
NSDC020	Wem Town Hall	1	7.5		
NSDC047	Edinburgh House	1	7.5		

Cost per hour: £

£0.00

Extended Cleans - 2 man team hourly rate: £

Company Name: Date:

Signature: Print Name:

Tender IOC 003
Fan Cleaning/Kitchen Extract Fans 2012/201
Property Pricing Schedule

Prop No	Property Name	No of Cleans	Indicative No of Hours to clean	Cost per Clean	Annual Total Cost
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Properties all correct as at 15/06/11 - JCT

3

Comments
14/07/11 increased to 2 cleans

14/07/11 increased to 2 cleans

3

Comments
20/06/11 - added - JCT

20/06/11 - added - JCT

...

3

<p>Comments</p>

INDICATIVE SCHEDULE

DO NOT USE



Shropshire County Council
Property Maintenance Group

The Shirehall
Abbey Foregate
SHREWSBURY
Shropshire
SY2 6ND

Fan Cleaning Order By Property Number

This report has been produced on the [genes1s] Property Management System maintained by Shropshire ~~County~~ Council Property Maintenance Group. Any queries concerning the concurrency or interpretation of the data should be referred to Property Maintenance Group, Shropshire ~~County~~ Council

[genes1s] Report - Copyright © 25 October 2011

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
0180	St Mary's C.E. (Controlled) Primary School Shaw Lane Albrighton Wolverhampton WV7 3DS Tel : 01902/372885	14/09/2011				2	
0200	Albrighton Primary School (formerly Junior) Newhouse Lane Albrighton Wolverhampton WV7 3QS Tel : 01902/372267	11/05/2011				1	
0230	Alveley Primary School Daddlebrook Road Alveley Bridgnorth Shropshire WV15 6JT Tel : 01746/780284	23/03/2011				1	
0260	Baschurch C.E. (Aided) Primary School Eyton Lane Baschurch Shrewsbury SY4 2AU Tel : 01939/260443	06/04/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
0270	Oakland Primary School Glebe Road Bayston Hill Shrewsbury SY3 0EG Tel : 01743 872118	11/07/2011				1	
0290	Longmeadow C.E. (Controlled) Primary School Long Meadow Bayston Hill Shrewsbury Shropshire SY3 0NU Tel : 01743 874829	05/05/2010	06/12/2010			2	
0300	Beckbury C.E. (Controlled) Primary School Badger Lane Beckbury Shifnal Shropshire TF11 9DQ Tel : 01952 750287	06/10/2010				1	
0335	Bicton C.E. Primary School Bicton Lane Bicton Shrewsbury Shropshire SY3 8EH Tel : 01743 850212	14/09/2011	19/03/2008			2	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
0340	Bishop's Castle Primary School Oak Meadow Bishops Castle SY9 5AY Tel : 01588/638522	21/10/2010				1	
0350	Bitterley C.E. Primary Shool Bitterley Ludlow Shropshire SY8 3HF Tel : 01584/890228	21/10/2010				1	
0360	Bomere Heath C.E. (Controlled) Primary School The Crescent Bomere Heath Shrewsbury SY4 3PQ Tel : 01939/290359	07/04/2011				1	
0380	Castlefields Primary School Castlefields Bridgnorth Shropshire WV16 5DQ Tel : 01746/764072	18/03/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
0390	St John's Catholic Primary School Innage Gardens Bridgnorth Shropshire WV16 4HW Tel : 01746/762061	07/07/2011				1	
0400	St Leonard's C.E. Primary School Innage Lane Bridgnorth Shropshire WV16 4HL Tel : 01746/762781	11/05/2011				1	
0420	St Mary's Bluecoat C.E. Primary School The Grove Bridgnorth Shropshire WV15 5EQ Tel : 01746/763455	21/01/2011				1	
0430	Brockton C.E. Primary School Brockton Much Wenlock Shropshire TF13 6JR Tel : 01746 785671	09/06/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
0440	Broseley C.E. Primary School Dark Lane Broseley Telford TF12 5LW Tel : 01952/882673	05/07/2011				1	
0460	John Wilkinson Primary School Coalport Road Broseley Telford TF12 5AN Tel : 01952/882950	05/07/2011				1	
0470	St. Mary's C.E. (Aided) Primary School Bucknell Ludlow Shropshire SY7 0AA Tel : 01547/530264	05/10/2010				1	
0480	Buildwas Primary School Buildwas Telford TF8 7DA Tel : 01952/432135	08/04/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
0630	Church Preen Primary School Church Preen Church Stretton Shropshire SY6 7LH Tel : 01694/771359	28/04/2010	13/12/2010			2	
0640	St Lawrence C.E. Primary School Shrewsbury Road Church Stretton Shropshire SY6 6EX Tel : 01694 722682	16/09/2011				1	
0660	Claverley C.E. Primary School Claverley Wolverhampton Staffordshire WV5 7DT Tel : 01746/710636	05/07/2011				1	
0680	Cleobury Mortimer Primary School Langland Road Cleobury Mortimer Kidderminster, worcestershire DY14 8PE Tel : 01299 270313	28/09/2009				2	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
0710	St George's C.E. School School Road Clun Craven Arms Shropshire SY7 8JQ Tel : 01588 640229	05/10/2010				1	
0730	Cockshutt C.E. (Controlled) Primary School Cockshutt Ellesmere Shropshire SY12 0JE Tel : 01939 270616	27/04/2011				1	
0740	Condover C.E. Primary School Condover Shrewsbury SY5 7AA Tel : 01743/872108	01/07/2011				1	
0760	Corvedale C.E. Primary School Diddlebury Craven Arms Shropshire SY7 9DH Tel : 01584 841630	15/09/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
0770	Christ Church C.E. Primary School Sheinton Road Cressage Shrewsbury SY5 6DH Tel : 01952/510383	19/10/2010				1	
0825	Brown Clee C.E. Primary School Station Road Ditton Priors Bridgnorth Shropshire WV16 6SS Tel : 01746/712652	24/03/2011				1	
0830	Dorrington C.E. Primary School Church Road Dorrington Shrewsbury SY5 7JL Tel : 01743/718462	01/07/2011				1	
0910	Ellesmere Primary School Elson Road Ellesmere Shropshire SY12 0BE Tel : 01691 622288	16/03/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
0930	Trinity C.E. Primary School Ford Shrewsbury SY5 9LG Tel : 01743/850227	20/05/2011				1	
0940	Gobowen Primary School School Lane Gobowen Oswestry Shropshire SY11 3LD Tel : 01691/661343	08/04/2011				1	
0970	St Thomas & St Annes C.E. Primary School Hanwood Shrewsbury SY5 8JN Tel : 01743/860400	19/10/2010				1	
1010	Highley Primary School Grassmere Drive Highley Bridgnorth Shropshire WV16 6EH Tel : 01746/861541	05/07/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1020	Hinstock Primary School Hinstock Market Drayton Shropshire TF9 2TE Tel : 01952/550220	09/12/2010				1	
1030	Hodnet Primary School Shrewsbury Street Hodnet Market Drayton Shropshire TF9 3NS Tel : 01630/685300	09/12/2010				1	
1080	Hope C.E. Primary School Hope Minsterley Shrewsbury SY5 0JB Tel : 01743/891355	01/07/2011				1	
1120	Ifton Heath Primary School Overton Road St Martins Oswestry Shropshire SY11 3DH Tel : 01691/773494	20/04/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1170	Kinnerley C.E. (Controlled) Primary School Kinnerley Oswestry Shropshire SY10 8DF Tel : 01691/682289	20/05/2011				1	
1200	Longden C.E. Primary School Plealey Road Longden Shrewsbury SY5 8EX Tel : 01743/860480	23/11/2010				1	
1235	St Laurence C.E. Primary School Jockeyfields Ludlow Shropshire SY8 1TP Tel : 01584/872766	07/09/2011				1	
1240	Ludlow Infant School Sandpits Road Ludlow Shropshire SY8 1HG Tel : 01584/872765	08/07/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1250	Ludlow Junior School Clee View Ludlow Shropshire SY8 1HX Tel : 01584 873602	08/07/2011				1	
1300	Longlands Primary School Linden Way Fairfields Market Drayton Shropshire TF9 1QU Tel : 01630/652312	04/04/2011				1	
1310	Market Drayton Infant And Nursery School Longslow Road Market Drayton Shropshire TF9 3BA Tel : 01630/652909	16/12/2010				1	
1320	Market Drayton Junior School Alexandra Road Market Drayton Shropshire TF9 3HU Tel : 01630/652769	22/04/2010	12/09/2011			2	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1350	Minsterley Primary School Minsterley Shrewsbury SY5 0BE Tel : 01743/791398	01/02/2011				1	
1365	Morda C.E. (Voluntary Controlled) School Morda Oswestry Shropshire SY10 9NR Tel : 01691/652025	22/11/2010				1	
1370	Moreton Say C.E. (Controlled) Primary School Moreton Say Market Drayton Shropshire TF9 3RS Tel : 01630 638465	16/12/2010				1	
1410	Much Wenlock Primary School Racecourse Lane Much Wenlock Shropshire TF13 6JG Tel : 01952 727634	08/04/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1420	Myddle C.E. Primary School Myddle Shrewsbury SY4 3RP Tel : 01939/290834	10/12/2010				1	
1440	Newcastle C.E. Primary School Newcastle Craven Arms Shropshire SY7 8QL Tel : 01588 640260	05/10/2010				1	
1510	Newtown C.E. Primary School Newtown Wem Shrewsbury SY4 5NU Tel : 01939/233353	07/04/2011				1	
1520	Norbury Primary School Norbury Bishops Castle Shropshire SY9 5EA Tel : 01588 650207	24/11/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1540	Norton-in-hales C.E. (Voluntary Controlled) Primary Sch' Norton-in-hales Market Drayton Shropshire TF9 4AT Tel : 01630/653084	17/12/2010				1	
1560	Onny C.E. Primary School Onibury Craven Arms Shropshire SY7 9AW Tel : 01584 856320	15/09/2011				1	
1580	Beechgrove C.E. (voluntary Controlled) Junior Sch Beech Grove Oswestry Shropshire SY11 2PU Tel : 01691/654832	04/10/2010				1	
1600	Woodside Primary School Gittin Street Woodside Oswestry Shropshire SY11 1DT Tel : 01691/652446	08/06/2011	04/10/2010			2	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1610	Our Lady & St. Oswald's Catholic Primary School Upper Brook Street Oswestry Shropshire SY11 2TG Tel : 01691/652849	25/11/2010				1	
1615	The Meadows Primary School Harlech Road Oswestry Shropshire SY11 2EA Tel : 01691/656080	08/04/2011				1	
1620	Bryn Offa C.E. (Controlled) Primary School Rockwell Lane Pant Oswestry Shropshire SY10 9QR Tel : 01691/830621	13/05/2011				1	
1630	Pontesbury C.E. Primary School Bogey Lane Pontesbury Shrewsbury SY5 0TF Tel : 01743/790226	11/10/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1650	Prees C.E. (Controlled) Primary School Cross End Prees Whitchurch Shropshire SY13 2ER Tel : 01948/840209	14/12/2010				1	
1720	St Mary's C.E. Primary School Dawsons Rough Shawbury Shropshire SY4 4PF Tel : 01939/250487	12/05/2011				1	
1730	Shawbury Primary School Church Road Shawbury Shropshire SY4 4JR Tel : 01939/250323	18/01/2011				1	
1770	St Andrew's C.E. Primary School Park Lane Shifnal Shropshire TF11 9HD Tel : 01952 460226	05/04/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1790	Shifnal Primary School Currier's Lane Shifnal Shropshire TF11 8EJ Tel : 01952/460500	05/04/2011				1	
1800	Belvidere Primary School Tenbury Drive Telford Estate Shrewsbury SY2 5YB Tel : 01743/365211	06/10/2010				1	
1810	Coleham Primary School Greyfriars Road Shrewsbury SY3 7EN Tel : 01743/362668	07/07/2011				1	
1840	Crowmoor Primary School Crowmere Road Shrewsbury Shropshire SY2 5JJ Tel : 01743 235549	13/09/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1860	Greenacres Primary School Rutland Harlescott Grange Shrewsbury SY1 3QG Tel : 01743/464570	02/12/2010				1	
1865	Greenfields Primary School Hemsworth Way Ellesmere Road Shrewsbury SY1 2AH Tel : 01743/236397	04/07/2011				1	
1870	Harlescott Junior School Featherbed Lane Shrewsbury Shropshire SY1 4QN Tel : 01743 462087	04/07/2011				1	
1910	Holy Cross C.E. Junior School Wenlock Road Shrewsbury SY2 6LE Tel : 01743/356283	20/03/2009				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
1950	Meole Brace Junior School Church Road Meole Brace Shrewsbury SY3 9HG Tel : 01743/351027	14/09/2011	04/03/2011			2	
1970	Mount Pleasant Junior School Whitemere Road Shrewsbury SY1 3BY Tel : 01743/343983	16/09/2011				1	
1980	Oxon C.E. Primary School Racecourse Lane Bicton Heath Shrewsbury SY3 5BJ Tel : 01743/351948	29/09/2010				1	
1995	Radbrook Primary School Bank Farm Road Shrewsbury SY3 6DU Tel : 01743/232895	12/10/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
2000	St George's Junior School Woodfield Road Copthorne Shrewsbury SY3 8LU Tel : 01743/357133	07/07/2011	05/01/2011			2	
2010	St Giles' C.E. Primary School Portland Crescent Shrewsbury Shropshire SY2 5NJ Tel : 01743 356579	26/04/2010				1	
2030	St Mary's Catholic Primary School New Park Road Castlefields Shrewsbury Shropshire SY1 2SP Tel : 01743/351032		06/03/2003			1	
2050	Springfield Infant School Mereseide Wenlock Road Shrewsbury SY2 6LE Tel : 01743/343916	01/04/2011				2	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
2060	Sundorne Infant School Corndon Crescent Shrewsbury Shropshire SY1 4LE Tel : 01743 362519	04/07/2011				1	
2075A	The Wilfred Owen School Woodcote Way Shrewsbury Shropshire SY2 5SH Tel : 01743 282360	27/04/2010	06/12/2010			2	
2075B	Severndale School Woodcote Way Shrewsbury Shropshire SY2 5SH Tel : 01743 281600	09/01/2007				1	
2090	Woodfield Infant School Woodfield Road Copthorne Shrewsbury SY3 8LU Tel : 01743/343812	07/12/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
2100	Stiperstones C.E. Primary School Snailbeach Shrewsbury Shropshire SY5 0LZ Tel : 01743 791207	11/10/2010				1	
2140	Stokesay Primary School Market Street Craven Arms Shropshire SY7 9NW Tel : 01588/672275	13/09/2010				1	
2150	Stoke-on-tern Primary School Rosehill Rd Stoke Heath Market Drayton Shropshire TF9 2LF Tel : 01630 638332	29/04/2010				1	
2790	Tilstock C.E. (Controlled) Primary School Tilstock Whitchurch Shropshire SY13 3JL Tel : 01948/880347	01/12/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
2800	Trefonen C.E. (Controlled) Primary School Trefonen Oswestry Shropshire SY10 9DY Tel : 01691/652960	13/05/2011				1	
2810	St Lucia's C.E. (Controlled) Primary School Upton Magna Shrewsbury SY4 4TZ Tel : 01743/709652	03/11/2010				1	
2850	St Peter's C.E. (Controlled) Primary School Shrubbery Gardens Wem Shrewsbury SY4 5BX Tel : 01939/232292	11/07/2011	16/03/2011			2	
2870	St Mary's C.E. Primary School Westbury Shrewsbury Shropshire SY5 9QX Tel : 01743 884411	20/10/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
2900	Weston Rhyn Primary School Weston Rhyn Oswestry Shropshire SY10 7SR Tel : 01691/773429	22/11/2010				1	
2910	Whitchurch C.E. Infant School Station Road Whitchurch Shropshire SY13 1RJ Tel : 01948 662905	01/12/2010				1	
2920	Whitchurch C.E. (Controlled) Junior School Salisbury Road Whitchurch Shropshire SY13 1RX Tel : 01948 662255	30/11/2009				1	
2930	Whittington C.E. (Aided) Primary School Station Road Whittington Oswestry Shropshire SY11 4DA Tel : 01691/662269	17/01/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
2940	Whixall C.E. (Controlled) Primary School Whixall Whitchurch Shropshire SY13 2SB Tel : 01948/880330	06/07/2011				1	
2950	Wistanstow C.E. Primary School Wistanstow Craven Arms Shropshire SY7 8DQ Tel : 01588 673347	16/09/2011				1	
2960	Woore Primary School London Road Woore, Crewe Cheshire CW3 9SQ Tel : 01630/647373	14/12/2010				1	
2980	Worfield Endowed C.E. Primary School Main Street Worfield Bridgnorth Shropshire WV15 5LF Tel : 01746 716606	15/11/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
2990	Worthen C.E. Primary School Worthen Shrewsbury SY5 9HT Tel : 01743/891320	19/10/2010				1	
3100	The Corbet School Eyton Lane Baschurch Shrewsbury SY4 2AX Tel : 01939/260296	06/07/2011				2	
3120	The Community College Brampton Road Bishops Castle Shropshire SY9 5AY Tel : 01588/638257	25/07/2011				1	
3150	Bridgnorth Endowed School Northgate Bridgnorth Shropshire WV16 4ER Tel : 01746/762103	15/12/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
3190	Oldbury Wells School (West) Oldbury Wells Bridgnorth Shropshire WV16 5JD Tel : 01746/765454	17/08/2011	04/02/2011			2	
3210	Church Stretton School Shrewsbury Road Church Stretton Shropshire SY6 6EX Tel : 01694/722209	07/07/2011				1	
3220	Lacon Childe School Love Lane Cleobury Mortimer Shropshire DY14 8PE Tel : 01299/270312	15/10/2010				1	
3250	Lakelands School & Sports College Oswestry Road Ellesmere Shropshire SY12 0EA Tel : 01691 622543	29/11/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
3300	Ludlow C.E. School Bromfield Road Ludlow Shropshire SY8 1GJ Tel : 01584/872691	14/12/2010				1	
3320	The Grove School Newcastle Road Market Drayton Shropshire TF9 1HF Tel : 01630/652121	15/06/2011				1	
3480	Mary Webb School & Science College Pontesbury Shrewsbury SY5 0TG Tel : 01743/792100	13/12/2010				1	
3500	Rhyn Park School and Performance Arts College St Martins Oswestry Shropshire SY10 7BD Tel : 01691 776500	25/11/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
3520	Idsall School Coppice Green Lane Shifnal Shropshire TF11 8PD Tel : 01952/468400	17/11/2010				1	
3550	The Priory School, a Business and Enterprise College Longden Road Shrewsbury SY3 9EE Tel : 01743 284000	13/06/2011	07/12/2010			2	
3560	The Wakeman School Abbey Foregate Shrewsbury SY2 6AA Tel : 01743/365771	13/09/2011				1	
3580	Belvidere School Crowmere Road Shrewsbury Shropshire SY2 5LA Tel : 01743 235073	19/01/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
3610	Sundorne School and Sports College Corndon Crescent Shrewsbury Shropshire SY1 4LL Tel : 01743 276700	30/11/2010				1	
3620	Grange School and Arts College Worcester Road Harlescott Shrewsbury Shropshire SY1 3LP Tel : 01743 445493	04/07/2011				2	
3640	Meole Brace School Science College Longden Road Meole Brace Shrewsbury Shropshire SY3 9DW Tel : 01743 235961	08/12/2010				1	
3840	New College King Street Wellington Telford TF1 1NY Tel : 01952/641892	30/08/2010				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
3890	Thomas Adams School Lowe Hill Road Wem Shropshire SY4 5UB Tel : 01939 237000	03/12/2010				1	
3900	Thomas Adams School Noble Street Wem Shropshire SY4 5UB Tel : 01939 237000	03/12/2010				1	
3930	Sir John Talbot's Technology College Heath Road Whitchurch Shropshire SY13 2BY Tel : 01948/660600	09/09/2011				1	
4510A	The Coffee Shop C/o The Gateway Chester Street Shrewsbury SY1 1NB Tel : 01743/367614	01/07/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
4670	Sundorne Youth Centre Sundorne Road Shrewsbury Shropshire SY1 4RG Tel : 01743 344500	12/08/2011				1	
4671	Harlescott Grange Youth Centre Mount Pleasant Road Shrewsbury Shropshire SY1 3SW Tel : 01743 344800	25/11/2010				1	
5330	Telford Stafford Park Central Fire Station Stafford Park Telford TF3 3BW Tel : 01952/201146	04/07/2011				1	
6320	Shropshire Council - The Shirehall Abbey Foregate Shrewsbury Shropshire SY2 6ND Tel : 01743 251000	12/06/2010	07/11/2009	13/03/2010		3	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
6350	The Salop UNISON Club Abbey Foregate Shrewsbury Shropshire SY2 6ND Tel : 01743 353659	05/07/2011	04/02/2011			2	
6572	Chelmaren Shrewsbury Road Bomere Heath Shrewsbury Shropshire SY4 3NT Tel : 01939 290026	12/05/2009				1	
6770	Shrewsbury Kempsfield Hostel Primrose Drive Sutton Park Shrewsbury SY3 7TP Tel : 01743/246033	30/09/2009				1	
6771	Aquamira Primrose Drive Sutton Park Shrewsbury SY3 7TP Tel : 01743/355984	19/01/2011				1	

