

Discussion Paper

Shropshire Adult Services - New Board Proposals

1. Introduction

The Council has proposed a new independent Board that combines in some way both the Making it Real (MiR) Board and the P2P Board. This new Board would sit alongside and foster a culture of sharing with, other Boards and Forums. It may develop a relationship and role with other services such as Children's Services and will wish to focus on interface areas such as Transitions.

This paper outlines proposals for the role and shape of the new Board. It covers the values expected from the Council in continuing the good work both by the Making it Real Board and the P2P Board and its operating mode. A proposed structure and requirements for the new Board are also outlined.

The new Board must have a demonstrable influence on commissioning, innovation and service developments that reflect the aspirations and needs of local citizens. The new Board will need to be empowered and supported to make an important contribution to Adult Services in Shropshire

2. Values and Ethos

The following values and ethos are those that have been developed, espoused and implemented by both the MiR Board and P2P over the last five years. The Council adheres to the following values:

- There is a culture of openness, trust and empowerment in the management of the service
- There is a person centred, asset based approach to supporting customers, building on their strengths, and resilience
- A focus on communities will be strengthened and partners will be involved in the delivery of Let's Talk Local hubs wherever possible
- People (including staff) are listened to, their views heard and treated with respect in all communication
- Co-production is integral to the Council's relationship and way of working with the Board
- There is a continual effort made to reduce bureaucracy and internal process
- There is a continual effort made to make the service responsive, streamlined and effective for people who rely on it
- There is a culture of preventative working and promoting independence throughout the service
- The Board will continue to use the TLAP 'I' Statements to act as tool measuring progress

3. Role and Structure for the New P2P Board

Proposed Roles for the New Board (from the planning event):

- Agree the values, principles, quality and culture that define us. Based on ensuring that an individual is always central in their own life
- Champion coproduction
- Communicate, demonstrate and celebrate where people are doing the right thing and having the right conversations
- Be a place of and ensure wider learning through innovations (created and borrowed), research (quantitative and qualitative) and quality
- Be age and service agnostic – work across and break out of silos

Additionally:

- The new Board should be more than advisory on all Social Care/Social Work/OT/ICS/Mental Health matters
- The Board membership should include previous MiR and P2P Board members (particularly people who use services and community representatives). Political, Senior Officer and Staff representatives should be included – the manner of which should be determined
- The Board members should elect a Chair from the membership
- Board members should be funded for expenses and possibly for attendance/time input by the Council
- The Chair (and additional members as appropriate) should attend either DMT or meet with the Director/Head of Service at least quarterly (and the Cabinet Portfolio Holder where appropriate)
- The Chair and Board will receive administrative support from the Council
- Regular DMT performance and budget reports should be shared with the Board so that they are fully informed and able to comment on progress
- The Board should be involved in the co-production of strategies and key commissioning developments
- The Board should engage with key partners of the Council such as the NHS to assess the effectiveness of such partnerships and the progress of integration plans
- The Board may carry out public/service user/carers experience surveys, facilitated by the Council
- The Board may invite appropriate Officers to attend to discuss issues/developments as required

4. Conclusion

These proposals are for discussion with the Council. However, much of the content of the proposals represent the approach to social care that has been an integral element of the partnership between Making it Real and People2People and their success to date. The proposals have also been based on the joint planning event held on 26 June 2017.

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