personal info

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
6800	The Elms House Hostel Belvidere Avenue Shrewsbury Shropshire SY2 5PE Tel : 01743 356127	02/12/2010				1	
6893	Ellesmere Meres Daycare Centre Ellesmere Cottage Hospital Ellesmere Shropshire SY12 0AE Tel : 01691/622584	20/07/2010				1	
7140	Shrewsbury Crowmoor House Eph Frith Close Monkmoor Shrewsbury SY2 5XW Tel : 01743/235835	27/04/2011				2	
9307	Secret Hills Discovery Centre School Road Craven Arms Shropshire SY7 9RS Tel : 01588 676000	04/12/2010				1	

Property Number	Name/Address/Tel	1st Clean	2nd Clean	3rd Clean	4th Clean	Number Of Cleans	Surveyor
NSDC020	Wem Town Hall and Information Link High Street WEM Shropshire SY4 5DG Tel : 01939 237019					1	
NSDC047	Edinburgh House New Street WEM Shropshire SY4 5DB Tel : 01939 237561	16/12/2010				1	

End of Report



Tender Response Document

IOC 003 - ROUTINE CLEANING OF KITCHEN EXTRACT FANS & ASSOCIATED CANOPIES, FILTERS & DUCTWORK

Name of TENDERING
ORGANISATION
(please insert)

Shropshire Council Tender Response Document

Contract Description:

The contract will consist of the routine cleaning of kitchen extract fans and associated canopies, filters and ductwork Contractors to work as required in Council properties and those of other external clients in the provision of this service.

The contract will be for an initial period of 1 year commencing on 1st April 2012 with the option to extend for a further period of 3 years.

Instructions for the completion of this document

1. This document must be completed in its entirety with responses being given to all questions. If you are unsure of any section and require further clarification, please contact: _____, Procurement Manager. Commissioning & Procurement, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND 01743 252993 or via email quoting the contract reference to procurement@shropshire.gov.uk
2. Tenderers must also complete and sign the four certificates in Sections A1 to A4. These must be signed;
 - a) Where the tenderer is an individual, by that individual;
 - b) Where the tenderer is a partnership, by two duly authorised partners;
 - c) Where the tenderer is a company, by two directors or by a director and the secretary of the company, such persons being duly authorised for the purpose.
3. All questions require specific responses from you relating to the organisation named in Section B Question 1.1. All information supplied must be accurate and up to date. The Council reserves the right to refuse to consider your application if the Tender Response Document is not fully completed or is found to be inaccurate.
4. Where copies of certificates and other details are requested **a copy must** accompany the **hard copy** of your Tender Response Document.

Contents

Section	Description	Page
A1	Form of Tender	5
A2	Non-Canvassing Certificate	6
A3	Non-Collusive Tendering Certificate	7
A4	Declaration of Connection with Officers or Elected Members of the Council	8
You must sign all 4 certificates in sections A1 to A4		
B	Applicant Organisation Details	9

C	Financial & Insurance Information	11
D	Outstanding Claims & Contract Terminations	13
E	Health & Safety and Equal Opportunities	14
F	Contract Experience and References	20
G	Accreditations and Skills Level	23
H	Tender Schedule – Quotation Sheet	25

Award Criteria

Tenderers will be evaluated on the answers they provide in the 'Tender Response Document'. The following award criteria is made up of 'pass/fail' (selection) questions and 'weighted marked' (award) questions and shows how each section is to be marked.

Selection Criteria - Pass/Fail Questions

This information will be provided for proof of compliance and will be judged on a pass or fail basis. Tenderers must comply with these issues to demonstrate their proven competence, financial stability, resources and other arrangements. Questions marked 'For information only' will not be assessed, however they must still be answered in full.

Section / Question No.	Selection Criteria
Section B / Q 1 & 2	Applicant details – For information only
Section C / Q 1 & 2	Adequate Financial Stability & Insurance. Questions 1.1 & 1.2 are mandatory requirements
Section D / Q1 & 2	Outstanding Claims / County Court Judgements
Section E / Q 1 & 2	Adequate Health & Safety and Equal Opportunities. Question 1.2 is a mandatory requirement
Section F / Q 1, 2.1, 2.2, 2.4 & 2.5	Adequate experience, number of staff and CRB checking processes
Section G / Q 1 & 1.2	Accreditations & Skills Level and Quality Assurance

Section C Financial viability: Responses will be analysed and evaluated by the Authority's Audit sections and will include checks via an independent agency (currently Equifax).

If the financial analysis of the Applicant (please note financial information provided by consortium members will be evaluated to assess the Applicant consortium as a whole) gives cause for concern as to its ability to deliver the Contract, the Applicant will fail this section.

If the financial analysis of the Applicant does not give any cause for concern as to its ability to deliver the Contract – it shall be deemed to have passed the section.

Please note the Contracting Authority reserves the right to further check the Financial Stability and Capacity of an applicant prior to any award of contract in the manner set out above in order to ensure that they still pass that requirement.

Section D Outcome of previous contracts: If in the opinion of the Contracting Authority the nature and level of outstanding claims and previous contract early terminations casts serious doubt on the Applicant's ability to perform this contract, they may be excluded.

Section E Health & Safety and Equalities: If in the opinion of the Contracting Authority the responses in this section are sufficiently poor as to cast serious doubt on the Applicant's abilities to perform this contract safely or to perform this contract with due regard for equalities, they may be excluded.

Section F Experience and References: If, in the opinion of the Contracting Authority the responses in this section are sufficiently poor as to cast serious doubt on the Applicant's abilities to perform this contract they may be excluded.

Section G Accreditations & Skills Level and Quality Assurance: If, in the opinion of the Contracting Authority the responses in this section are sufficiently poor as to cast serious doubt on the Applicant's abilities to perform this contract they may be excluded.

Award Criteria – Weighted Marked Questions

Tenders will be evaluated on the answers provided in this Tender Response Document and judged against the criteria shown in the table below. The following award criteria is made up of 'Quality' and 'Price' and shows how each criteria is to be weighted against each other.

Section / Question No.	Award Criteria	Weighting / Max Marks Available
Price 60% (300 marks)		
Section H / Q 1.1	Clean Cost per hour (2 man team)	210 max marks
Section H / Q 1.2	Hourly rate and Call out cost	90 max marks
Total for price		300 max marks
Quality 40% (200 marks)		
Section C / Q 2.2	Proportion of business in this supply	10 max marks
Section F / Q 2.3	Qualifications of Individual	50 max marks
Section F / Q 2.6	Quality of Reports	60 max marks
Section F / Q 2.7	Quality of Method Statement	80 max marks
Total for quality		200 max marks

Quality Questions/ Scoring Scheme

Questions within the quality sections shown above will be scored using the following scoring scheme. Each answer from the questions identified below will be given a mark between 0 and 10 with the following meanings:

Assessment	Mark	Interpretation
Excellent	10	<i>Exceeds the requirement. Exceptional demonstration by the Tenderer of how they will meet this requirement by their allocation of skills and understanding, resources and quality measures. Response identifies factors that demonstrate added value, with evidence to support the response.</i>
	9	
Good	8	<i>Satisfies the requirement with minor additional benefits Above average demonstration by the Tenderer of how they will meet this requirement by their allocation of skills and understanding, resources and quality measures. Response identifies factors that demonstrate added value, with evidence to support the response.</i>

	7	
Acceptable	6	<i>Satisfies the requirement. Demonstration by the Tenderer of how they will meet this requirement by their allocation of skills and understanding, resources and quality measures, with evidence to support the response.</i>
	5	
Minor Reservations	4	<i>Satisfies the requirement with minor reservations Some minor reservations regarding how the Tenderer will meet this requirement by their allocation of skills and understanding, resources and quality measures, with limited evidence to support the response.</i>
	3	
Serious Reservations	2	<i>Satisfies the requirement with major reservations. Considerable reservations regarding how the Tenderer will meet this requirement by their allocation of skills and understanding, resources and quality measures, with little or no evidence to support the response.</i>
	1	
Unacceptable	0	<i>Does not meet the requirement Does not comply and/or insufficient information provided to demonstrate how the Tenderer will meet this requirement by their allocation of skills and understanding, resources and quality measures, with little or no evidence to support the response.</i>

The use of odd numbers indicates an answer's allocated mark lies between definitions.

The tender receiving the highest mark will receive the full % available. Other tenders will receive a % that reflects the difference in the marks between those tenders and the tender receiving the highest mark.

Price Evaluation and scoring

The most competitively priced tender will receive the maximum mark for price being **300**.

Price makes up 60% of the total marks available. Price will be evaluated in two parts.

1/ Section H: Question 1.1 – total hourly clean cost per two man team (maximum marks of 210)

2/ Section H: Question 1.2 – total cost tendered (maximum marks of 90)

These two parts will be added together to reach a total score for price (maximum marks of 300)

The most competitive tender which meets the specification in each area will receive the full marks. Less competitive tenders will receive a % of the maximum mark that represents the difference in cost between that tender and the most competitively priced tender.

Section A:
1. Form of Tender

Form of Tender

Shropshire Council

IOC 003 – THE ROUTINE CLEANING OF KITCHEN EXTRACT FANS AND ASSOCIATED CANOPIES, FILTERS AND DUCTWORK

We confirm that this, our tender, represents an offer to Shropshire Council that if accepted in whole, or in part, will create a binding contract for the routine cleaning of kitchen extract fans and associated canopies, filters and ductwork at the prices and terms agreed and subject to the terms of the invitation to tender documentation and the General Terms and Conditions, copies of which we have received.

Signed Name.....

Date

Designation

Company.....

Address

.....

..... Post Code

Tel No Fax No

E-mail address

Web address

Section A:
2. Non-Canvassing Certificate

Non-Canvassing Certificate

To: Shropshire Council (hereinafter called “the Council”)

I/We hereby certify that I/We have not canvassed or solicited any member officer or employee of the Council in connection with the award of this Tender or any other Tender or proposed Tender for the Services and that no person employed by me/us or acting on my/our behalf has done any such act.

I/We further hereby undertake that I/We will not in the future canvass or solicit any member officer or employee of the Council in connection with the award of this Tender or any other Tender or proposed Tender for the Services and that no person employed by me/us or acting on my/our behalf will do any such act.

Signed (1) Status.....

Signed (2) Status.....

(For and on behalf of)

Date

Section A:
3. Non-Collusive Tendering Certificate

Non-collusive Tendering Certificate

To: Shropshire Council (hereinafter called “the Council”)

The essence of selective tendering is that the Council shall receive bona fide competitive Tenders from all persons tendering. In recognition of this principle:

I/We certify that this is a bona fide Tender, intended to be competitive and that I/We have not fixed or adjusted the amount of the Tender or the rates and prices quoted by or under or in accordance with any agreement or arrangement with any other person.

I/We also certify that I/We have not done and undertake that I/We will not do at any time any of the following acts:-

- (a) communicating to a person other than the Council the amount or approximate amount of my/our proposed Tender (other than in confidence in order to obtain quotations necessary for the preparation of the Tender for insurance); or
- (b) entering into any agreement or arrangement with any other person that he shall refrain from Tendering or as to the amount of any Tender to be submitted; or
- (c) offering or agreeing to pay or give or paying any sum of money, inducement or valuable consideration directly or indirectly to any person for doing or having done or causing or having caused to be done in relation to any other Tender or proposed Tender for the Services any act or omission.

Signed (1) Status.....

Signed (2) Status.....

(For and on behalf of)

Date

Section A:
4. Declaration of Connection with Officers or Elected Members of the Council

Are you or any of your staff who will be affected by this invitation to tender related or connected in any way with any Shropshire Council Elected Councillor or Employee?

Yes / No

If yes, please give details:

Name	Relationship

Please note:

This information is collected to enable the Council to ensure that tenders are assessed without favouritism. Whether or not you have a connection with elected members or employees will have no bearing on the success of your tender, but your tender will not be considered unless this declaration has been completed.

Signed (1)	Status.....
Signed (2)	Status.....
(For and on behalf of)	
Date	

Section B: Applicant Organisation Details

1.	Applicant Details	
1.1	Name of contracting Company/Organisation: Address: Postcode: Tel: Email:	
1.2	Registered name (if different from above): Registered Office Address: Postcode: Company registration number:	
1.3	Details of the individual completing this application and to which we may correspond: Name: Job title: Correspondence Address: Postcode: Tel: Email:	
1.4	Type of Organisation (please <u>tick</u> all those appropriate):	
(a)	Sole trader	<input type="checkbox"/>
(b)	Partnership	<input type="checkbox"/>
(c)	Private Limited Company	<input type="checkbox"/>
(d)	Public Limited Company	<input type="checkbox"/>
(e)	Charity/Social enterprise	<input type="checkbox"/>
(f)	Franchise	<input type="checkbox"/>
(g)	Public Sector Organisation	<input type="checkbox"/>

1.5	<p>Are you a Small or Medium Sized Enterprise (SME) <i>*An SME can be defined as an enterprise which employs fewer than 250 people</i></p> <p>If No, Please confirm you are an enterprise which employs more than 250 people</p>	<p>YES/NO</p> <p>YES/NO</p>
-----	---	-----------------------------

2.	Company History/Background	
2.1	Date Company established:	
2.2	Is the applicant a subsidiary of another company as defined by the Companies Act 1985?	YES/NO
2.3	<p>If YES to 2.2 give the following details of the Holding/Parent Company:</p> <p>Registered Name:</p> <p>Registered Address:</p> <p>Postcode:</p> <p>Registration Number:</p>	

Section C: Financial & Insurance Information

1. Insurance Details			
*	<p><i>Why do we need to know this?</i></p> <p><i>We need to ensure that all of our suppliers have adequate insurance. The Council has set minimum insurance requirements which all companies working with the Council must adhere to.</i></p> <p><i>Please note that on some limited occasions the council may agree to vary these levels dependant on the nature of the contract.</i></p>		
1.1 (a)	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">Please Confirm that you hold a minimum of £5,000,000 Public Liability Insurance (this is a mandatory requirement)</td> <td style="width: 20%; text-align: center;">YES/NO</td> </tr> </table>	Please Confirm that you hold a minimum of £5,000,000 Public Liability Insurance (this is a mandatory requirement)	YES/NO
Please Confirm that you hold a minimum of £5,000,000 Public Liability Insurance (this is a mandatory requirement)	YES/NO		
(b)	<p>Please detail the relevant policy information and state if any conditions or exceptions apply to the policy.</p> <p>Name of Insurance Company</p> <p>Date policy taken out</p> <p>Expiry date of the policy</p> <p>Policy number/reference</p> <p>Conditions/Exceptions</p> <p>.....</p> <p>.....</p>		
1.2 (a)	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">Please confirm that you hold a minimum of £5,000,000 Employer's Liability Insurance (this is a mandatory requirement)</td> <td style="width: 20%; text-align: center;">YES/NO</td> </tr> </table>	Please confirm that you hold a minimum of £5,000,000 Employer's Liability Insurance (this is a mandatory requirement)	YES/NO
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(b)	<p>Please detail the relevant policy information and state if any conditions or exceptions apply to the policy.</p> <p>Name of Insurance Company</p> <p>Date policy taken out</p> <p>Expiry date of the policy</p> <p>Policy number/reference</p> <p>Conditions/Exceptions</p> <p>.....</p> <p>.....</p>		
1.3	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">Please enclose photocopies of your Certificates of Insurance duly signed as authentic copies of the originals</td> <td style="width: 20%; text-align: center;">Enclosed YES/NO</td> </tr> </table>	Please enclose photocopies of your Certificates of Insurance duly signed as authentic copies of the originals	Enclosed YES/NO
Please enclose photocopies of your Certificates of Insurance duly signed as authentic copies of the originals	Enclosed YES/NO		

2. Financial Details																									
*	<p><i>Why do we need to know this?</i></p> <p><i>Financial details are required in order to check that your company has sufficient financial resources to undertake the contract. This information will also ensure that your company is in a stable position and is likely to fulfil the contract for the period required.</i></p> <p><i>How the Council evaluates this information will vary given the nature of the contract to be awarded.</i></p>																								
2.1	<p>Please provide a brief summary of your annual turnover and profit in the last 3 years. (Please insert figures – do not refer to attached accounts) Also provide copies of your last 3 years audited accounts. If audited accounts are not available please provide copies of your management accounts</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3" style="text-align: center;"><u>Company</u></th> <th style="text-align: center;">Accounts Enclosed</th> </tr> <tr> <th style="text-align: center;"><u>Year</u></th> <th style="text-align: center;"><u>Turnover</u></th> <th style="text-align: center;"><u>Profit(Loss)</u></th> <th></th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">2008/09</td> <td style="text-align: center;">£.....</td> <td style="text-align: center;">£.....</td> <td style="text-align: center;">YES/NO</td> </tr> <tr> <td style="text-align: center;">2009/10</td> <td style="text-align: center;">£.....</td> <td style="text-align: center;">£.....</td> <td style="text-align: center;">YES/NO</td> </tr> <tr> <td style="text-align: center;">2010/11</td> <td style="text-align: center;">£.....</td> <td style="text-align: center;">£.....</td> <td style="text-align: center;">YES/NO</td> </tr> <tr> <td></td> <td></td> <td style="text-align: center;">....</td> <td></td> </tr> </tbody> </table> <p>(If exact figures are not available please provide your best estimate of the figures required)</p>	<u>Company</u>			Accounts Enclosed	<u>Year</u>	<u>Turnover</u>	<u>Profit(Loss)</u>		2008/09	£.....	£.....	YES/NO	2009/10	£.....	£.....	YES/NO	2010/11	£.....	£.....	YES/NO			
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2009/10	£.....	£.....	YES/NO																						
2010/11	£.....	£.....	YES/NO																						
																								
2.2	<p>Please show below your company's turnover in the provision of the routine cleaning of kitchen extract fans and associated canopies, filters and ductwork, in the last three financial years. (Please insert figures – do not refer to attached accounts)</p> <p>(10 marks available for this question, you will be awarded the full 10 marks if your turnover for the last full year is at least 25% in the provision of kitchen extract fan cleaning; 24-20% = 8, 19-15% = 6, 14-10% = 4, 9-5% = 2 & below 5% = 0 marks).</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;"><u>Year</u></th> <th style="text-align: center;">Turnover in relation to Kitchen Extract Fan Cleaning</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">2008/09</td> <td style="text-align: center;">£.....</td> </tr> <tr> <td style="text-align: center;">2009/10</td> <td style="text-align: center;">£.....</td> </tr> <tr> <td style="text-align: center;">2010/11</td> <td style="text-align: center;">£.....</td> </tr> </tbody> </table> <p>(If exact figures are not available please provide your best estimate of the figures required)</p>	<u>Year</u>	Turnover in relation to Kitchen Extract Fan Cleaning	2008/09	£.....	2009/10	£.....	2010/11	£.....																
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Section D: Outstanding Claims and Contract Terminations

1. Outstanding Claims / County Court Judgements	
1.1	Do you have any outstanding claims, litigations or judgements against your organisation? YES/NO
1.2	If YES to 1.1 please provide further details.

2. Contract Terminations/Deductions	
2.1	Please give details of all contracts in the last 3 years which have been terminated early giving the name of the client company/authority, the date of termination and the reasons for termination.
2.2	Please give details of all fines, penalties or deductions incurred in the last 3 years as a result of non-performance under any contract.

Section E: Health & Safety and Equal Opportunities

1.	Health & Safety at Work	
*	<p><i>Why do we need to know this?</i></p> <p><i>We need to ensure that all companies that work with Shropshire Council are able to operate safely. We assess this by asking questions about arrangements at the contract stage and continue to monitor ongoing performance with all companies working on our behalf.</i></p> <p><i>Health & safety measures do not have to be expensive, time consuming or complicated – especially for smaller companies. In fact, safer and more efficient working practices can save money and greatly improve working conditions for employees. Shropshire Council is committed to promoting safe and proportionate working practices to companies as it recognises the benefits this can bring for companies competing for business both for local authority contracts and elsewhere.</i></p> <p><i>Information to help small companies is available on the Health and Safety Executive's (HSE) website.</i></p> <p><i>Health and Safety Executive's website: http://www.hse.gov.uk/</i></p> <p><i>Looking after your Business: http://www.hse.gov.uk/business/</i></p> <p><i>Getting Started Step-by-step: http://www.hse.gov.uk/business/must-do.htm</i></p>	
1.1	<p>Does your organisation have a formal health and safety policy or statement?</p> <p>*(if you employ 5 or more employees you are required to produce a Health and Safety Policy/Statement under the Health & Safety at Work Act 1974)</p> <p>Please tick here if copy enclosed <input type="checkbox"/></p>	YES/NO
1.2	<p>Do you currently have CHAS Accreditation, and external health and safety accreditation, (Contractors Health and Safety Assessment Scheme) OR and equivalent as mutually recognised under SSIP (Safety Schemes in Procurement)? Accepted certificates:- NHBC, EXOR, SAFE Contractor, SMAS Worksafe, Altius VA, Eurosafe UK, BSI OHSAS – 18001, Safe-T-Cert, FSG-Facilities Services Group & CHAS Accreditation</p> <p><u>This is Mandatory Requirement</u></p>	YES/NO
1.3	<p>If YES to 1.2 please supply the following details as well as a copy of any certificates.</p> <p>Accrediting Organisation:</p> <p>Reference No:</p> <p>Date accreditation expires or is to be renewed:</p> <p>Please tick here if a copy of certificate attached <input type="checkbox"/></p>	

1.4	Has your company been served with an enforcement notice or been prosecuted in the past 3 years for breaches of health and safety legislation?	YES/NO
1.5	If YES to 1.4 please give details of the prosecution or notice (and what measures you have taken to ensure the issue(s) will not re-occur).	
1.6	Do you routinely carry out Risk Assessments?	YES/NO
1.7	<p>If YES to 1.6 please state what has been assessed and provide an example. (At certain times, the Council may request copies of risk assessments, safe working procedure, or safety method statements.)</p> <p>Please tick here if an example is attached <input type="checkbox"/></p>	
1.8	Do you have a health and safety training programme for employees?	YES/NO
1.9	If YES to 1.8 please state what training has been given.	
1.10	Does your company monitor: (a) Accidents (b) Ill health caused by work (c) Health & Safety Performance	YES/NO YES/NO YES/NO
1.11	Does your company have a recognised health & safety management system? Please give details below:	YES/NO

1.12	<p>Please state how many accidents have been reported to your Enforcing Authority under RIDDOR (The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) in the last 2 years.</p> <table border="1" data-bbox="435 257 1018 456" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th colspan="2" style="text-align: center;">Total</th> </tr> </thead> <tbody> <tr> <td style="width: 50%;">No. of accidents reported under RIDDOR last year</td> <td style="width: 50%;"></td> </tr> <tr> <td>No. of accidents reported under RIDDOR this year</td> <td></td> </tr> </tbody> </table>		Total		No. of accidents reported under RIDDOR last year		No. of accidents reported under RIDDOR this year	
Total								
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1.13	<p>Does your company consult with employees on health and safety?</p> <p>If YES, please give details below.</p>	YES/NO						
1.14	Will you be using any sub contractors as part of this contract?	YES/NO						
1.15	If YES to 1.14 please give details of who your sub contractors are.							
1.16	If YES to 1.14 how do you ensure they are competent?							
1.17	<p>Where do you get your competent health and safety advice?</p> <p>To meet your legal responsibilities in 'The Management of Health and Safety at Work Regulations 1999' you must appoint one or more competent people to help you comply with your duties under health and safety law so you can prevent accidents and ill health at work. In practice, you can be that competent person as long as you know enough about what you have to do. If the risks are complex and you do not have access to competent advice in-house, you may want to appoint a safety consultant to help you.</p>							

1.18	Do you provide Asbestos Awareness Training to your employees, appropriate to their role within the Company, which is in accordance with United Kingdom Asbestos Training Association (UKATA) Category 3 requirements? If so, please provide evidence

2. Equal Opportunities	
*	<p><i>Why do we need to know this?</i></p> <p><i>The equality duties placed on public authorities requires the Council to have due regard to the need to eliminate unlawful discrimination.</i></p> <p><i>We need to ensure all companies that work with Shropshire Council comply with both UK and EU regulations regarding equal opportunities and discrimination law. The Council actively promotes equal opportunities in procurement and partnership.</i></p> <p><i>The Council also needs to ensure that there are no outstanding claims against your organisation regarding discrimination.</i></p> <p><i>Information to help small companies is available at:</i></p> <p><i>Equality and Human Rights Commission -</i> http://www.equalityhumanrights.com/advice-and-guidance/here-for-business/</p> <p><i>Useful links for guidance & Information -</i> http://www.equalityhumanrights.com/advice-and-guidance/here-for-business/guidance-for-small-and-medium-size-businesses/related-links/</p>
2.1	<p>Do you have an Equal Opportunities Policy or statement which complies with your statutory obligation under UK/EU equalities and discrimination legislation (or equivalent legislation and regulations in the countries in which you employ staff) and, accordingly, your practice not to treat one group of people less favourably than another.</p> <p>UK/EU equalities and discrimination legislation includes:-</p> <ul style="list-style-type: none"> - Employment Equality (Religion or Belief) Regulations 2003 - Employment Equality (Sexual Orientation) Regulations 2003 - Human Rights Act 1998 - Equality Act 2010

Enclosed
YES/NO

2.2	<p>As a contractor providing a public service on behalf of a local authority, you have a duty to comply with the General Duties of the Disability Equality Duty, Gender Equality Duty and Race Equality Duty as outlined below.</p> <ul style="list-style-type: none"> - Promote equality of opportunity between disabled persons and other persons - Eliminate unlawful harassment and discrimination - Promote positive attitudes towards all people - Encourage participation by disabled people - Take steps to take account of disabled people's disabilities, even where that involves treating disabled people more favourably than other people (recognising that equality of opportunity cannot be achieved simply by treating people with or without disabilities alike). - Take active steps to promote equality of opportunity between men and women when carrying out their functions and activities - To promote good race relations <p>How do you promote disability equality, gender equality and race equality towards both users and employees as part of your operations?</p>	
2.3	In the last 3 years, has any claim or finding of unlawful discrimination been made against your organisation by any court?	YES/NO
2.4	If YES to 2.3, please give details.	
2.5	In the last 3 years, has your organisation been the subject of formal investigation by the Equality and Human Rights Commission (or Commission for Racial Equality, the Equality Opportunities Commission and/or the Disability Rights Commission prior to October 2007) on grounds of alleged unlawful discrimination?	YES/NO
2.6	If YES to 2.5, please give details.	

2.7	<p>(NB Organisations with less than 5 employees are not required to respond to questions 2.7, 2.8 and 2.9)</p> <p>Is your policy on equality and diversity set out?</p> <p>(a) In instructions to those concerned with recruitment, training and promotion?</p> <p>(b) In documents available to employees, recognised trade unions or other representative groups or employees</p> <p>(c) In recruitment advertisements or other literature?</p> <p>Please supply relevant examples of the instructions, documents, recruitment advertisements or other literature.</p> <p>Please tick here if enclosed <input type="checkbox"/></p>	<p>YES/NO</p> <p>YES/NO</p> <p>YES/NO</p>
2.8	<p>Do you endeavour to both eliminate discrimination amongst your workforce, and also promote the diversity of your workforce e.g. do you take steps to encourage people from under-represented groups to apply for jobs or take up training opportunities?</p> <p>Provide evidence of the above.</p>	
2.9	<p>Is it your policy as part of your grievance process to include in that grievance process all complaints relating to race or ethnic origin, disability, gender, sexual orientation, religion or belief, or age. Furthermore, do you include in your grievance process any complaints related to being victimised or harassed as a consequence of bringing a grievance?</p> <p>Provide evidence of the above.</p>	
2.10	<p>Organisation with less than 5 employees must confirm below that they will meet the requirements set out in questions 2.7, 2.8 and 2.9 if they increase their number of staff above 5.</p> <p style="text-align: right;">Confirmed</p>	<p>YES/NO</p>

Section F:
Contract Experience and References

1. Contract Experience and References					
1.1	Please list below up to a maximum of 10 similar Kitchen Extract Fan Cleaning contracts undertaken by your company in the past 3 years or currently being handled. (PASS / FAIL)				
	Name of Organisation/Company	Contact Name & Address	Value of Contract (£)	Nature of work undertaken	Contract Dates (From – To)
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

2.		
2.1	Please set out below why you feel your organisation is well placed to undertake this contract. You should include in your answer a brief history of your organisation and details of any previous similar contracts and experience in order to illustrate proven competency for the required works.	(Pass/Fail)
2.2	How many years has your Company been providing the routine cleaning of kitchen extract fans and associated canopies, filters and ductwork?	(Pass/Fail)
2.3	Please provide details of ALL the individuals who will be involved in undertaking this supply, this should include their relevant qualifications and experience	50 max marks (Weight:5)

2.4	<p>Have all or some members of your Company staff been through the CRB (Criminal Records Bureau) checking process</p> <p>All Yes/No Some Yes/No</p> <p>If yes please enclose details</p>	(Pass/Fail)
2.5	<p>Total number of employees:</p> <p>Total number of employees engaged solely in the provision of kitchen extract fans and associated canopies, filters and ductwork</p>	(Pass/Fail)
2.6	<p>Please provide a sample of the cleaning report completed by your Company</p> <p>Please tick here if a sample is attached <input type="checkbox"/></p>	60 max marks (Weight:6)
2.7	<p>Please provide a method statement showing the sequence and method of work for the provision kitchen extract fans and associated canopies, filters and ductwork</p> <p>Please tick here if a method statement is attached <input type="checkbox"/></p>	80 max marks (Weight:8)

Section G: Accreditations and Skills Level

1.	Accreditations			
1.1	<p>Please list any professional or trade organisations by which your company is accredited. You should only list those that are relevant to this contract and which will support your application i.e. SAFE Contractor, Constructionline, NICEIC/ECA, Gas Safe,</p> <p>Please state whether the award belongs to the company or an individual.</p> <p>(Pass/Fail)</p>			
	Name of Awarding Organisation/Body	Level of Accreditation	Date Achieved	Date of Expiry/Renewal
	Please provide copies of the certificates you have given above or other proof of the qualifications.			Enclosed YES/NO
1.2	<p>Please state any formal Quality Assurance and Environmental Assurance systems, relevant to this contract, which your company operates, i.e. ISO 9001:2008 and ISO 14001:2004 or EU Equivalent.</p> <p>(Pass/Fail)</p>			
	Name of Awarding Organisation/Body	Registration Number	Name of Quality Assurance System	Date Achieved
				Date of Expiry/Renewal

	Please provide copies of the certificates you have given above or other proof of the qualifications.	Enclosed YES/NO

Section H:

IOC 003 - Tender Schedule – Quotation Sheet

1.	Pricing Schedule
1.1	Clean Cost per hour (2 man team) - £..... (Max Marks: 210)
1.2	Hourly rate during normal 8 hour day - £..... On cost + profit - %..... Call Out Unit Cost - £..... Total Cost- £..... (Max Marks:90)
1.3	The following costs are to be completed, but are for information only . Hourly rate after normal 8 hour day - £..... Monday to Friday On cost + profit - %..... Call Out Unit Cost - £..... Total Cost- £..... Hourly rate for Saturday working - £..... On cost + profit - %..... Call Out Unit Cost - £..... Total Cost- £..... Hourly rate for Sunday working - £..... On cost + profit - %..... Call Out Unit Cost - £..... Total Cost- £..... Hourly rate for Bank Holiday working - £..... On cost + profit - %..... Call Out Unit Cost - £..... Total Cost- £.....

	Percentage additions on net cost of% Material to cover profit handling, etc Any special conditions applicable to Overtime working
--	---

Tender IOC 003
Fan Cleaning/Kitchen Extract Fans 2012/2013
Property Pricing Schedule

Prop No	Property Name	No of Cleans	Indicative No of Hours to clean	Cost per Clean	Annual Total Cost	Comments
0180	St Mary's C.E. (Controlled) Primary School	2	16.5			
0200	Albrighton Primary (Junior) School	1	16.5			
0230	Alveley Primary School	1	12.5			
0260	Baschurch C.E. (Aided) Primary School	1	11.5			
0270	Oakland Primary School	1	9			
0290	Longmeadow C.E. (Controlled) Primary School	2	16.5			
0300	Beckbury C.E. (Controlled) Primary School	1	6.5			
0335	Bicton C.E. Primary School	2	6.5			
0340	Bishop's Castle Primary School	1	11.5			
0350	Bitterley C.E. Primary School	1	4			
0360	Bomere Heath C.E. (Controlled) Primary School	1	9			
0380	Castlefields Primary School	1	16.5			
0390	St John's Catholic Primary School	1	16.5			
0400	St Leonard's C.E. Primary School	1	15			
0420	St Mary's Bluecoat C.E. Primary School	1	19			
0430	Brockton C.E. Primary School	1	4			
0440	Broseley C.E. Primary School	1	14			
0460	John Wilkinson Primary School	1	12.5			
0470	St. Mary's C.E. (Aided) Primary School	1	11.5			
0480	Buildwas Primary School	1	7.5			
0630	Church Preen Primary School	2	10			
0640	St Lawrence C.E. Primary School	1	12.5			
0660	Claverley C.E. Primary School	1	19			
0680	Cleobury Mortimer Primary School	2	15			
0710	St George's C.E. School	1	12.5			
0730	Cockshutt C.E. (Controlled) Primary School	1	5			
0740	Condover C.E. Primary School	1	2.5			
0760	Corvedale C.E. Primary School	1	14			
0770	Christ Church C.E. Primary School	1	15			
0825	Brown Clee C.E. Primary School	1	12.5			
0830	Dorrington C.E. Primary School	1	6.5			
0910	Ellesmere Primary School	1	12.5			
0930	Trinity C.E. Primary School	1	10			
0940	Gobowen Primary School	1	14			
0970	St Thomas & St Annes C.E. Primary School	1	9			
1010	Highley Primary School	1	14			
1020	Hinstock Primary School	1	10			
1030	Hodnet Primary School	1	14			
1080	Hope C.E. Primary School	1	9			
1120	Ifton Heath Primary School	1	7.5			
1170	Kinnerley C.E. (Controlled) Primary School	1	15			
1200	Longden C.E. Primary School	1	9			
1235	St Laurence C.E. Primary School	1	14			
1240	Ludlow Infant School	1	4			
1250	Ludlow Junior School	1	15			
1300	Longlands Primary School	1	19			
1310	Market Drayton Infant And Nursery School	1	15			
1320	Market Drayton Junior School	2	22.5			

Tender IOC 003 Fan Cleaning/Kitchen Extract Fans 2012/2013 Property Pricing Schedule

Prop No	Property Name	No of Cleans	Indicative No of Hours to clean	Cost per Clean	Annual Total Cost	Comments
1350	Minsterley Primary School	1	7.5			
1365	Morda C.E. (Voluntary Controlled) School	1	2.5			
1370	Moreton Say C.E. (Controlled) Primary School	1	7.5			
1410	Much Wenlock Primary School	1	15			
1420	Myddle C.E. Primary School	1	12.5			
1440	Newcastle C.E. Primary School	1	7.5			
1510	Newtown C.E. Primary School	1	9			
1520	Norbury Primary School	1	3.5			
1540	Norton-in-hales C.E. (Voluntary Controlled) Primar	1	7.5			
1560	Onny C.E. Primary School	1	12.5			
1580	Beechgrove C.E. (voluntary Controlled) Junior Sch	1	15			
1600	Woodside Primary School	2	19			
1610	Our Lady & St. Oswald's Catholic Primary School	1	10			
1615	The Meadows Primary School	1	15			
1620	Bryn Offa C.E. (Controlled) Primary School	1	15			
1630	Pontesbury C.E. Primary School	1	10			
1650	Prees C.E. (Controlled) Primary School	1	15			
1720	St Mary's C.E. Primary School	1	14			
1730	Shawbury Primary School	1	16.5			
1770	St Andrew's C.E. Primary School	1	14			
1790	Shifnal Primary School	1	14			
1800	Belvidere Primary School	1	14			
1810	Coleham Primary School	1	14			
1840	Crowmoor Primary School	1	10			
1860	Greenacres Primary School	1	15			
1865	Greenfields Primary School	1	14			
1870	Harlescott Junior School	1	12.5			
1910	Holy Cross C.E. Junior School	1	12			
1950	Meole Brace Junior School	2	11.5			
1970	Mount Pleasant Junior School	1	11.5			
1980	Oxon C.E. Primary School	1	14			
1995	Radbrook Primary School	1	11.5			
2000	St George's Junior School	2	14			
2010	St Giles' C.E. Primary School	1	12.5			
2030	St Mary's Catholic Primary School	1	17.5			
2050	Springfield Infant School	2	15			
2060	Sundorne Infant School	1	9			
2075A	The Wilfred Owen School	2	14			
2075B	Severndale School	1	14			
2090	Woodfield Infant School	1	11.5			
2100	Stiperstones C.E. Primary School	1	4.5			
2140	Stokesay Primary School	1	12.5			
2150	Stoke-on-tern Primary School	1	15			
2790	Tilstock C.E. (Controlled) Primary School	1	5			
2800	Trefonen C.E. (Controlled) Primary School	1	12.5			
2810	St Lucia's C.E. (Controlled) Primary School	1	10			
2850	St Peter's C.E. (Controlled) Primary School	2	12.5			autumn clean to include skylight
2870	St Mary's C.E. Primary School	1	9			
2900	Weston Rhyn Primary School	1	15			

Tender IOC 003
Fan Cleaning/Kitchen Extract Fans 2012/2013
Property Pricing Schedule

Prop No	Property Name	No of Cleans	Indicative No of Hours to clean	Cost per Clean	Annual Total Cost	Comments
2910	Whitchurch C.E. Infant School	1	14			
2920	Whitchurch C.E. (Controlled) Junior School	1	14			
2930	Whittington C.E. (Aided) Primary School	1	11.5			
2940	Whixall Primary School	1	7.5			
2950	Wistanstow C.E. Primary School	1	11.5			
2960	Woore Primary School	1	16.5			
2980	Worfield Endowed C.E. Primary School	1	11.5			
2990	Worthen C.E. Primary School	1	10			
3100	The Corbet School	2	21.5			
3120	The Community College	1	19			
3150	Bridgnorth Endowed School	1	29			
3190	Oldbury Wells School (West)	2	26.5			
3210	Church Stretton School	1	21.5			
3220	Lacon Childe School	1	21.5			
3250	Lakelands School & Sports College	1	15			
3300	Ludlow C.E. School	1	21.5			
3320	The Grove School	1	19			
3320	The Grove School - Grove House	1	6			
3410	The Marches School and Technology College	2	21.5			
3480	Mary Webb School & Science College	1	27.5			
3500	Rhyn Park School and Performance Arts College	1	25			
3520	Idsall School	1	27.5			
3550	The Priory School, a Business and Enterprise Coll	2	24			
3560	The Wakeman School	1	19			
3580	Belvidere School	1	17.5			
3610	Sundorne School and Sports College	1	21.5			
3620	Grange School and Arts College	2	24			
3640	Meole Brace School Science College	1	27.5			
3840	New College	1	27.5			
3890	Thomas Adams School	1	27.5			
3900	Thomas Adams School	1	15			
3930	Sir John Talbot's Technology College	1	22.5			
4510A	The Coffee Shop	1	10			
4670	Sundorne Youth Centre	1	40			
4671	Harlescott Grange Youth Centre	1	6.5			
5330	Telford Stafford Park Central Fire Station	1	9			
6320	Shropshire County Council	3	36			
6350	The Salop UNISON Club	2	22.5			
6572	Chelmaren	1	14			
6770	Shrewsbury Kempsfield Hostel	1	16.5			
6771	Aquamira	1	14			
6800	The Elms House Hostel	1	10			
6810	The Grange Centre	1	14			
6893	Ellesmere Meres Daycare Centre	1	14			
7140	Shrewsbury Crowmoor House Eph	2	19			
9307	Secret Hills Discovery Centre	1	12.5			
NSDC020	Wem Town Hall	1	7.5			
NSDC047	Edinburgh House	1	7.5			

Tender IOC 003 Fan Cleaning/Kitchen Extract Fans 2012/2013 Property Pricing Schedule

Prop No	Property Name	No of Cleans	Indicative No of Hours to clean	Cost per Clean	Annual Total Cost	Comments
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Cost per hour:

Extended Cleans - 2 man team hourly rate:

DAVID ROGERS ELECTRICAL

Company Name: CONTRACTORS LIMITED Date: 8/2/2012

Signature: Print Name:

Properties all correct as at 15/06/11 - JCT



Tender Response Document

IOC 003 - ROUTINE CLEANING OF KITCHEN EXTRACT FANS & ASSOCIATED CANOPIES, FILTERS & DUCTWORK

Name of TENDERING
ORGANISATION
(please insert)

DAVID ROGERS ELECTRICAL
CONTRACTORS LIMITED.

Shropshire Council Tender Response Document

Contract Description:

The contract will consist of the routine cleaning of kitchen extract fans and associated canopies, filters and ductwork Contractors to work as required in Council properties and those of other external clients in the provision of this service.

The contract will be for an initial period of 1 year commencing on 1st April 2012 with the option to extend for a further period of 3 years.

Instructions for the completion of this document

1. This document must be completed in its entirety with responses being given to all questions. If you are unsure of any section and require further clarification, please contact: Procurement Manager. Commissioning & Procurement, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND 01743 252993 or via email quoting the contract reference to procurement@shropshire.gov.uk
2. Tenderers must also complete and sign the four certificates in Sections A1 to A4. These must be signed;
 - a) Where the tenderer is an individual, by that individual;
 - b) Where the tenderer is a partnership, by two duly authorised partners;
 - c) Where the tenderer is a company, by two directors or by a director and the secretary of the company, such persons being duly authorised for the purpose.
3. All questions require specific responses from you relating to the organisation named in Section B Question 1.1. All information supplied must be accurate and up to date. The Council reserves the right to refuse to consider your application if the Tender Response Document is not fully completed or is found to be inaccurate.
4. Where copies of certificates and other details are requested a **copy must** accompany the **hard copy** of your Tender Response Document.

Contents

Section	Description	Page
A1	Form of Tender	5
A2	Non-Canvassing Certificate	6
A3	Non-Collusive Tendering Certificate	7
A4	Declaration of Connection with Officers or Elected Members of the Council	8
You must sign all 4 certificates in sections A1 to A4		
B	Applicant Organisation Details	9

C	Financial & Insurance Information	11
D	Outstanding Claims & Contract Terminations	13
E	Health & Safety and Equal Opportunities	14
F	Contract Experience and References	20
G	Accreditations and Skills Level	23
H	Tender Schedule – Quotation Sheet	25

Award Criteria

Tenderers will be evaluated on the answers they provide in the 'Tender Response Document'. The following award criteria is made up of 'pass/fail' (selection) questions and 'weighted marked' (award) questions and shows how each section is to be marked.

Selection Criteria - Pass/Fail Questions

This information will be provided for proof of compliance and will be judged on a pass or fail basis. Tenderers must comply with these issues to demonstrate their proven competence, financial stability, resources and other arrangements. Questions marked 'For information only' will not be assessed, however they must still be answered in full.

Section / Question No.	Selection Criteria
Section B / Q 1 & 2	Applicant details – For information only
Section C / Q 1 & 2	Adequate Financial Stability & Insurance. Questions 1.1 & 1.2 are mandatory requirements
Section D / Q1 & 2	Outstanding Claims / County Court Judgements
Section E / Q 1 & 2	Adequate Health & Safety and Equal Opportunities. Question 1.2 is a mandatory requirement
Section F / Q 1, 2.1, 2.2, 2.4 & 2.5	Adequate experience, number of staff and CRB checking processes
Section G / Q 1 & 1.2	Accreditations & Skills Level and Quality Assurance

Section C Financial viability: Responses will be analysed and evaluated by the Authority's Audit sections and will include checks via an independent agency (currently Equifax).

If the financial analysis of the Applicant (please note financial information provided by consortium members will be evaluated to assess the Applicant consortium as a whole) gives cause for concern as to its ability to deliver the Contract, the Applicant will fail this section.

If the financial analysis of the Applicant does not give any cause for concern as to its ability to deliver the Contract – it shall be deemed to have passed the section.

Please note the Contracting Authority reserves the right to further check the Financial Stability and Capacity of an applicant prior to any award of contract in the manner set out above in order to ensure that they still pass that requirement.

Section D Outcome of previous contracts: If in the opinion of the Contracting Authority the nature and level of outstanding claims and previous contract early terminations casts serious doubt on the Applicant's ability to perform this contract, they may be excluded.

Section E Health & Safety and Equalities: If in the opinion of the Contracting Authority the responses in this section are sufficiently poor as to cast serious doubt on the Applicant's abilities to perform this contract safely or to perform this contract with due regard for equalities, they may be excluded.

Section F Experience and References: If, in the opinion of the Contracting Authority the responses in this section are sufficiently poor as to cast serious doubt on the Applicant's abilities to perform this contract they may be excluded.

Section G Accreditations & Skills Level and Quality Assurance: If, in the opinion of the Contracting Authority the responses in this section are sufficiently poor as to cast serious doubt on the Applicant's abilities to perform this contract they may be excluded.

Award Criteria – Weighted Marked Questions

Tenders will be evaluated on the answers provided in this Tender Response Document and judged against the criteria shown in the table below. The following award criteria is made up of 'Quality' and 'Price' and shows how each criteria is to be weighted against each other.

Section / Question No.	Award Criteria	Weighting / Max Marks Available
Price 60% (300 marks)		
Section H / Q 1.1	Clean Cost per hour (2 man team)	210 max marks
Section H / Q 1.2	Hourly rate and Call out cost	90 max marks
Total for price		300 max marks
Quality 40% (200 marks)		
Section C / Q 2.2	Proportion of business in this supply	10 max marks
Section F / Q 2.3	Qualifications of Individual	50 max marks
Section F / Q 2.6	Quality of Reports	60 max marks
Section F / Q 2.7	Quality of Method Statement	80 max marks
Total for quality		200 max marks

Quality Questions/ Scoring Scheme

Questions within the quality sections shown above will be scored using the following scoring scheme. Each answer from the questions identified below will be given a mark between 0 and 10 with the following meanings:

Assessment	Mark	Interpretation
Excellent	10	<i>Exceeds the requirement. Exceptional demonstration by the Tenderer of how they will meet this requirement by their allocation of skills and understanding, resources and quality measures. Response identifies factors that demonstrate added value, with evidence to support the response.</i>
	9	
Good	8	<i>Satisfies the requirement with minor additional benefits Above average demonstration by the Tenderer of how they will meet this requirement by their allocation of skills and understanding, resources and quality measures. Response identifies factors that demonstrate added value, with evidence to support the response.</i>

	7	
Acceptable	6	<i>Satisfies the requirement. Demonstration by the Tenderer of how they will meet this requirement by their allocation of skills and understanding, resources and quality measures, with evidence to support the response.</i>
	5	
Minor Reservations	4	<i>Satisfies the requirement with minor reservations Some minor reservations regarding how the Tenderer will meet this requirement by their allocation of skills and understanding, resources and quality measures, with limited evidence to support the response.</i>
	3	
Serious Reservations	2	<i>Satisfies the requirement with major reservations. Considerable reservations regarding how the Tenderer will meet this requirement by their allocation of skills and understanding, resources and quality measures, with little or no evidence to support the response.</i>
	1	
Unacceptable	0	<i>Does not meet the requirement Does not comply and/or insufficient information provided to demonstrate how the Tenderer will meet this requirement by their allocation of skills and understanding, resources and quality measures, with little or no evidence to support the response.</i>

The use of odd numbers indicates an answer's allocated mark lies between definitions.

The tender receiving the highest mark will receive the full % available. Other tenders will receive a % that reflects the difference in the marks between those tenders and the tender receiving the highest mark.

Price Evaluation and scoring

The most competitively priced tender will receive the maximum mark for price being 300.

Price makes up 60% of the total marks available. Price will be evaluated in two parts.

1/ Section H: Question 1.1 – total hourly clean cost per two man team (maximum marks of 210)

2/ Section H: Question 1.2 – total cost tendered (maximum marks of 90)

These two parts will be added together to reach a total score for price (maximum marks of 300)

The most competitive tender which meets the specification in each area will receive the full marks. Less competitive tenders will receive a % of the maximum mark that represents the difference in cost between that tender and the most competitively priced tender.

Section A:
1. Form of Tender

Form of Tender

Shropshire Council

IOC 003 – THE ROUTINE CLEANING OF KITCHEN EXTRACT FANS AND ASSOCIATED CANOPIES, FILTERS AND DUCTWORK

We confirm that this, our tender, represents an offer to Shropshire Council that if accepted in whole, or in part, will create a binding contract for the routine cleaning of kitchen extract fans and associated canopies, filters and ductwork at the prices and terms agreed and subject to the terms of the invitation to tender documentation and the General Terms and Conditions, copies of which we have received.

Signed Name

Date 8/2/2012

Designation

Company DAVID ROGERS ELECTRICAL CONTRACTORS LIMITED.

Address UNIT 3, HARLESCOTT BAENS

HARLESCOTT LANE

SHREWSBURY

Post Code SY1 3SZ

Tel No 01743 463700

Fax No 01743 463701

E-mail address

Web address

Section A:
2. Non-Canvassing Certificate

Non-Canvassing Certificate

To: Shropshire Council (hereinafter called "the Council")

I/We hereby certify that I/We have not canvassed or solicited any member officer or employee of the Council in connection with the award of this Tender or any other Tender or proposed Tender for the Services and that no person employed by me/us or acting on my/our behalf has done any such act.

I/We further hereby undertake that I/We will not in the future canvass or solicit any member officer or employee of the Council in connection with the award of this Tender or any other Tender or proposed Tender for the Services and that no person employed by me/us or acting on my/our behalf will do any such act.

Signed (1) Status.

Signed (2) Status.

(For and on behalf of DAVID ROGERS ELECTRICAL CONTRACTORS LIMITED.

Date 8 | 2 | 2012

Section A:
3. Non-Collusive Tendering Certificate

Non-collusive Tendering Certificate

To: Shropshire Council (hereinafter called "the Council")

The essence of selective tendering is that the Council shall receive bona fide competitive Tenders from all persons tendering. In recognition of this principle:

I/We certify that this is a bona fide Tender, intended to be competitive and that I/We have not fixed or adjusted the amount of the Tender or the rates and prices quoted by or under or in accordance with any agreement or arrangement with any other person.

I/We also certify that I/We have not done and undertake that I/We will not do at any time any of the following acts:-

- (a) communicating to a person other than the Council the amount or approximate amount of my/our proposed Tender (other than in confidence in order to obtain quotations necessary for the preparation of the Tender for insurance); or
- (b) entering into any agreement or arrangement with any other person that he shall refrain from Tendering or as to the amount of any Tender to be submitted; or
- (c) offering or agreeing to pay or give or paying any sum of money, inducement or valuable consideration directly or indirectly to any person for doing or having done or causing or having caused to be done in relation to any other Tender or proposed Tender for the Services any act or omission.

Signed (1) Status..

Signed (2) Status..

(For and on behalf of DAVID ROGERS ELECTRICAL CONTRACTORS LIMITED

Date 8/2/2012.....

Section A:

4. Declaration of Connection with Officers or Elected Members of the Council

Are you or any of your staff who will be affected by this invitation to tender related or connected in any way with any Shropshire Council Elected Councillor or Employee?

~~Yes~~ / No

If yes, please give details:

Name	Relationship

Please note:

This information is collected to enable the Council to ensure that tenders are assessed without favouritism. Whether or not you have a connection with elected members or employees will have no bearing on the success of your tender, but your tender will not be considered unless this declaration has been completed.

Signed (1)	.. Status
Signed (2)	.. Status
(For and on behalf of <u>DAVID ROGERS ELECTRICAL CONTRACTORS LIMITED</u> Date <u>8/2/2012</u>)	

Section B: Applicant Organisation Details

1.	Applicant Details	
1.1	Name of contracting Company/Organisation: Address: DAVID ROGERS ELECTRICAL CONTRACTORS LIMITED. UNIT 3, HARLESCOTT BARNES HARLESCOTT LANE SAREWSBURY Postcode: SY1 3SZ Tel: 01743 463700 Email: _____	
1.2	Registered name (if different from above): Registered Office Address: AS ABOVE. Postcode: Company registration number:	
1.3	Details of the individual completing this application and to which we may correspond: Name: Job title: Correspondence Address: Postcode: ALL AS ABOVE. Tel: Email:	
1.4	Type of Organisation (please <u>tick</u> all those appropriate):	
	(a) Sole trader	<input type="checkbox"/>
	(b) Partnership	<input type="checkbox"/>
	(c) Private Limited Company	<input checked="" type="checkbox"/>
	(d) Public Limited Company	<input type="checkbox"/>
	(e) Charity/Social enterprise	<input type="checkbox"/>
	(f) Franchise	<input type="checkbox"/>
	(g) Public Sector Organisation	<input type="checkbox"/>

Section C: Financial & Insurance Information

1.	Insurance Details	
*	<p><i>Why do we need to know this?</i></p> <p><i>We need to ensure that all of our suppliers have adequate insurance. The Council has set minimum insurance requirements which all companies working with the Council must adhere to.</i></p> <p><i>Please note that on some limited occasions the council may agree to vary these levels dependant on the nature of the contract.</i></p>	
1.1 (a)	Please Confirm that you hold a minimum of £5,000,000 Public Liability Insurance (this is a mandatory requirement)	YES/ NO
(b)	Please detail the relevant policy information and state if any conditions or exceptions apply to the policy. Name of Insurance Company <u>BRIT INSURANCE LIMITED</u> Date policy taken out <u>6/10/2011</u> Expiry date of the policy <u>5/10/2012</u> Policy number/reference . Conditions/Exceptions	
1.2 (a)	Please confirm that you hold a minimum of £5,000,000 Employer's Liability Insurance (this is a mandatory requirement)	YES/ NO
(b)	Please detail the relevant policy information and state if any conditions or exceptions apply to the policy. Name of Insurance Company <u>AS ABOVE</u> Date policy taken out Expiry date of the policy Policy number/reference Conditions/Exceptions	
1.3	Please enclose photocopies of your Certificates of Insurance duly signed as authentic copies of the originals	Enclosed YES/ NO

2.	Financial Details																				
*	<p><i>Why do we need to know this?</i></p> <p><i>Financial details are required in order to check that your company has sufficient financial resources to undertake the contract. This information will also ensure that your company is in a stable position and is likely to fulfil the contract for the period required.</i></p> <p><i>How the Council evaluates this information will vary given the nature of the contract to be awarded.</i></p>																				
2.1	<p>Please provide a brief summary of your annual turnover and profit in the last 3 years. (Please insert figures – do not refer to attached accounts) Also provide copies of your last 3 years audited accounts. If audited accounts are not available please provide copies of your management accounts</p> <table border="1" data-bbox="290 786 1393 1182"> <thead> <tr> <th colspan="3" data-bbox="290 786 1206 880"><u>Company</u></th> <th data-bbox="1206 786 1393 880">Accounts Enclosed</th> </tr> <tr> <th data-bbox="290 880 437 974"><u>Year</u></th> <th data-bbox="437 880 842 974"><u>Turnover</u></th> <th data-bbox="842 880 1206 974"><u>Profit(Loss)</u></th> <th data-bbox="1206 880 1393 974"></th> </tr> </thead> <tbody> <tr> <td data-bbox="290 974 437 1037">2008/09</td> <td data-bbox="437 974 842 1037"></td> <td data-bbox="842 974 1206 1037"></td> <td data-bbox="1206 974 1393 1037">YES/NO</td> </tr> <tr> <td data-bbox="290 1037 437 1099">2009/10</td> <td data-bbox="437 1037 842 1099"></td> <td data-bbox="842 1037 1206 1099"></td> <td data-bbox="1206 1037 1393 1099">YES/NO</td> </tr> <tr> <td data-bbox="290 1099 437 1182">2010/11</td> <td data-bbox="437 1099 842 1182"></td> <td data-bbox="842 1099 1206 1182"></td> <td data-bbox="1206 1099 1393 1182">YES/NO</td> </tr> </tbody> </table> <p>(If exact figures are not available please provide your best estimate of the figures required)</p>	<u>Company</u>			Accounts Enclosed	<u>Year</u>	<u>Turnover</u>	<u>Profit(Loss)</u>		2008/09			YES/ NO	2009/10			YES/ NO	2010/11			YES/ NO
<u>Company</u>			Accounts Enclosed																		
<u>Year</u>	<u>Turnover</u>	<u>Profit(Loss)</u>																			
2008/09			YES/ NO																		
2009/10			YES/ NO																		
2010/11			YES/ NO																		
2.2	<p>Please show below your company's turnover in the provision of the routine cleaning of kitchen extract fans and associated canopies, filters and ductwork, in the last three financial years. (Please insert figures – do not refer to attached accounts)</p> <p>(10 marks available for this question, you will be awarded the full 10 marks if your turnover for the last full year is at least 25% in the provision of kitchen extract fan cleaning; 24-20% = 8, 19-15% = 6, 14-10% = 4, 9-5% = 2 & below 5% = 0 marks).</p> <table border="1" data-bbox="387 1675 1287 2022"> <thead> <tr> <th data-bbox="387 1675 534 1783"><u>Year</u></th> <th data-bbox="534 1675 1287 1783">Turnover in relation to Kitchen Extract Fan Cleaning</th> </tr> </thead> <tbody> <tr> <td data-bbox="387 1783 534 1845">2008/09</td> <td data-bbox="534 1783 1287 1845"></td> </tr> <tr> <td data-bbox="387 1845 534 1908">2009/10</td> <td data-bbox="534 1845 1287 1908"></td> </tr> <tr> <td data-bbox="387 1908 534 2022">2010/11</td> <td data-bbox="534 1908 1287 2022"></td> </tr> </tbody> </table> <p>(If exact figures are not available please provide your best estimate of the figures required)</p>	<u>Year</u>	Turnover in relation to Kitchen Extract Fan Cleaning	2008/09		2009/10		2010/11													
<u>Year</u>	Turnover in relation to Kitchen Extract Fan Cleaning																				
2008/09																					
2009/10																					
2010/11																					

Section D:
Outstanding Claims and Contract Terminations

1.	Outstanding Claims / County Court Judgements	
1.1	Do you have any outstanding claims, litigations or judgements against your organisation?	YES /NO
1.2	If YES to 1.1 please provide further details.	

2.	Contract Terminations/Deductions	
2.1	Please give details of all contracts in the last 3 years which have been terminated early giving the name of the client company/authority, the date of termination and the reasons for termination. <i>NONE</i>	
2.2	Please give details of all fines, penalties or deductions incurred in the last 3 years as a result of non-performance under any contract. <i>NONE.</i>	


Section E: Health & Safety and Equal Opportunities

1.	Health & Safety at Work	
*	<p><i>Why do we need to know this?</i></p> <p><i>We need to ensure that all companies that work with Shropshire Council are able to operate safely. We assess this by asking questions about arrangements at the contract stage and continue to monitor ongoing performance with all companies working on our behalf.</i></p> <p><i>Health & safety measures do not have to be expensive, time consuming or complicated – especially for smaller companies. In fact, safer and more efficient working practices can save money and greatly improve working conditions for employees. Shropshire Council is committed to promoting safe and proportionate working practices to companies as it recognises the benefits this can bring for companies competing for business both for local authority contracts and elsewhere.</i></p> <p><i>Information to help small companies is available on the Health and Safety Executive's (HSE) website.</i></p> <p><i>Health and Safety Executive's website: http://www.hse.gov.uk/</i></p> <p><i>Looking after your Business: http://www.hse.gov.uk/business/</i></p> <p><i>Getting Started Step-by-step: http://www.hse.gov.uk/business/must-do.htm</i></p>	
1.1	<p>Does your organisation have a formal health and safety policy or statement?</p> <p>*(if you employ 5 or more employees you are required to produce a Health and Safety Policy/Statement under the Health & Safety at Work Act 1974)</p> <p>Please tick here if copy enclosed <input checked="" type="checkbox"/></p>	YES/ NO
1.2	<p>Do you currently have CHAS Accreditation, and external health and safety accreditation, (Contractors Health and Safety Assessment Scheme) OR and equivalent as mutually recognised under SSIP (Safety Schemes in Procurement)? Accepted certificates:- NHBC, EXOR, SAFE Contractor, SMAS Worksafe, Altius VA, Eurosafe UK, BSI OHSAS – 18001, Safe-T-Cert, FSG-Facilities Services Group & CHAS Accreditation</p> <p><u>This is Mandatory Requirement</u></p>	YES/ NO
1.3	<p>If YES to 1.2 please supply the following details as well as a copy of any certificates.</p> <p>Accrediting Organisation: CHAS</p> <p>Reference No: N/A</p> <p>Date accreditation expires or is to be renewed: 16TH APRIL 2012</p> <p>Please tick here if a copy of certificate attached <input checked="" type="checkbox"/></p>	

1.4	Has your company been served with an enforcement notice or been prosecuted in the past 3 years for breaches of health and safety legislation?	YES/NO
1.5	If YES to 1.4 please give details of the prosecution or notice (and what measures you have taken to ensure the issue(s) will not re-occur).	
1.6	Do you routinely carry out Risk Assessments?	YES/ NO
1.7	<p>If YES to 1.6 please state what has been assessed and provide an example. (At certain times, the Council may request copies of risk assessments, safe working procedure, or safety method statements.)</p> <p>Please tick here if an example is attached <input checked="" type="checkbox"/></p>	
1.8	Do you have a health and safety training programme for employees?	YES/ NO
1.9	If YES to 1.8 please state what training has been given.	
1.10	Does your company monitor: (a) Accidents (b) Ill health caused by work (c) Health & Safety Performance	YES/ NO YES/ NO YES/ NO
1.11	Does your company have a recognised health & safety management system? Please give details below: PLEASE SEE PAGE 6 OF OUR HEALTH AND SAFETY POLICY FOR COMPANY MANAGEMENT STRUCTURE.	YES/ NO

1.12	<p>Please state how many accidents have been reported to your Enforcing Authority under RIDDOR (The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) in the last 2 years.</p> <table border="1" data-bbox="438 257 1021 459"> <thead> <tr> <th colspan="2" data-bbox="821 257 1021 302">Total</th> </tr> </thead> <tbody> <tr> <td data-bbox="438 302 821 369">No. of accidents reported under RIDDOR last year</td> <td data-bbox="821 302 1021 369">0</td> </tr> <tr> <td data-bbox="438 369 821 459">No. of accidents reported under RIDDOR this year</td> <td data-bbox="821 369 1021 459">0</td> </tr> </tbody> </table>	Total		No. of accidents reported under RIDDOR last year	0	No. of accidents reported under RIDDOR this year	0	
Total								
No. of accidents reported under RIDDOR last year	0							
No. of accidents reported under RIDDOR this year	0							
1.13	<p>Does your company consult with employees on health and safety? If YES, please give details below.</p>	YES/ NO						
1.14	Will you be using any sub contractors as part of this contract?	YES /NO						
1.15	If YES to 1.14 please give details of who your sub contractors are.							
1.16	If YES to 1.14 how do you ensure they are competent?							
1.17	<p>Where do you get your competent health and safety advice?</p> <p>To meet your legal responsibilities in 'The Management of Health and Safety at Work Regulations 1999' you must appoint one or more competent people to help you comply with your duties under health and safety law so you can prevent accidents and ill health at work. In practice, you can be that competent person as long as you know enough about what you have to do. If the risks are complex and you do not have access to competent advice in-house, you may want to appoint a safety consultant to help you.</p>							

1.18	<p>Do you provide Asbestos Awareness Training to your employees, appropriate to their role within the Company, which is in accordance with United Kingdom Asbestos Training Association (UKATA) Category 3 requirements? If so, please provide evidence</p> <p>ALL EMPLOYEES HAVE ATTENDED AN ASBESTOS AWARENESS COURSE.</p>

2.	Equal Opportunities	
*	<p><i>Why do we need to know this?</i></p> <p><i>The equality duties placed on public authorities requires the Council to have due regard to the need to eliminate unlawful discrimination.</i></p> <p><i>We need to ensure all companies that work with Shropshire Council comply with both UK and EU regulations regarding equal opportunities and discrimination law. The Council actively promotes equal opportunities in procurement and partnership.</i></p> <p><i>The Council also needs to ensure that there are no outstanding claims against your organisation regarding discrimination.</i></p> <p><i>Information to help small companies is available at:</i></p> <p><i>Equality and Human Rights Commission -</i> http://www.equalityhumanrights.com/advice-and-guidance/here-for-business/</p> <p><i>Useful links for guidance & Information -</i> http://www.equalityhumanrights.com/advice-and-guidance/here-for-business/guidance-for-small-and-medium-size-businesses/related-links/</p>	
2.1	<p>Do you have an Equal Opportunities Policy or statement which complies with your statutory obligation under UK/EU equalities and discrimination legislation (or equivalent legislation and regulations in the countries in which you employ staff) and, accordingly, your practice not to treat one group of people less favourably than another.</p> <p>UK/EU equalities and discrimination legislation includes:-</p> <ul style="list-style-type: none"> - Employment Equality (Religion or Belief) Regulations 2003 - Employment Equality (Sexual Orientation) Regulations 2003 - Human Rights Act 1998 - Equality Act 2010 	Enclosed YES/ 

<p>2.2</p>	<p>As a contractor providing a public service on behalf of a local authority, you have a duty to comply with the General Duties of the Disability Equality Duty, Gender Equality Duty and Race Equality Duty as outlined below.</p> <ul style="list-style-type: none"> - Promote equality of opportunity between disabled persons and other persons - Eliminate unlawful harassment and discrimination - Promote positive attitudes towards all people - Encourage participation by disabled people - Take steps to take account of disabled people's disabilities, even where that involves treating disabled people more favourably than other people (recognising that equality of opportunity cannot be achieved simply by treating people with or without disabilities alike). - Take active steps to promote equality of opportunity between men and women when carrying out their functions and activities - To promote good race relations <p>How do you promote disability equality, gender equality and race equality towards both users and employees as part of your operations?</p>	
<p>2.3</p>	<p>In the last 3 years, has any claim or finding of unlawful discrimination been made against your organisation by any court?</p>	<p>YES/NO</p>
<p>2.4</p>	<p>If YES to 2.3, please give details.</p>	
<p>2.5</p>	<p>In the last 3 years, has your organisation been the subject of formal investigation by the Equality and Human Rights Commission (or Commission for Racial Equality, the Equality Opportunities Commission and/or the Disability Rights Commission prior to October 2007) on grounds of alleged unlawful discrimination?</p>	<p>YES/NO</p>
<p>2.6</p>	<p>If YES to 2.5, please give details.</p>	

<p>2.7</p>	<p>(NB Organisations with less than 5 employees are not required to respond to questions 2.7, 2.8 and 2.9)</p> <p>Is your policy on equality and diversity set out?</p> <p>(a) In instructions to those concerned with recruitment, training and promotion?</p> <p>(b) In documents available to employees, recognised trade unions or other representative groups or employees</p> <p>(c) In recruitment advertisements or other literature?</p> <p>Please supply relevant examples of the instructions, documents, recruitment advertisements or other literature.</p> <p>Please tick here if enclosed <input checked="" type="checkbox"/></p>	<p>YES/NO</p> <p>YES/NO</p> <p>YES/NO</p>
<p>2.8</p>	<p>Do you endeavour to both eliminate discrimination amongst your workforce, and also promote the diversity of your workforce e.g. do you take steps to encourage people from under-represented groups to apply for jobs or take up training opportunities?</p> <p>Provide evidence of the above.</p>	
<p>2.9</p>	<p>Is it your policy as part of your grievance process to include in that grievance process all complaints relating to race or ethnic origin, disability, gender, sexual orientation, religion or belief, or age. Furthermore, do you include in your grievance process any complaints related to being victimised or harassed as a consequence of bringing a grievance?</p> <p>Provide evidence of the above.</p>	
<p>2.10</p>	<p>Organisation with less than 5 employees must confirm below that they will meet the requirements set out in questions 2.7, 2.8 and 2.9 if they increase their number of staff above 5.</p> <p>Confirmed</p>	<p>YES/NO</p>

Section F: Contract Experience and References

1. Contract Experience and References					
1.1 Please list below up to a maximum of 10 similar Kitchen Extract Fan Cleaning contracts undertaken by your company in the past 3 years or currently being handled. (PASS / FAIL)					
1.	Name of Organisation/Company	Contact Name & Address	Value of Contract (£)	Nature of work undertaken	Contract Dates (From - To)
1				MAINTENANCE OF STAGE LIGHTING EQUIPMENT	2005 ↓ PRESENT.
2				MAINTENANCE OF OFF PEAK HEATING SYSTEMS	2008 ↓ 2012
3				MAINTENANCE OF ON PEAK CONVECTOR HEATER SYSTEMS	2010 ↓ 2014
4				MAINTENANCE OF FIRE ARMEN, EM LIGHTS AND NURSECALL	ONGOING.
5				KITCHEN REFURBS AT IFTON SCHOOL INC NEW CANOPY EXTRACT	JULY 2010
6				KITCHEN REFURBS AT SUNDRENE INFANTS SCHOOL INC NEW CANOPY EXTRACT	JULY 2010
7				KITCHEN REFURBS AT WHITCHURCH INFANTS SCHOOL	DECEMBER 10 FEB 11
8				KITCHEN/CANOPY ALTERATIONS AT MEDSEBRACE PRIMARY SCHOOL	JULY 2010.
9				NEW CCAB UNIT WHITCHURCH INFANTS INC EXTRACTION/DUCT SYSTEM	DECEMBER 10 FEB 11
10				ANNUAL MAINTENANCE OF OFF PEAK HEATING EM LIGHTS AND FIRE ARMEN	ONGOING.

2.		
2.1	<p>Please set out below why you feel your organisation is well placed to undertake this contract. You should include in your answer a brief history of your organisation and details of any previous similar contracts and experience in order to illustrate proven competency for the required works.</p> <p>PLEASE SEE SEPERATE SHEET SUPPLIED.</p>	(Pass/Fail)
2.2	<p>How many years has your Company been providing the routine cleaning of kitchen extract fans and associated canopies, filters and ductwork?</p>	(Pass/Fail)
2.3	<p>Please provide details of ALL the individuals who will be involved in undertaking this supply, this should include their relevant qualifications and experience</p> <p>PLEASE SEE SEPERATE SHEET FOR INDIVIDUAL QUALIFICATIONS AND EXPERIENCE.</p>	50 max marks (Weight:5)

<p>2.4</p>	<p>Have all or some members of your Company staff been through the CRB (Criminal Records Bureau) checking process</p> <p>All Yes/No Some Yes/No</p> <p>If yes please enclose details</p>	<p>(Pass/Fail)</p>
<p>2.5</p>	<p>Total number of employees:</p> <p>Total number of employees engaged solely in the provision of kitchen extract fans and associated canopies, filters and ductwork</p>	<p>(Pass/Fail)</p>
<p>2.6</p>	<p>Please provide a sample of the cleaning report completed by your Company</p> <p>Please tick here if a sample is attached <input checked="" type="checkbox"/></p>	<p>60 max marks (Weight:6)</p>
<p>2.7</p>	<p>Please provide a method statement showing the sequence and method of work for the provision kitchen extract fans and associated canopies, filters and ductwork</p> <p>Please tick here if a method statement is attached <input checked="" type="checkbox"/></p>	<p>80 max marks (Weight:8)</p>

Section G: Accreditations and Skills Level

1.	Accreditations			
1.1	<p>Please list any professional or trade organisations by which your company is accredited. You should only list those that are relevant to this contract and which will support your application i.e. SAFE Contractor, Constructionline, NICEIC/ECA, Gas Safe,</p> <p>Please state whether the award belongs to the company or an individual.</p> <p>(Pass/Fail)</p>			
	Name of Awarding Organisation/Body	Level of Accreditation	Date Achieved	Date of Expiry/ Renewal
			1986	ANNUAL INSPECTION
			2007	ANNUAL INSPECTION
			2007	ANNUAL INSPECTION.
			APRIL 2009	APRIL 2014.
	Please provide copies of the certificates you have given above or other proof of the qualifications.			Enclosed YES/ <input checked="" type="checkbox"/>
1.2	<p>Please state any formal Quality Assurance and Environmental Assurance systems, relevant to this contract, which your company operates, i.e. ISO 9001:2008 and ISO 14001:2004 or EU Equivalent.</p>			
	Name of Awarding Organisation/Body	Registration Number	Name of Quality Assurance System	Date Achieved
				DEC 2011
				DEC 2012 .

	Please provide copies of the certificates you have given above or other proof of the qualifications.	Enclosed YES/

17.5 Whilst the Tender Documents have been prepared in good faith, they do not purport to be comprehensive nor to have been formally verified. Neither the Council nor any of its staff, agents, elected Members, or advisers accepts any liability or responsibility for the adequacy, accuracy or completeness of any information given, nor do they make any representation or given any warranty, express or implied, with respect to the Tender Documents or any matter on which either of these is based (including, without limitation, any financial details contained within the Specification and Contract Documentation). Any liability is hereby expressly disclaimed save in the event of fraud, or in the event of specific warranties provided within the Contract Documentation.

18.0 **Declaration**

We, as acknowledged by the signature of your authorised representative, accept these Instructions to Tender as creating a binding contract between yourself and the Council. We hereby acknowledge that any departure from the Instructions to Tender may cause financial loss to the Council.

Signed (1) Status

Signed (2) Status

(For and on behalf of DAVID ROGERS ELECTRICAL CONTRACTORS LIMITED.

Date 8/2/2012

SHROPSHIRE COUNCIL
PROPERTY SERVICES
FACILITIES MANAGEMENT GROUP

**IOC 003 - CLEANING OF KITCHEN EXTRACT FANS & ASSOCIATED CANOPIES,
 FILTERS AND DUCTWORK**

QUOTATION SHEET

Clean Cost per hour (2 man team)	
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DAYWORK RATES

Rates for any work not included in the specification and schedules. Operative for the period 1st April 2012 to 31st March 2013

Hourly rate during normal 8 hour day
 On cost + profit..... %
 Total Cost £ _____

Hourly rate after normal 8 hour day
 Monday to Friday
 On cost + profit.... %
 Total Cost £ _____

Hourly rate for Saturday working
 On cost + profit.... %
 Total Cost £ _____

Hourly rate for Sunday working
 On cost + profit.... %
 Total Cost £ _____

Hourly rate for Bank Holiday working
 On cost + profit... %
 Total Cost £ _____

Percentage additions on net cost of material to cover profit handling, etc. — _____ %

Call Out Unit Cost £ _____

Any special conditions applicable to overtime working

THIS FORM TO BE RETURNED WITH TENDER

Contractor Name: DAVID ROGERS ELECTRICAL CONTRACTORS LIMITED.

Name:

Signature:

Date: 8/2/2012.

commercial info

	<p>Percentage additions on net cost of%</p> <p>Material to cover profit handling, etc</p> <p>Any special conditions applicable to</p> <p>Overtime working</p> <p>.....</p>
--	--

personal & commercial info

David Rogers Electrical Contractors Ltd
Unit 3 Harlescott Barns
Harlescott Lane
Shrewsbury
SY1 3SZ

Shropshire Council
Shirehall
Abbey Foregate
Shrewsbury
SY2 6ND

Date: 22nd March 2012

Dear

**IOC 003 – ROUTINE CLEANING OF KITCHEN EXTRACT FANS & ASSOCIATED
CANOPES, FILTERS & DUCTWORK**

SUBJECT TO CONTRACT

I am pleased to inform you that, following the evaluation process, your tender for the above requirement has been accepted.

The award criteria for this contract was set out in full in Invitation to Tender with price accounting for 60% and quality for 40% of the total marks.

We received 3 tenders for this contract and I can confirm that your tender received the following scores against the above criteria:

Please also find details of the marks allocated to you for Quality:

The information provided by the invitation to tender documentation and your tender response will form the basis of this contract. This contract is subject to the General Terms and Conditions of Shropshire Council together with our invitation to tender documentation, copies of which you have already received and your tender response. The contract will be for the period 1st April 2012 – 31st March 2013. This is a one year contract, with the option to extend for a further period of three years, subject to satisfactory performance.

Your point of contact for this contract will be _____, Property Services, Shropshire Council (tel. no 01743 255688).

Should you have any questions relating to this letter, please contact the Procurement Manager, _____ (tel. no 01743 252993).

personal info

Additionally, please find enclosed a tenderer's feedback questionnaire for you to complete and return.

Yours faithfully

A handwritten signature in blue ink, appearing to be 'S. S.', is written over a horizontal yellow line.

Building Services Manager

Senior Electrical Surveyor